Postal Regulatory Commission Submitted 8/31/2011 10:22:33 AM Filing ID: 75242 Accepted 8/31/2011

BEFORE THE POSTAL REGULATORY COMMISSION WASHINGTON, D.C. 20268-0001

In the Matter of:

Lake Creek Post Office
Lake Creek, Texas

Docket No. A2011-52

UNITED STATES POSTAL SERVICE NOTICE OF FILING (August 30, 2011)

By means of Order No. 825 (August 25, 2011), the Postal Regulatory

Commission docketed correspondence from a customer of the Lake Creek, Texas Post

Office, assigning PRC Docket No. A2011-52 as an appeal pursuant to 39 U.S.C. §

404(d). That Order, at page 3, set September 6, 2011 as the date by which "[t]he Postal Service shall file the administrative record regarding this appeal" or file any responsive pleading. This pleading responds to that directive.

The Postal Service is today filing the electronic version of the administrative record concerning the Final Determination to Close the Lake Creek, TX Post Office and Extend Rural Route Service.

Respectfully submitted,

UNITED STATES POSTAL SERVICE By its attorneys:

Anthony F. Alverno Chief Counsel, Global Business

Sonia Jain

475 L'Enfant Plaza, S.W. Washington, D.C. 20260-1137 (202) 268-2990; Fax -5418 sonia.jain@usps.gov



OFFICIAL RECORD INDEX Lake Creek Texas 75450 Docket: 1369563

ITEM	DESCRIPTION Date Entered In	nto Record
1.	Request/approval to study for discontinuance	12/03/2010
2.	Notice (if appropriate) to Headquarters of suspension	N/A
3.	Notice (if appropriate) to customers/district personnel of	of suspension N/A
4.	Highway map with community highlighted	12/07/2010
5.	Eviction notice (if appropriate)	N/A
6.	Building inspection report and original photos of building	g deficiencies (if
	appropriate)	12/07/2010
7.	Post Office and community photos	01/10/2011
8.	PS Form 150, Postmaster Workload Information	01/10/2011
9.	Worksheet for calculating work service credit	01/11/2011
10.	Window transaction record	12/27/2010
11.	Record of incoming mail	12/27/2010
12.	Record of dispatched mail	12/27/2010
13.	Administrative postmaster/OIC comments	12/09/2010
14.	Inspection Service/local law enforcement vandalism rep	oorts 12/20/2010
15.	Post Office fact sheet	01/26/2011
16.	Community fact sheet	12/15/2010
17.	Alternate service options/cost analysis	01/26/2011
18.	Form 4920, Post Office Closing or Consolidation Pro	posal – Fact sheet
	(with past 3 fiscal years revenue and revenue units)	02/08/2011
19.	Recommendation and Service Replacement Type	01/17/2011
20.	Questionnaire instruction letter to postmaster/OIC	01/25/2011
21.	Cover letter, questionnaire, and enclosures	01/26/2011
22.	Returned customer questionnaires and response letter	s 01/26/2011
23.	Analysis of questionnaires	03/03/2011
24.	Community meeting roster	03/17/2011

25.	Community meeting analysis	03/17/2011
26.	Community meeting letter (if community meeting held)	
20.	questionnaire)	01/28/2011
27.	Petition and Postal Service response letter (if appropria	
		•
28.	Congressional inquiry and Postal Service response letter	
29.	Proposal checklist	02/08/2011
30.	District notification to Government Affairs	03/30/2011
31.	Instructions to postmaster/OIC to post proposal	03/24/2011
32.	Invitation for comments exhibit	03/30/2011
33.	Proposal exhibit	03/30/2011
34.	Comment form exhibit	03/24/2011
35.	Instructions for postmaster/OIC to remove proposal	05/11/2011
36.	Round-date stamped proposals and invitations for comm	nents from
	affected offices	06/01/2011
37.	Notification of taking proposal and comments under	
	internal consideration	05/11/2011
38.	Customer comments and Postal Service response letter	04/01/2011
39.	Premature Postal Rate Commission appeal and Postal Se	ervice response
	letters (if appropriate)	N/A
40.	Analysis of comments	06/01/2011
41.	Revised proposal (if appropriate)	03/30/2011
42.	Updated PS Form 4920 (if appropriate)	02/08/2011
43.	Certification of Record	06/08/2011
44.	Log of Post Office discontinuance Action	06/08/2011
45.	Final Decision – Round date	08/20/2011



12/03/2010

VICTOR BENAVIDES DISTRICT MANAGER DALLAS PEC

SUBJECT: Authority to Conduct Investigation

I request your authorization to investigate a possible change in postal services for the office in the Ralph Hall congressional district.

Post Office Name:	LAKE CREEK	
Zip+4 Code:	75150-9998	
EAS Level	U	
Finance Number:	484865	
County:	Delia	
Proposed Admin Office:	COUPER PO	
ADMIN Miles Away.	79	
Near Office Name:	COOPER PO	
Near Miles Away: Number of Customers:	7.4	
Post Office Box	28	
General Delivery:	Ü	
Rural Route (RR).	0	
Highway Contract Route (HCR):	Û	
Intermediate RR;	116	
Intermediate HCR:	0	
Chy Delivery:	0	
Total Customers:	144	
Office does not earn 2 hours		
KAY VAUGIIAN Manager, Post Office Operations		
Approval to Study for Discontinuence	::	
VICTOR BENAVIDES		12/03/2010
DISTRICT MANAGER DALLAS PEC		DATE

ce: Area Manager, Public Affairs and Communication





NOTICE OF POST OFFICE EMERGENCY SUSPENSION

A. Office						
	AKE CREEK			State: TX	Zip Code 75450	
Alea:	SOUTHWEST		Districa:	DALLAS PFC		
Congressio	nal District:	Raiph Hall	County.	Della		_
EAS Grade	;	11		Finance Number	484865	
Posi Office:	Ľ	Classified Station		Classified Branch	СРО	

· There was no Emergancy Supension for this office

Prepared by:	Allson Rizan	Date:	01/11/2011
fille:	DALLAS PFC Post Office Review Coordinator		
Tele No:	(972) 393-6485	Fax No:	(972) 393-6691





NOTICE TO CUSTOMERS/DISTRICT PERSONNEL OF SUSPENSION

	101102 10 0001011111111	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,		***************************************	0,011			
				State:	ſx	Zip Code:	75450	
SOUTHWES			District:	DALLAS PFC				_
ional District:	Raigh Hall		County:	Delka				_
de.	11			Finance Nur	יופטת:	484865		
ce:	Classified Station			Classified Branch		CPC	o 🗌	
	LAKE CREEK SOUTHWES' ional District; te.	LAKE CREEK SOUTHWEST ional District: Ralph Hall te. 11	LAKE CREEK SOUTHWEST ional District: 11 Ralph Hall 11	LAKE CREEK SOUTHWEST District: Ralph Hall County; 11	LAKE CREEK SOUTHWEST Joint District: County: The property of the property o	LAKE CREEK SOUTHWEST Finance Number: LAKE CREEK State: TX District: DALLAS PFC County: Daka Finance Number:	LAKE CREEK SOUTHWEST SOUTHWEST Finance Number: 484865	LAKE CREEK SOUTHWEST Joint District: DALLAS PFC County: Daka 11 State: TX Zip Code: 75450 DallaS PFC County: Daka Finance Number: 484865

There was no Emergancy Supension for this office

Prepared by:	Allison Rizan	Date:	01/11/2011
Tille:	DALLAS PFC Post Office Review Coordinator		
Tele No:	(972) 393-6485	Fax No:	(972) 393-6691

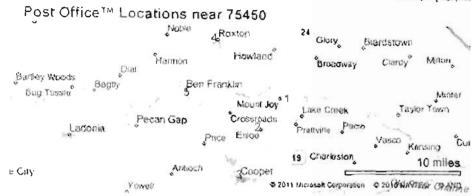
Docket 1369563 Page Nbr 4



A Service at White pages

Post Office™ Locations

PRINT | BACK



Post Office™ Location - LAKE CREEK 2128 COUN'I Y ROAD 4620 LAKE CREEK, TX 75450-9998 (800) ASK-USPS

Mon-Fri 8:00am-3,45pm Sat 8:00am-9,00am Sun closed

Business Hours

Services PO Boxes Online

Service hours may vary. Please check link for business hours.

(903) 395-2867

0.0 mi

Post Office TAL Location - ENLOE 1884 FARM ROAD 2949 S ENLOE, TX 75441- 9998

(800) ASK-USPS (800) 275-8777

(903) 395-4851

3.6 mi

Business Hours Mon-Fri 8:30am-12:00pm 12:30pm-4:00pm Sat 8:30am-10:00am Sun

Business Hours

8.00ai ii-4:00pm

Mon-Fri

Sat-Sun

closed

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Services PO Boxes Online

Service hours may vary. Please check link for business hours

Post Office IM
Location COOPER
150 E DALLAS AVI.
COOPER, TX 754329998
(800) ASK-USPS

(800) 275-8777

(903) 395-2711

7.9 mi

Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

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4 Post Office™
Location ROXTQN
208 HARRISON AVE
ROXTON, TX 754779998
(800) ASK-USPS

(800) ASK-USP: (800) 275-8777

(903) 346-3432

8.2 mi

Business Hours Mon-Fri 8:00am-12:00pm 1:00pm-4:00pm Sat-Sun closed

Services PO Boxes Online

Service hours may vary. Please check link for business hours

Post Office™ Location - BEN FRANKLIN 828 FARM ROAD 38 BEN FRANKLIN, TX 75415-9998 (800) ASK-USPS

(800) 275-8777 (903) 325-4333

8.8 mi

Business Hours Mon-Fri 8:00am-12:00pm 1:00pm-4:00pm Sal-Sun closed Services
PO Boxes Online

Service hours may vary. Please check link for business hours.

Post Office™ Locations near 75450

By City

addresses.

LAKE CREEK		ENLOE		COOPE	R	ROXTO	N	BENFR	ANKLIN
By ZIP	Code								
75441	75432	75477	75415	75421	75448	75469	75460	75470	75468
75434	75481	75435	75437	75446	75416	75486	75449	75428	75482

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People Search Search for a person and perform a reverse lookup on phone numbers and Business Search Search for a business by name or category nationwide Reverse Phone Number See who is calling you

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Yellow Pages, White Pages, also nearby

Prepared by:

Tille

Tele No:

Allison Rizan

(972) 393-6485

DAI LAS PFC Post Office Review Coordinator



				Eviction	Notice			
omce								
lam _{".}	LAKE CREE	K				State. TX	Zip Code	75450
леа:	SOUTHWES	UTHWEST			District:	DALLAS PFC		
angress AS Grad	tonal District:				County:	Della Finance Number:	484865	
				_				
osi Offic	e. <u> 1</u>	Z	Classified Station			Classified Branch	CF	О П
	No.		40					
iele wa	s no eviction r	iotice for thi	s affico					

06/01/2011

(972) 393-6335

Date:

Fax No:



(972) 393-6485

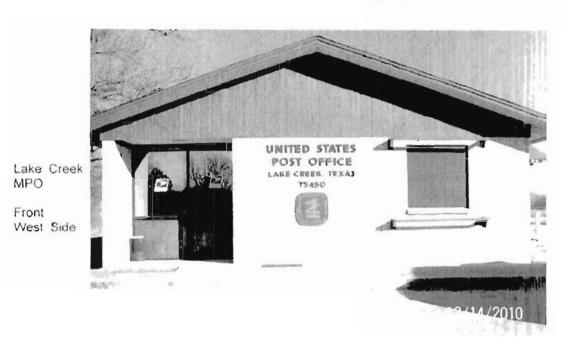
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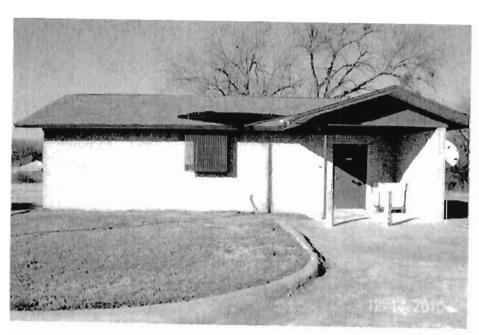
Building Inspection Report														
Office														
ame: LAKE	CREEK							State:	TX	Zi	p Code:	75450		
	IWEST	Ralph H	(.)			District:		AS PFC						
ongressional Di					IAII			County:	Delta	N		404	200	
AS Grade:	25.750	11					Finance Nun		umber.	484	803			
osi Office:	1		Classif	Ned Station			Classifi	ed Branc	h		CP	0		
	l of person				-							-		
There was r	o huil	dina in	spectio	n report r	or phot	as for th	nis offi	ce						
	io baii	og	Specify	теропп	ioi piiot	03 101 ()	,,3 (,,,,,	00						
Prepared by:	Allis	on R izan								Date.		05/01/20		

(972) 393-6336

Fax No:

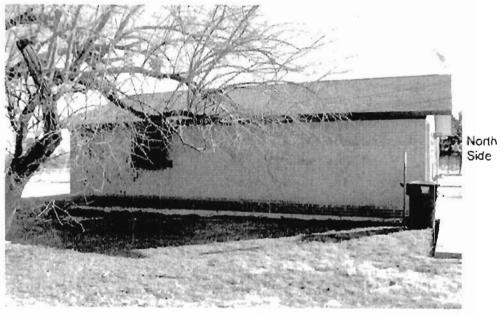
Docket 1369563 Page Nbr 7



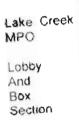


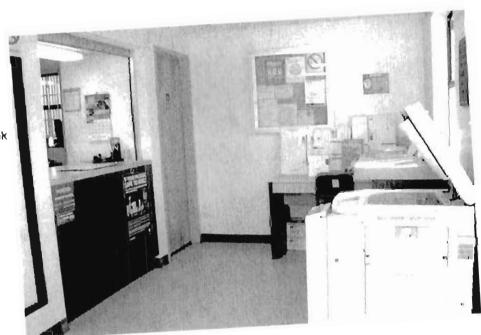
South Side

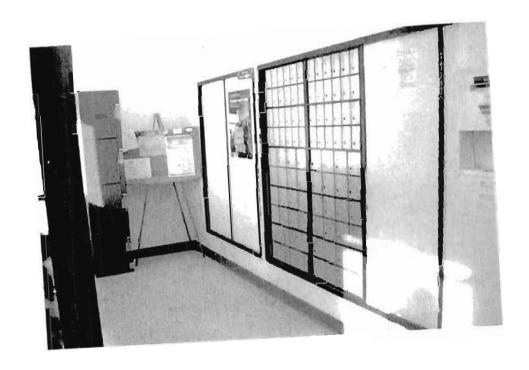




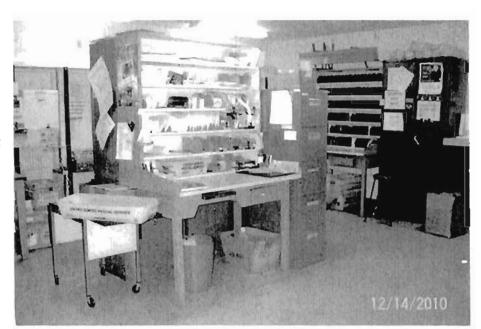
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Docket 1369563 Page Nbr 7c



Lake Creek MPO Work Room



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Lake Creek MPO

Parking Lot

West Side

Of

Building

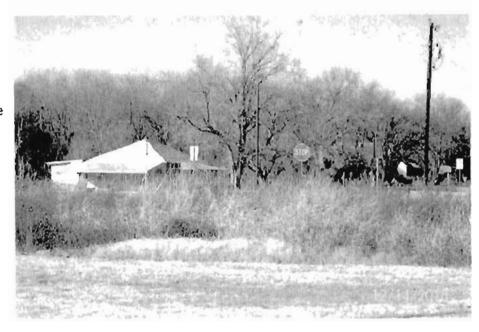


South Side Of Building



Lake Creek MPO

East Side Of Building



North Side Of Building

PS Form 150, Postmaster Workload Information

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Post Office, State & Zip Codo LAKE CREEK, TX 75450	Postmaster's Signature		ate 1/10/2011
District Office, State & Zip Code DALLAS PFC, 1X 75099	District Manager's Signature 8TPDM0	1.77	Date 1/10/2011
(Check Box)			
✓ Vacancy Management Review Rf	See Instructions or Re	verse	
1. Current Office Level			1.1
2 Finance Number		(7-6)	464865
General Delivery Families Served		(7-9)	
4, Past Office Boxes/Call Boxes Reinted		(10-15)	28
5. Posable City Deliverios		(16-20)	٥
Administrative Rural Boxes Served		(21-25)	Q.
7. Intermediate Rural Boxes Served		(26-30)	116
8. Administrative Responsibility form Intermodiate Rural Boxes for Other Offices		(31-35)	٥
Administrative Highway Contract/Star Route Boxes Served		(36-39)	o
10 Intermediate Highway Contract/Star Route Boxes Served		(40-43)	O
11. Administrative Responsibility for Intermediate Highway Contract/Star Route Be	nxes for Other Officers	(44-67)	٥
12. Number of Carrier Stations/Branches		(46-49)	0
13. Number of Finance Stations/Branches		(50-51)	0
14. Number of Contract Stations/Branches & Community Post Offices		(52-53)	O
15a. Does Office Experience A Seasonal Workload? (box one "Y" of yes, "N" for ne (If you answer "yes" of this question, complete "Seasonal Workload" section of		(54)	Ν
15b. Duration of Experience A Seasonal Workload? (minimum of 8 weeks)		(55-56)	Q
18. Does Office Perform Outgoing Distribution for Other Offices?		[\$ 7]	2
17. Does Office Perform Incoming Distribution for Other Offices?		(58)	Ν
19, Does Office Perform Incoming Secondary Distribution for Other Offices?		(59)	N
19. Do You Seperate All Incoming Letter Sizu Mail to City & Rural Carrier Routes	for Your Own Office?	(60)	¥
20. Do You Separate All Incoming Flat Size Mail to City & Rural Cardor Routes for	I Your Own Ollico?	(61)	Y
2) Do You Have Responsibility for Venicle Maintenance Facilities?		(62)	7
22. Does Your Office Have Administrative Responsibility for an Au Transfer Office	7	(63)	ν
23. Is Postmaster Lessor for Government Owned Building?		(64)	И
24. Does Office Have MPLSM/SPLSM7		(05)	N
25. Does Office Distribute Food Stamps?		(65)	N

PS Form 150, January 1983

PSForm 150, Postmaster Workload Information

articological entry to an interpretation of the contraction	Normal	During Seasonal Period
General Delivery Families Served	D	0
Post Office Boxes/Call Boxes Rented	28	0
Possible City Deliveries	0	O
Administrative Rural Boxes Served	0	٥
Intermediate Rural Boxes Served	116	٥
Administrative Responsibility/Number Intermediate Rural Boxes	٥	ű
Administrative Highway Contract/Star Route Boxes Sarved	٥	٥
Intermediate Highway Contrad/Star Route Boxes Served	0	٥
Administrative Responsibility/Number Intermediate Highway Contract/ Star Route Boxes	٥	٥

Instructions

- 1 Enter current evaluated office level
- 2. Enter the did digit post office finance number.
- 3 Enter number of general delivery (amilies served
- 4 Enter total number of post office baxes and call boxes rented. Do not confuse with the total number available. This total should include boxes rented at classified stations/branches as well as the main office including GPO's.
- 5 Enter total possible day deliveres. The total reported should equal the total possible deliveries shown on Form 1821. Camer Route Report for the previous accounting period.
- 8 Enter the number of administrative boxes served. This is the number of rural route boxes served, within your ZIP Code ONLY by carriers administratively reporting to you. Do not include boxes on the routes which are in the ZIP Code of an intermediate office.
- 7. Enter the number of intermediate rural boxes served. This is the number of rural boxes, within your ZIP Code, served by a samer administratively reporting to another postmaster. For credit, the roll must be incoming to your office and separated to the rolles within your ZIP Code by you or your employees prior to carrier sequencing.
- 8 Enter the number of intermediate rural baxes for which you are administratively responsible. This is the number of boxes served by a carrier administratively responsible to you, but which are located in the ZIP Code for another office.
- Enter the number of administrative highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor for whom you have administrative responsibility. Do not include boxes on the routes which are in the same ZIP Code of an intermediate office.
- 10 Enter the number of Intermediate highway contract star route boxes served. This is the total number of star route boxes served within your ZIP Code ONLY by a contractor who administratively reports to another Postmaster. For credit the mail must be incoming to your office and separated to the contract route by you of your employees.
- 11 Enter the number of intermediate highway contract star route boxes for which you are administratively responsible. This is the number of boxes served by a contractor for whom you are administratively responsible and which are located in the ZIP Code of another office.
- 12 Enter the number of classified stations and/or tranches that nave camer delivery service.

- Enter the number of disself-to finance stations and/or branches (without carrier delivery service) staffed by postal employees.
- 14 Enter the total number of contract stations rural stations and community post offices.
 - A contract station is a detached finance unit manned by non-postal employees
 - A rural station is a post office box derivery unit serviced by a rural carrier
 - A community post office is a contract unit which provides service in a small community.
- 15. To receive predit for a seasonal workload increase the items shown on the seasonal workload portion of the form must show a 25% increase and must lag for a minimum of 8 weeks. The Christmas Season is not to be considered as a seasonal workload increase. Should your office have a seasonal workload increase you should enter the exact number of weeks the season lasts and complete the seasonal workload portion of the form in its entirety.

Questions 16 This 75 Should Be Answered Y (Yes) or N (No)

- (e) Boes office separate massed outgoing mail originating in other associate offices to three digit ZIP CODE designating offices another area distribution centers and demonstrate a pulling, (aping and cancelling operation?
- 17 Does office separate massed three digit sorted incoming mail to a five digit sort for other associate offices?
- 13. Does office separate incoming mail to carrier routes for other associate offices?
- 19 Does office separate all importing letter size mail to only, rural and/or star routes?
- 20. Does office separate all mooming flats to day and/or roral curves without assistance from an MPC?
- 31 Do you have a vehicle maintenance facility under your furisdiction?
- 22. Do you have an air transfer office under your jurisdiction?
- 23 Do you becopy a government-baned building and lease a portion of the building to someone alse?
- 24 Does your office operate a Multiple Position Letter Scring Machine (MPLSM) or Single Position Letter Sorting Machine (SPLSM)?
- 25 Does your office distribute food stamps?

Dockel 1369563 Page Nbr 9

	Worksheet for calculati	ng Worklo	ad Servi	e Credit	(WSC) for Po	st Offices		
ffice Name	LAKE CREEK PO	_						
ffice Zip+4:	75450 -9998	District:	DA.	LLAS PFO	<u> </u>			
		Acti	ivity WS0	s				
General Deliver	y Families Served (Item 3, PS F	orm 150) .			. 0	X 1.0	<u> </u>	٥
	es/Call Boxes Renied (Item 4, P	-				X 1.0		28
Possible City De	eliveries (Item 5, PS Form 150).				0	X 1,33	=	
Administrative A	Rural Boxes Served (Rem 6, PS	Form 150)			0	X 1.0	=	
Intermediate Ru	iral Boxes Served (Ilem 7, PS F	orm 150).			. 116	× 0.7		81
	Responsibility for Intermediate 18							
(liem 8, PS F	orm 150)				۰	X 0.3	=	0
Administrative h	Highway Contract/Star Route Bo	xes Servec	ď					
	om 150)					V B		
Intercorption His	Shorter Canton Mictor Barria Barria	6			0	X 1.0	=	0
	ghway Contract/Star Route Boxe							
					0	X 0.7	=	0
	Responsibility for Intermediate H Offices (Item 11, PS Form 150)				٥	X 0.3	≂	0
Boxes for Other		ctivity WSC				^ 0.3	~	109
	(0.217)							
.	•		enue WS					
First		กบอ บทใร:		×	0 unils	=	0.00	
Next		กบล มกปร:		×	0 unils	=	0.00	
Next		une nuțte.		ž—	0 units	=	0.00	
Next		nue units	0.10	×	0 units	=	0.00	
	Balance of reve		0.01	×	21inu <u>0</u>	=	0 00	
	Total revenue WSCs:							
Activity WSCs	109 + Revenue WSCs	=0.0	0 Bas	e WSCs	109.00	· EAS Grade	<u> </u>	
Previous evalu	ation, EAS grade 11	_						
Effective date of	of change in service hours:					tit	appropriat	le)
	cy exists, hours must reflect the	appropriate	e EAS gra	de)		\		
Worksheet com								
ALLISON KIZA	.N		ALL	ISON.L R	IZAN@USPS	.GOV		
Printed Name				nature				
	District Review Coordinator		Sigi	,210,0				
DALLAS FFC I	Name Venem Coordingtot							
Title			Date					

Window Transaction Survey

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2007.4, Window Transaction Record; PS Form 2007.8, Window Transaction Conversion; and PS Form 2007.4. Window Transaction Survey. Use hash marks (IIII) for daily Record the number of retail window transactions in the appropriate columns for each day. Consider a sale of stamps and a money order is two transactions. Do not record the handing out over the counter of box mail, general delivery mail, or carrier mail. Instead of this worksheet, you may use PS Form enries in the columns. To obtain the average daily number of transactions, divide the total number of transactions during the survey pend by the number of days in the survey. The allowable time per transaction is shown in each column in minutes. To determine the average daily workload in minutes, mutiply the number of transactions in each column, total the time conversion for that column, total the time conversion for that column. Completed By: 75450 - 9998 12/24/2010 Window Transaction Survey Ihrough ZIP+4. LAKE CREEK 12/11/2010 in the survey period. Survey Penad: PO Name:

1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Day/Dale	Postage Sales (777)	Parcels Money Orders (1.083)	Express Registered C.O.D (1.969)	Neter Meter Settings (5.06)	Box Rent (2.875)	Certified Insured Special Service (1.792)	Misc. Services (1.787)	Nonrevenue Services (1,787)
12 0 0 0 0 0 0 13 5 1 0 0 0 0 14 9 9 0 0 0 0 15 10 6 0 0 0 1 15 12 0 0 0 0 0 18 0 0 0 0 0 0 19 0 0 0 0 0 0 19 0 0 0 0 0 0 20 14 13 0 0 0 0 21 4 4 0 0 0 0 23 5 2 1 0 0 0 4 2 2 0 0 0 0 4 2 2 0 0 0 4 2 2	Sat - 12/11	1	o	0	0	0	٥	0	0
13 5 1 0 0 0 0 14 9 9 0 0 0 0 15 10 6 0 0 0 0 16 7 12 0 0 0 0 7 8 0 0 0 0 0 18 0 0 0 0 0 0 19 0 0 0 0 0 0 19 0 0 0 0 0 0 21 4 4 0 0 0 0 0 23 5 2 1 0 0 0 0 0 4 2 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 <t< td=""><td>Sun - (2/12</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td><td>0</td></t<>	Sun - (2/12	0	0	0	0	0	0	0	0
14 9 9 0 0 0 0 15 10 6 0 0 1 1 16 7 12 0 0 0 0 0 7 8 0 0 0 0 0 0 0 18 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 </td <td>Mon - 12/13</td> <td>2</td> <td>1</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>1</td> <td>2</td>	Mon - 12/13	2	1	0	0	0	0	1	2
15 10 6 0 0 1 16 7 12 0 0 0 0 7 7 8 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 <td>Tue - 12/14</td> <td>6</td> <td>6</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>٥</td> <td></td>	Tue - 12/14	6	6	0	0	0	0	٥	
16 7 12 0 0 0 0 18 0 0 0 0 0 0 18 0 0 0 0 0 0 0 19 0 0 0 0 0 0 0 21 4 4 0 0 0 0 0 22 9 1 0 0 0 1 0 4 2 2 1 0 0 0 0 4 2 2 1 0 0 0 0 5 2 2 1 0 0 0 0 4 2 2 0 0 0 0 0 5 5 2 0 0 0 0 0 5 5 2 0 0 0 0 0 0	Wed - 12/15	10	9	0	0	1	2	1	0
7 8 D 0 0 18 0 0 0 0 18 0 0 0 0 19 0 0 0 0 21 4 4 0 0 0 22 9 1 0 0 1 23 5 2 1 0 0 4 2 2 0 0 0 73 58 1 0 3 73 50 1 0 3	Thu - 12/16	7	12	0	0	0	3	0	2
18 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Fri - 12/17	7	8	0	0	0	0	1	2
19 0 0 0 0 0 20 14 13 0 0 0 0 21 4 4 0 0 0 1 0 1 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 <td>Sat - 12/18</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td>	Sat - 12/18	0	0	0	0	0	0	0	0
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21 4 6 0 0 0 722 9 1 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Mon - 12/20	14	13	0	0	0	1	1	2
722 9 1 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	Tue - 12/21	٨	4	0	0	0	1	1	2
23 5 2 1 0 1 6 4 4 2 2 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	Wed - 12/22	6	ı	0	0	1		0	2
4 2 2 0 0 0 73 58 1 0 3	Thu - 12/23	5	2	1	C	1	2	0	4
73 58 1 0 3 × 177 × 4.000 × 5.00	Fri - 12/24	2	2	0	0	0	2	3	2
374 CV 303 V 030 FV 700 FV	TOTALS	73	\$3	1	0	3	12	8	19
A.117 A.1.063 A.1.969 A.5.06 A.2.673	Time Factor	77.T. X	X 1.083	X 1.969	X 5.06	X 2.875	X 1.792	X 1.787	X 1.188
Daily Average 5.2 5.7 0.2 0.0 0.8 2.0	Dally Average	5.2	5.7	0.2	0.0	8.0	2.0	1,3	2.1
Average Number Daily Transactions 15.8 Average Daily Retail Workload in Minutes.	Average Number Da	uly Transactions:		15,	89.	Average Daily Re	Lail Workload in Minu	les.	17.3

Survey of Incoming Mail

Survey of Incoming Mail (Record in Pieces)

Post Office Name and Zip+4

LAKE CREEK 75450 - 9998

Dates Recorded

12/11/2010 through 12/24/2010

Date	Le	tters	F	lats	Pa	rœls	01	her
	First Class	Standard	First Class	Standard	Prlority	Standard		
Sat - 12/11	308	0	58	0	11	6	0	0
Sun - 12/12	0	0	0	0	0	0	0	0
Mon - 12/13	536	0	143	0	11	5	2	0
Tue - 12/14	312	0	57	0	4	2	1	0
Wed - 12/15	354	0	57	0	8	2	2	0
Thu - 12/16	315	0	57	0	9	0	0	0
Fri - 12/17	409	0	57	0	9	6	0	0
Sat - 12/18	222	0	29	0	5	0	0	0
Sun - 12/19	0	0	0	0	0	0	0	0
Mon - 12/20	431	0	115	0	13	7	0	0
Tue - 12/21	287	0	86	0	5	0	0	0
Wed - 12/22	295	0	13	0	6	3	1	0
Thu - 12/23	277	0	105	0	7	0	2	0
Frí - 12/24	450	0	57	0	5	4	0	0
TOTALS	4,196	0	834	0	93	35	8	0
Daily Average	349.7	0.0	69.5	0.0	7.8	2.9	0.7	0.0

Signature of Person Making Count:

Printed Name:

Date

12/27/10

Conversion Rate

Letter Type	Total Pieces Per Foot	Flat Type	Total Pleces Per Foot
Manual Letters	227	Manual Flats	115
Automated Letters	215	Automated Flats	115
Sequenced Letters	2227	Sequenced Flats	115

Conversion rates are subject to periodic updates which will be published and disseminated when applicable.

Survey of Dispatched Mail

Dockect: 1369563 Page Nb/: 12

Survey of Dispatched Mail (Record in Pieces)

Post Office Name and Zip+4

LAKE CREEK 75450 - 9998

Dates Recorded

12/11/2010 through 12/24/2010

Date	Le	tters	۶	lats	Ра	rcels	Ot	her
	First Class	Standard	First Class	Standard	Priority	Standard		
Sat - 12/11	31	0	0	0	3	0	0	0
Sun - 12/12	0	0	0	0	0	0	0	0
Mon - 12/13	143	0	0	0	5	3	0	0
Tue - 12/14	137	0	2	0	8	1	0	0
Wed - 12/15	112	0	3	0	5	0	0	0
Thu - 12/16	212	0	0	0	10	2	0	0
Fri - 12/17	196	٥	0	0	7	1	0	0
Sat - 12/18	42	0	٥	0	٥	0	0	0
Sun - 12/19	0	0	Ō	0	0	0	0	0
Mon - 12/20	227	0	1	0	11	2	0	0
Tue - 12/21	69	0	0	0	5	3	0	0
Wed - 12/22	140	0	1	0	5	0	0	0
Thu - 12/23	77	0	0	0	4	0	0	0
Fri - 12/24	21	0	0	0	2	0	0	0
TOTALS	1,407	0	7	Ö	93	12	0	0
Daily Average	117.3	0.0	0.6	0.0	7.8	1,0	0.0	0.0

Signature o	l Person	Making	Count:
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Printed Name:

Date

12/27/10



12/09/2010

OIC/POSTMASTER

SUBJEC'T: LAKE CREEK Post Office

Please provide the names and addresses of businesses, religious institutions, civic organizations, and local government offices, and schools that are served by the LAKE CREEK Post Office. The list of businesses should include small, part-time and in-home businesses, as well as public institutions, such as schools, police departments, etc; religious institutions and businesses physically located outside the community that use retail services on a routine basis at the LAKE CREEK Post Office. Also, please provide the total number of permit mailers and postage meter customers. Indicate in the space below the total number of Post Office box, general, and street delivery customers served by the office. Return all documents to ALLISON RIZAN by 12/23/2010. This information will be entered into the official record for public viewing.

Post Office Box	28
General Delivery	0
Rural Route (RR)	0
Highway Contract Route (HCR)	0
Intermediate RR	116
Intermediate HCR	0
City Delivery	0
Total Customers	144

If you have any comments on alternate means of providing services to the LAKE CREEK customers, please provide them below:

ALLISON RIZAN
Post Office Review Coordinator

Comments:

cc: Official Record



12/20/2010

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the LAKE CREEK Post Office, 75450 - 9998, located in Delta County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please enter your findings in the yellow blocks below. Once complete please click submit. You can print from above. Signatures are captured electronically.

Thank you for your assistance in this matter

ALLISON RIZAN
Post Office Review Coordinator
DALLAS PFC

NBR records of mail theft or vandalism: 0

Comments/Findings:

cc: Official Record



12/06/2010

Delta County Sheriff Office

200 W Bonham St Cooper Tx 75432

SUBJECT: Possible Discontinuance of Post Office

The Postal Service is currently conducting an investigation concerning the possible discontinuance of the LAKE CREEK Post Office, 75450 - 9998, located in Delta County. Please search your records for any recent reports of mail theft or vandalism in the area.

Please return your findings in the enclosed envelope. You may use the bottom of this form to report your findings, accompanied by your signature, title, and date.

Thank you for your assistance in this matter

ALLISON RIZAN
Post Office Review Coordinator
DALLAS PFC

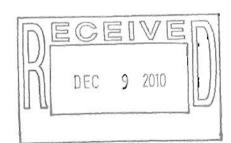
Enclosure: Return Envelope

Nbr records of mail theft or vandalism: 2

ce: Official Record

Comments/Findings:

Herefold H. Jeague Sheriff 12/10/10



Docket 1369563 Page Nbt 15

		Post Office	Survey Sheet	
	Post Office Name	LAKE CREEK	7H+4	75450-9998
	Congressional District	Ralph Hall	Date	01/26/2013
1.	Last specific information ab	oout the facility, such as structural d	lefects, safety hazards, lack of running	water of restrooms (if xo,
	where restrooms are available No deficiencies.	ble), security, and other deficiencies	s or factors to consider.	
2.	Is the facility accessible	to persons with disabilities!	Yes No	
3.	Lease terms? 30-day can	cellation clause? <u>no cancellatio</u>	n cause	
₫.	Arc suitable alternate qu No	arters available for an independent	Post Office? If so, where?	
5.	List potential CPO sites. No			
6.		eter customers or permit mailers? [on by name and uddress.	Yes No	
7	Which caseer and noncas	• •	what accommodations will be made if	or them"
8.	How is mail received and obox be retained? Will a loo		times? How will this be affected by de	scontinuance? Will a callection
	HCR driver delivers amil a will delver and pick up ma		m. No collection box will be retained.)	No Locked pouch, Rural carrier
	How Post Office boxes (are installed?	8.3	
	How Post Office boxes:	ire used?	28	
	What are the window se:	rvice hours?	08:00 - 15:45 M-F	
			<u>08.00 - 09.00</u> S	
	What are the lubby hour	?;?	24 M-F	
			24 \$	
9.		e de la companya del companya de la companya del companya de la co	orted to the postmoster/OIC? Explain	
	no mail theft or vansalis	mi reported.		

10.		equipment in the Post Office is not owned by the Postal Service (e.g., Post Office Boxes go meter and copier are rented.	forniture, sale i"
n.	•	notential CBU/parce) lockers sites and distances from present Post Office site ofential site.	
12.	handica	ere any special customer needs? (People who cannot read or write, who cannot drive, who aps. etc.) How can these people be necommodated? Istomer is blind.	have infimilies or physical
13.	Rund	delivery/LICR Julivery.	
	ช	What is current evaluation?	45:44
	ს .	Will this change result in the route being overburned?	☐ Yes 📝 No
		If so, what accommodations will be made to adjust the route?	adust to aux route
	¢.	How many boxes and miles will be added to the mute?	24, bux 5 Miles
	<u>ل</u>	What would be the additional annual expense of the route is increased?	4873
	v	What is the one-time cost of CBU/percel locker installation (id appropriate)?	0
	f.	At what time of the day does the carrier begin delivery to the community?	11:00
		Will this delivery time be affected if the office is discontinued? (Y or N)	Yes 📝 No
		If so, how?	0
) 4.	discon	e Post Office box fees at the facility that will provide alternative service different from the finact? If so, how? Yes No Office Box rates for a six month period group 5 Cooper \$20 \$28 \$50 \$90 \$155 \$500 group \$450	
			7 0 1ARC CICCA 314 422 638 303

	Post Office Name	LAKE CREEK	Z1P+4	75450-9998
	Congressional District	Ralph Hall	Date	12/15/2010
	Incorporated?		Yus No	
	Lucal government provid	led by	Delta County	
	Palice protection provide	થી by:	Delta Sheriff Office	
	Fire protection provided	by:	Cooper fire Departmen	r
	School tocation:		Cooper or Chisum ISD	_
	No expected growth exp	reial, or business growth is expe	our source) sted? (Please document your source)	
I.	Are there any special con Is the Post Office facility	pecial historical events related to immity events to consider? a state or national historic landa estate office when verification is years old.	tark (see ASM 515.23)?	
٠,	What is the geographic/e retires 75% commuters		nity (e.g., retirees, commuters, self-empl	oyed, farmers)?
٥.	School bus stop, commun Do employees of the off	s are provided by the Post Office tity meeting location, voting plac- ice offer assistance to senior citiz made for these services if the Pos	e. government form distribution center. ens and handicapped)?	

Highway Contract Route Cost Analsis Form

Dockert 1368563 Page Nbi. 17

		E		Contract Route or Alternative Ser	vice	
Office N	0.70459	LAKE CREEK 75450 -9998	District;	DALLAS PFC		
1.		mber of additional added to the route		0	x 3.64 hours per year	0.00
2.		imber of additional added to the roule		0.00	x 10.40 hours per year	<u> </u>
					Total time added to the route	0.00
3		CR hourly rate aa Manager, Purchasing/	Contracting			0.00
		5 Standillbbe letoT	ompensation (H	ICR hourly rate x i	total time added to the route)	0.00

4.872.22

Rural Route Carrier Estimated Cost for Alternative Replacement Service Office Name. LAKE CREEK Office Zip+4 75450 -9998 District DALLAS PFC 1. Enter the number of additional boxes to be added to the rural route 24 2. Enter the number of additional miles to be added to the route 5.00 41.04 Total (additional boxes x volume factor) Enter the number of additional boxes 24 to be added to the rural route Centralized boxes 0.00 0.00 x 1.00 Min 0.00 0.00 Regular L route boxes x 1.82 Min 48.00 Regular Non-L route boxes 24.00 x 2.00 Min Total additional box allowance 48.00 Enter the number of additional daily miles to be added to x 12 Mileage 5.00 60.00 Standard the rural route Total additional minutes per week 149.C4 (miles carded to two decimal places) Total additional annual minutes 7,750.08 (additional minutes per week year) 149.04 x 52 Weeks Total additional annual hours (additional annual minutes/ 7,750.08 129.17 60 minutes per hour) / 60 Minutes Enter the rural cost per hour (see national payroll summary report - rural 37.7∠ carrier, consolidated) 4,872.22 Total Annual Cost (additional annual hours x rural cost per hour) Enter lock pouch allowance (if applicable) 00.0

Total annual cost for alternate service (annual cost minus lock pouch allowance)

POS	ST OFFICE	U.S. Postal S CLOSING OR COL	INICO	ı A I	1. Da Prep
700	31 011102	Fact Sho		, M. L.	
Z. Post Office Name			J. State and ZIP + 4 Co	ode	01/
LAKE CREEK 4. District, Customer Service	S. Area, Cu	stomer Service	TX, 75450-9998	17. Сопо	ressional District
DALLAS PFC	DALLASP	FC	Delta	Ralph	Hall
8. Reazon for Proposal to Discont Office does not earn 2 hours) Emergency Suspe Suspension	nd (Reseau sad Dele)	10. Proposed Perm	nanent Alternate Sei
11. 5	itaffine			12. Hours of Sorvi	C4 C
			a, Time M-F	I Sut	I 1or
a. PM Occupited PM Visc	cancy Reason &	Date relied 01/01/1900	08:00 - 15:45	08 60 ~ 60 60	Viñre Hou Pes V
b. OIC Career		fon-Careur	a. Lobby Time M-F	Sat	
	-		24	24	41.
c. Current PM POSITION Leval (150)EAS-		ided from EAS-11			
d No of Clerks-0 No of Career 0		n-Career- b			1
d No of Others 1 No of Career- 0) No of No	∩-Cateet- I			
13. Number of C	Sustamars Se	rved		14, Dally Volume (P)	cas)
5. General Delivery	T I	Ū	Tyces of Mail	Racewea	I Diapatchaa
b P.O. Box			a Tirst-Class	25	
t. City Delivery			b. Newspaper	J	
d Rumi Delivery			L Parcel]	
			-	·	
Neghany Contract Route Box		0	d. Other		
l laci		28	e. Total	71	
g No. Receiving Duplicate Service		3	I No. of Port & Metars		
h Average No. Daily Transactions	1	15.2.,	g No. of Evenity		٥ ا
			1		
			Receipts	b. EAS Slop 1	
Financos			1 29,200 1 20,857 5 26,505	b. EAS Slop f Basic Salary (i Cols) \$ 50492	
	·	182	3 29,200 1 20,857	Basic Salary (I Cola)	no (13.6% of b.)
Financos	Leased (if	(L Lassed, Expiration Dato)	\$ 29,206 \$ 20,857 \$ 26,505	8ask \$slary (i Cols) \$ \$0492	no (13.6% of b.)
Financos	✓ Leased (#	Leased, Expiration Date)	1 29 200 1 20.857 3 26.505 Cauchors	8ask \$slary (i Cols) \$ \$0492	(13.5% of %) \$10.215
Financos Postul Owned	VI No	Leased, Expiration Date)	1 29 200 1 20.857 3 26.505 Cauchors	Basic Satury (I Colar) \$ 50492	(33.5% of %) \$10.2.15
Financos Postul Owned 30-day carosilation clause? Yes	No Other	Leased, Expiration Dates	1 / 29 / 208 1 / 20,857 1 / 20,857 2 / 26,506 Charton 1 / 30/7016 Evicted? Yes No (8ask Salary (i Cola) \$ 50492 Anii (if Yos, must vacate by) able? Yes N	(33.5% of %) \$10.2.15 must be and \$ 030D
Financos Postal Owned 30-day carosilation clause? Yes Located in Business Home	No Other	Leased, Expiration Dates	1 / 29 / 208 1 / 20,857 1 / 20,857 2 / 26,506 Charton 1 / 30/7016 Evicted? Yes No (8.ask Salary (i Cola) \$ 50492 Anii (if Yos, must vacate by) sple? Yes	(33.5% of %) \$10.2.15 must be and \$ 030D
Postal Owned 30-day carcellation clause? Yes Located in Business Home 165 Explain. Post Office is located in a feased building. L	No Other	Lassed, Expiration Dator 11/30/2016, FSO is prop	1/30/2016 1/30/2016 Evicted? Yes No (Subble Internate quarters available property of the lease. There 19, Administrative/Emandé	Bask Satary (i Cola) \$ 50492 Ani (if Yos, must vacate by) able? Yes M are no alternate quarters ing Omos (Proposed) EAS	(33.5% of til) \$10.2.15 call Leans \$ 6300
Postal Owned 30-day cancellation clause? Yes Located in Business Home 165 Explain. Post Office is located in a feased building. L	No Other	Lassed, Expiration Dator 11/30/2016, FSO is prop	1 1/20/2016 Evicted? Yes No (Statible internate quantity available) 19, Administrative/Emandity Name COOPER PO	8.ask Salary (i Cola) \$ 50492 Anii (if Yos, must vacate by) sple? Yes	(33.5% of %) \$10.2.15 must be and \$ 030D
Postal Owned 30-day cancellation clause? Yes Located in Business Home 165 Explain. Post Office is located in a feased building. L	No Other	Lassed, Expiration Dator 11/30/2016, FSO is prop	1 1/30/2016 Evicted? Yes No (Susuble internate quarters available paying out the lease. There 19, Administrative/Emande Name COOPER PO Window Servera Hours	8ask Satary (i Cola) \$ 50492 Anii (if Yos, must vacate by) able? Yes Mare no alternate quarters ing Office (Proposed) EAS Lovel	(33.5% of to) \$10.2.15 coal Leads \$ 630D for average leads \$ 630D
Postal Owned 30-day cancellation clause? Yes Located in Business Home 165 Explain. Post Office is located in a feased building. L	No Other	Lassed, Expiration Dator 11/30/2016, FSO is prop	1 /29,200 1 20,857 2 26,505 Country 1 //20/2016 Evicted? Yes No (Statible internate quantity available internate quantity cannot be a served in the lease. Those parties available in the lease in t	Stack Satury (in Colar) \$ 50492 Anni (if Yos, must vacate by) sable? Yes M. No. are no alternate quarters ing Office (Proposed) EAS Level	(33.5% of to) \$10.2.15 coal teams \$ 6300 to avaidable. 18 Miles Away \$A7 closed
Postal Owned 30-day cancellation clause? Yes Located in Business Home 168. Explain. Post Office is located in a feased building. L	No Other	Lassed, Expiration Dator 11/30/2016, FSO is prop	1 /29,200 1 20,857 2 26,505 Country 1 //20/2016 Evicted? Yes No (Statible internate quantity available internate quantity cannot be a served in the lease. Those parties available in the lease in t	Bask Salary (I Cola) \$ 50492 Ann (If Yos, must vacate by) able? Yes N are no alternate quarters ing Office (Proposed) EAS Lovel M.F 08:00 18:00 M.F 24 hours	(33.5% of to) \$10.2.15 coal teams \$ 6300 to avaidable. 18 Miles Away \$A7 closed
Postal Owned 30-day canoxillation clause? Yes Located in	No Other	Lassed, Expiration Dalo) 11/30/2016, FSO is prop	1 1/20/2016 Evicted? Yes No (Stability Internate quarters available internated inter	Bask Salary (I Cola) \$ 50492 Anii (If Yos, must vacate by) able? Yes N are no alternate quarters ing Office (Proposed) EAS Lovel M-F 08:00 78:00 M-F 24 hours i2	18 Miles Away SAT Closed SAT 24 hours
Postul Owned 30-day cancellation clause? Yes Located in Business Home 165. Explain. Post Office is located in a leased building. I 17. Schools, Churches und Organization of the Schools 1 Church	No Other	Lassed, Expiration Dalo) 11/30/2016, FSO is prop	1/30/2016 Evicted? Yes No (Susuble Internate quarters available internate quarters available in the lease. There 19, Administrative/Emands Name COOPER PO Window Serves Hours PO Boxes Available & 20 Nources Post Office (III) Name COOPER PO	Bask Salary (i Cola) \$ 50492 Ani (if Yos, must vacate by) suble? Yes Yes Are no alternate quarters sing Office (Proposed) EAS Level different from species: EAS Level EAS Level	13.5% of to. \$10.2.15 cal Leans \$ 6300 to available. 18 Miles Away SAT closed SAT 24 hours
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Postul Owned 30-day cancellation clause? Yes Located in Business Home 165. Explain. Post Office is located in a leased building. I 17. Schools, Churches und Organization of the Schools 1 Church	No Other	Lassed, Expiration Dalo) 11/30/2016, FSO is prop	1/20/2016 Evicted? Yes No (Supplie Internate quantum available internated int	Bask Salary (i Cola) \$ 50492 Ani (if Yos, must vacate by) suble? Yes Yes Are no alternate quarters sing Office (Proposed) EAS Level different from species: EAS Level EAS Level	13.5% of to. \$10.2.15 cal Leans \$ 6300 to available. 18 Miles Away SAT closed SAT 24 hours
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A. Office	ı												
Name:	LAKE CREEK								State:	TX	Zip	Code.	75450
Area:						District:	DALLAS PFC						
Congress	ional Districi:		Ralph Hall				County:	Della Filnance Number:					
EAS Grade:			11			lumber:				r: 484865			
Post Offi	œ:			Classifled St	alion			Classif	ied Brand	ch		CPO	
This form	n is a place ≀	nolde	r for num	ber 19. And the	verificatio	ስ of new	/ service ty	ype is α	omplete.				
Prepare	ed by:	Alliso	n Rizan								Date:		06/01/2011
Tille: DALLAS PFC Post Office Review Coordinator													
Tele No);	(972)	393-648	35						F	ax No.		(972) 393-6338

02/08/11

OIC/POSTMASTER

SUBJECT: LAKE CREEK Post Office

Enclosed are questionnaires addressed to customers of the LAKE CREEK Post Office. I have also enclosed additional copies of the questionnaires for any retail or other customer who wishes to complete one. Please furnish these questionnaires to retail customers upon request. All completed forms should be forwarded to my office by 02/24/11 for further review.

Allison Rizan

Post Office Review Coordinator

Enclosures



01/28/2011

Dear Postal Service Customn:

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way your postal service is provided. The recommended change is tentative and will not lead to a formal proposal unless we conclude that it will provide a maximum degree of regular and effective service.

The postmaster at the LAKE CREEK Post Office retired on 01/02/2009. A review of the business activities of the Post Office revealed that the office workload had declined. Our office review revealed an average 15.80 daily retail window transactions. This reduced workload suggests that the maintenance of an independent office at LAKE CREEK may not be warranted.

Briefly, we would like to provide pickup and delivery of your mail as well as the sale of stamps and all other customary postal services, by Rural Route Service emanating from the COOPER PO.

We estimate that carrier service would cost the Postal Service substantially less than maintaining the Post Office in your community and still provide regular and effective service. Enclosed is information about some of the services available from the carrier, Retail services are also available at the COOPER PO, located 7.9 miles away. Hours of service at this office are 08:30 16:00, Monday through Enday, and 08:30 10:00 on Saturday. Post Office box service is available at this location at increased fees.

Linvite you to think about a possible change to Rural Route Service. Please return the enclosed questionnaire by 02/23/2011 using the pre-addressed envelope provided or at the community meeting.

You may, of course, want to discuss this form of service with us before drawing any conclusions. Postal representatives will be at the Lake Creek Methodist Church located at 569 FM 198 E on 02/23/2011 from 10:00 to 12:00, to answer questions and provide information about our service. You may wish to discuss and submit your questionnaire at that time.

If you have any questions, you may call Allison Rizan at (972) 393-6485.

Thank you for your assistance.

Sincerely.

KAY VAUGHAN

Manager, Post Office Operations

951 W Bethel Rd

Coppell, TX, 75099-9993

Kay Vauglia

Enclosures:

Questionnaire and return envelope Summary of Post Office Change Regulations, Carrier delivery information CBU information sheet (when appropriate).

Summary of Post Office change regulations

Docket: 1369563 Page Nbr: 21 A

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following: Postal Services Daily Weekly Monthly Never Buying Stamps Mailing Letters b. Mailing Parcels C đ Pick up Post Office box mail Pick up general delivery mail Buying money orders f, Obtaining special services, including Certified Mall, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail η, i. Buying stamp-collecting material Other Postal Services Entering permit mailings YES NO **a**. Resetting/using postage meter a. YES NO Nonpostal Services Picking up government forms YES NO. (such as tax forms) Using for school bus stop YES NO Ъ, Assisting senior citizes, persons with disabilities ect. YES NO If yes, please explain. YES d. Using public bulletin board NO Other YES NO ê. If yes, please explain; 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO

Il yes, please explain:

Docket: 1369563 Page Nbr: 21 B

		eviously received can ly received Post Offic ivery service compar			e to your delivery service — proceed ervice, complete this section. How d	d to question 4. If you to you think carrier					
		Better		Just as Good	No Opinion	Worse					
	If yes	s, please explain:									
4.	For wh	nich of the following (es?	do you leave	your community? (Che	eck all that apply.) Where do you go	to obtain these					
		Shopping Personal needs									
		Banking									
		Emologement									
		Social needs									
5.		u currently use local Yes No Would you continue Yes No	to use them	n the community? if the Post Office is dis	continued?						
Name): -										
Addre	ess:										
Telep	hone:										
Date:		_									

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following: Monthly Never Postal Services Daily Weekly Buying Stamps Z \mathbb{Z} Mailing Latters Ь. Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail ₽. Buying money orders 1. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mall, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material Other Postal Services Entering permit mailings YES NO NO a. M NO Resetting/using postage meter T YES Nonpostal Services Picking up government forms YES a. (such as lax forms) YES 1/ NO Using for school bus stop Ъ. Assisting senior citizes, persons with disabilities, ed. YES C. If yes, please explain: | YES CN NO Using public bulletin board YES NO Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? TYES HO

If yes, please explain:

OFFIR MPO

Docket: 1369563 Page Nbr: みユーのこ

١.	previously real	sly received carrier delivery, elved Post Office box servic service compares to your p	there will be no change to your or general delivery service, corevious service?	delivery service — proceed to implete this section. How do yo	question 4. If you by think carrier
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	Il yes, plea	ase explain:			
4.	For which of services?	of the following do you leave	your community? (Check all (h.	at apply.) Where do you go to d	btain these
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	<u>s</u>	ocial needs			
5.	Do you cur	rently use local businesses	in the community?		
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	If yes, wou	7.	if the Post Office is discontinue	d?	
		Yes No	. K 1 &		
Nan	ne: Quu	0	MY EAS		
Add	dress: [10][4	9 FM 955 h	ale Creek TX.	75450	
Tele	ephone. 903	-269-0171			
Date	e. 5.1	<u>1-W</u>			

Please add any additional comments on a separate place of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.



03/01/2011

AMY PREAS

11969 FM 895 LAKE CREEK, TX 75460

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page Nbr: 22-004

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following: Weekly Monthly Never Dally Postal Services Buying Stamps \bigcap Ø M Ь. Mailing Letters M Mailing Parcels K Pick up Post Office box mail ď. П X Pick up general delivery mail é. Buying money orders V Obtaining special services, including Certified Mail, Registered Mail, Insured g. \square Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail (X) Buying stamp-collecting material Other Postal Services Enlering permit mailings YES ₩ NO Resetting/using postage meter YES טא 🔃 Nonpostal Services Dicking up government forms √ YES MO MO (such as lax forms) Using for school bus stop MY NO b. Assisting senior citizes, persons with disabilities, ect. YES √ NO If yes, please explain: X YES ď. Using public bulletin board □ NO 1: Other T YES NO IN If yes, please explain: Do you pass another Post Office during business hours while travelling to or from work, or shopping, or for personal needs? TYES X NO

If yes, please explain.

		Better	Just as Good	No Opinion	[Worse
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ddre	ss. 8	96 FR A	l E.		
	hone:				
elep		•			

Page Nbr: 22-006



03/01/2011

BERT MITCHELL

896 FR 198 E. LAKE CREEK, TX 75450

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKI- CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please (set free to contact Allison Rizan at (972) 393-6485.

Sincerely.

Page Nbr: 22-607

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following: Postal Services Dally Weekly Monthly Never 100 Buying Stamps TH Mailing Letters ъ. Mailing Parcels 4 Pick up Post Office box mail d. 1 ė. Pick up general delivery mail 4 Buying money orders f, Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail 'n. Buying stamp-collecting material ì. Other Postal Services Entering permit mailings YES Resetting/using postage meter YES a. Nonpostal Services Picking up government forms YE\$ (such as tax forms) Using for school bus stop YËŜ b. Assisting senior citizes, persons with disabilities, ed. T YES If yes, please explain: Using public bulletin board T YES ď. YES Other If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO

PASS COOPER POSTOFFICE DAILY.

3.	previously	iously received ca received Post Offi ery service compa	ce box service	here will be no chan or general delivery evious service?	ge to your delive service, complet	ery service — proce le this section. How	ed to questic do you think	on 4. If you carrier
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	If yes,	please explain						
4,	For wh service		do you leave	your community? (Ci	heck all that app	ly.) Where do you	go to obtain t	hese
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5.	Do you	currently use toca	il businesses i	n the community?				
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	If yes,			If the Post Office is d	iscontinued?			
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Dale	∍	_ 2	4/18/	(1_				

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

IF POSTAL SERVICE IS.

INTERESTED IN SAVING MONEY,

I SUGGEST YOU DISCONTINUE

RUNAL DELIVERY ON SATURDAYS.

MOST BUSINESSES OPENATE S DAYS.

T CENTAINLY DO NOT GET ANY THING IN THE MAIL ON SAT THAT COULD NOT WAIT UNTIL MON. WITH NO ADVERSE CONSEQUENCES.

B. V. (RIP) TEMPLETON COMMISSIONER PCTI, DELTA CO. 695 CR 1210 LAKE CREEK, TX. 75450

Page Nbr: 22 - 010



03/01/2011

BILLY V (RIP) TEMPLETON

COMMISIONER PCT 1 DELTA CO. 695 CR 1210

LAKE CREEK, TX 75450

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning to proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely.

Page Nbr: 22 - 0//

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following: Daily Weekly Monthly Never Postal Services Buying Slamps \mathbb{K} X Ø Mailing Letters \square Mailing Parcels c. M ď. Pick up Post Office box mail Pick up general delivery mail 1 æ ľΆ t. Buying money orders g. Obtaining special services, including Cortified Mail, Registered Mail, Insured MI Mail, Delivery Confirmation, or Signature Confirmation X 'n Sending Express Mail Buying stamp-collecting material X I, Other Postal Services Entering permit mailings YES NO I IN NO TYES Resetting/using postage meter Nonpostal Services Picking up government forms YES (such as tax forms) T YES ising for school bus stop Assisting senior citizes, persons with disabilities, ect. YES M NO If yes, please explain: Using public bulletin board [] YES M/ NO YES NO X Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES X NO If yes, please explain.

	☑ Better	Just as Good	No Opinion	☐ Worse
If yes	, please explain:			
For wh		la you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
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	Social needs			
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Page Nbr: 22-013



03/01/2011

BRENDA PATTERSON

1609 CR 4624 , 75450

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter,

You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if
the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel at a designated
place, such as on your porch or under a carport.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Aflison Rizan at (972) 393-6485.

Sincerely,

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E

Postal Service Customer Questionaire

1.	Ple:	ise check the appropriate box to indicate whether you used the LAKE CREEK Po	ost Office for	reach of th	e tallowing	:	-शं
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	b.	Mailing Letters		F			
	C.	Mailing Parcels					
	ď.	Pick up Past Office box mail				P	
	ė	Pick up general delivery mail					\Box
	f,	Buying maney orders					
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					
	h.	Sending Express Mail					
	i.	Buying stamp-collecting material					
	Oth	ner Postal Sorvices		_			
	а	Entering permit mailings	YE\$	NO			
	a.	Resetting/using postage meter	TYES	NO			
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	a.	Picking up government forms (such as tax forms)	YES	☐ NO			
	b.	Using for school bus stop	YES	I NO			
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	IN NO			
		If yes, please explain:					-
	۵.	Using public builetin board	YES	T NO			-
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		If yes, please explain:	-				-
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shop	ping, or lor	personal r	eeds?	-
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For which of the following do you leave your community? (Check all that apply.) Where do services? Yes No No No No No No No N	you go to obtain these
Shopping Personal needs Banking Employement Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No	, , , , ,
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Banking Employement Social needs Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No	1 1
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If yes, would you continue to use them if the Post Office is discontinued? Yes No	,
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1853 2380 FM 1984 Loke CAROK T	75456
phone. (7-3) 385-3443	
7/15/1	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Dockei: 1369563

Page Nbr: 22-016,



03/01/2011

BRUCE PEARSON

2382 FM 198 E LAKE CREEK, TX 75450

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before turther action is taken.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feet free to contact Allison Rizan at (972) 393-6485.

Sincerely

Page Nbr: 22-017

Postal Service Customer Questionaire

	Plea	ise check the appropriate box to indicate whether you used the LAKE CREEK Pr	osi Omce io	reach or th	ie raliowing /	1-
	Pos	tal Services	Daily	Weekly	Monthly	Never
	2	Buying Stamps		\Box /		
	b.	Maring Lotters		M		
	÷	Mailing Parcels				
	d.	Pick up Post Office box mail				E/
	ė.	Pick up general delivery mail				Z
	ſ.	Buying money orders				
	9	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h	Sending Express Mail				
	Ę	Ruying stamp-collecting material				13
	Oth	er Postal Services				
	a.	Enlering permit mailings	YES	IY NO		
	a.	Resetting/using postage meter	YES	⊠ ио		
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		If yes, please explain:				
	d.	Using public bulletin board	YES	13 NØ		
	e	Other	☐ YES	ZNO		
		If yes, please explain:				
2.	D٥	you pass another Post Office during business hours while traveling to or from wi	ork, or shoot	oina, ar far	personal n	eeds?
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		If yes, please explain				

Better	Just as Go	ood 🗌	No Opinion	Worse
If yes, please exp	ain [.]			
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Personal	needs	_))(X)	The state of the s	-7 - 6.6
Banking	1 0 × 0 0 0		- ()	
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Social ne	eds			
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,	onlinue to use them if the Post (Office is discontinued?		
Yes	No			
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			•	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Page Nbr: 22-019



03/01/2011

BUDDIE & PEARE SMITH

1191 CR 1225 LAKE CREEK, TX 75450

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely.

Page Nbr: 22-020

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following. Dally Weekly Monthly Never Postal Services 区 Buying Stamps X Mailing Letters Ь. X Mailing Parcels c N Pick up Post Office box mail Pick up general delivery mail M ė. 闪 f, Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services Entering permit mailings YES [⊠] NO Resetting/using postage meter ON [X] TI YES ä. Nonpostal Services Picking up government forms XI YES (such as lax forms) YES Hsing for school bus stop b. Assisting sanior citizes, persons with disabilities, ed. YES If yes, please explain; Using public bulletin board YES NO NO d. Other T YES M NO If yes, please explain: Do you pass another Post Office during business hours while travelling to or from work, or shapping, or for personal needs? X YES NO Il yes, please explain:

Page Nov 22-021

		Better	Just as Good	No Opinion	Worse
	If yes, j	olease explain:			***************************************
		=			
	For whices		o you leave your community? (Che	ock all that apply.) Where do you g	o to obtain these
	区		Jans Taris	lallasilnea	
			Paris -		
	区	Banking (
		Employement	3.		
		Social needs			
	('a	4/4(3	walyn Worden		
	1 6	4/4/6	relyn Warden		
			1 2 2 2 1 1	C. In TV.	75451
	s: <u>\</u>	20 CR	1200 Lak	e ('reals TX	75458
dres		20 CR	1200 Lak		
leph	one: (C	20 CR			
dres leph te:	one: (C	20 (R 103)399			
eph te:	add any	So (2)	its on a separate piece of paper an	d attach it to this form. Thank you is a three of the order of the ord	for taking the time to
eph te:	add any	So (2)	J- 2810	d attach it to this form. Thank you is a three of the order of the ord	for taking the time to

Page Nbr: 22 - 022



03/01/2011

CARL & CAROLYN WARDEN

420 CR 1200 LAKE CREEK, TX 75450

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the adminosfice post office tocated admindistance miles away.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

RETURNO

Page Nbr: 22-023

Postal Service Customer Questionaire

Please check the appropriate box to Indicate whether you used the LAKE CREEK Post Office for each of the following: Dally Weekly Monthly Never Postal Services V **Buying Stamps** \Box \square Mailing Lettors ь. MSc/do~ П П Mading Parcels Ĉ. Pick up Post Office box mail d [XSeldin e. Pick up general delivery mail \square Buying money orders t. Obtaining special services, including Certified Mail, Registered Mail, Insured 17 П Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail W h. V ì. Buying stamp-collecting material Other Postal Sarvices TYES TO Entering permit mailings TYES YO Resetting/using postage meter Nonpostal Services Picking up government forms YES W NO a. (such as tax forms) Using for school bus alop YES Ь. Assisting senior citizes, persons with disabilities, ecl. YES YO C. If yes, please explain: YES INO Using public bulletin board TYES THO Other If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

Il yes, please explain:

3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?
	Better Just as Good No Opinion Worse
	If yes, please explain Twint need to go to the Port Office
4	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
	Personal needs
	Banking
	Employement
	Social needs
5.	Do you currently use local businesses in the community? [
Na	ne Dand Santos Jrz.
Ad	bress. PU Box 24 Lake (Verk Tx 75450
Te	ephone: 903 395 2290
<u>Da</u>	« Feb 16, 2011

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Page Nbr: 22-025



03/01/2011

DAVID SANTOS JR PO 80X 24 LAKE CREEK, TX 75450

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely.

Page Nbr: 22 - 026

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following.

	Baa	ta) Servicas	Dally	Weekly	Monthly	Never
	9	Suying Stamps		T	TV	
	b.	Mailing Letters		. <u> </u>		
	c.	Mailing Parcels			. 🗹	
	d .	Pick up Post Office box mail		9		
	e.	Pick up general delivery mail				\Box
	f.	Buying money orders				S
	g.	Obtaining special services including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material				IY
	Oth	er Postal Services		_		
	a,	Entenng permit mailings	YES	NO F		
	a.	Resetting/using postage meler	YES	NO		
	Νοι	npostal Services				
	a.	Picking up government forms (such as tax forms)	TYES	IJ NO		
	b.	Using for school bus stop	YES	NO F		
	c.	Assisting senior citizes, persons with disabilities, ect.	YES	ONE		
		If yes, please explain:				
	ď.	Using public builtelin board	YES	[J 10)		
	e	Other	YES	NO 🖂		
		If yes, please explain.				
2.	Dο	you pass another Post Office during business hours while traveling to or from w	ork, or shop	olna, or sór	personal r	eeds?
-	- •		YES	NO NO		
		If yes, oldase explain.				

	Better	Just as Good	No Opinion	Moise
If yes	, please explain,			
For wh	ich of the following o	do you leave your community? (Ch	eck all that apply.) Where do you d	o to obtain these
\square	Shopping			
\square	Personal needs	,		
区	Banking			
台,	Employement			
A	Social needs			
		,		
Do you		businesses in the community?		
	Yes No			
If yes,		to use them if the Post Office is dis	sconlinued?	
	Yes No			
ime:	min	1 Worrau	_	
idress. P	10× 42	-		
		35 2830		
elephone:	972 3	13 6 80		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this quastionnaire.

Page Nbr: 22 -028



03/01/2011

DAVIS A. WARRAU

PO BOX 42 LAKE CREEK, TX 75450

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizari at (972) 393-6485.

Sincerely.

Docker. 1369563

Page Nbr: 22 - 029

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following: Postal Services Dally Weekly Monthly Never Buying Stamps \Box \square \prod Malling Letters Ь. Mailing Parcels Ċ. Pick up Post Office box mail d Pick up general delivery mail e. 1. Buying money orders Obtaining special services, including Certified Mail, Registered Mall, Insured Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mall Buying stamp-collecting material Other Postal Services Entering permit mailings YES Resetting/using postage meter | YES Nonpostal Services Picking up government forms T YES (such as tax forms) Using for school bus slop YES Assisting serior citizes, persons with disabilities, ed. YES If yes, please explain: YES INO Using public bulletin board YES NO Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain.

Page Nbr: 22 - (03()

	☐ Better	Just as Good	Mo Opinion	Worse
	If yes, please explain:			
4.	For which of the following diservices?	you leave your community? (Chec	ck all that apply } Where do you g	o to obtain these
	Shopping	Paris		
	Personal needs	Paris		
	Banking C	age of		
	Employement	none.		
	Social needs	Parix - Con	per	
5	Do you currently use local b	usinesses in the community?	•	
	Yes No			
	April 1	ouse them if the Post Office is disc	onlinued?	
	Yes Wo			
Nam	ie: Dolard	Patterson		
Ada	1653. 4905 F h	n 1982 La	ke creek	TX 75450
Tele	phone:	_		

complete this questionnaire.

Page Nbr: 22-031



03/01/2011

DELORES PATTERSON

4805 FM 198 E. LAKE CREEK, TX 75450

Dear Postal Service Customer:

Thank you for returning your questionnaine concerning the proposed discontinuance of the LAKE CREEK Post Office, Your comments, along with others received, will be included in the official record and considered carefully before further action is taken,

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feet free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page Nbr. 22-032

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following: Postal Services Dally Weekly Monthly Never Briging Stamps Mailing Letters ხ. \Box Malling Parcels \Box d. Pick up Post Office box mail Pick up general delivery mail e. 1 Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail M buying stamp-collecting malerial Į, Other Postal Services YES NO Entering permit mallings YES NO Resetting/using postage maler a. Nonpostal Services Picking up government forms YES NO a, (such as lax forms) Ь. Using for school bus stop YES NO YES Assisting senior citizes, persons with disabilities, ed. / NO Il yes, please explain: 7 YES Using public bulletin board 1 NO ø. Other YES NO e If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? 2. YES NO If yes, please explain:

Page Nbr: 22-033

H VAC	Better	Just as Good	No Opinion	☐ Worse
,	s, please explain:			
For wi	high of the following d	to you leave your community? (Chec	k ali that apply.) Where do you o	e to obtain these
service		· /· · · · · · · · · · · · · · · · · ·	1,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	
<u></u> i	Shopping			
السما	Shopping			
	Personal needs			
١ا	- discinal fields			
	Banking			
	Bailking			
JXL	Employement			
لانظر	——————			
	Social needs			
1_	Social Liseos			
)	Danvis	Ferrenn		
- 1-	CHILL	(47 700)		
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33.	1666	1 11 110 6		
one:	913.5	95.4569		
ione.	10 / 2			
-	7.2	7.7		
2	- 16 -	11		
		<u> </u>		
c hhr		nts on a separate piece of paper and	attach it to this form. Thank you	for taking the time
	questionnaire.			
ete (his	1 %			
ete this	+ 112	+	laca Abain	1
ete (his	t wart	to see anyone	lose their 10	ь,
ete (his	t want	to see anyone	lose their je	ob.
don!		to see anyone		

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you

Page Nbr: 22-034



03/01/2011

DENNIS PEARSON

3262 FM 198 E LAKE CREEK, TX 75450

Dear Postal Service Customer;

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

• You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following:

Pos	tal Services	Dally	Weekly	Monthly	Never
٥.	Buying Slamps				
b.	Mailing Letters				\square
c.	Mailing Parcels				\boxtimes
ď.	Pick up Post Office box mail				\boxtimes
e.	Pick up general delivery mail				\square
ť.	Buying money orders				\boxtimes
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\mathbb{Z}
ħ	Sending Express Mail				X
ì.	Buying stamp-collecting material				\boxtimes
Oth	ner Postal Services				
٤.	Entering permit mailings	TYES	Ои		
a.	Resetting/using postage meter	YES	☑ NO		
No	npostal Services				
a	Picking up government forms (such as tax forms)	Z3Y	⊠ ио		
ъ.	Using for school bus stop	YES	j NO		
c.	Assisting senior citizes, persons with disabilities, ed.	YES	<u> </u>		
	If yes, please explain:				
d.	Using public bullatin board	☐ YES	<u>∑</u> №0		
e.	Other	YES	[∐ но		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork or shop	pina or for	personal n	eiids?
	, to proceed the state of the s	VIA, OF SHOP	NO	p013011211	.0: 1237
	11 yes, please explain:		andi	01.	
				,	

Page Nbr. 22-036

?ou	ite deliv	ery service compa	ires to your previous service? Just as Good	No Opiniun	Worse
	If ves	please explain:			,
	,	process on process			
4,	For whi service		do you leave your community? (Ch	eck all that apply.) Where do you go	lo obtain these
	X	Shopping	Cooper on for		
	\square	Personal needs	Crosen ou fa	er Satur	
		Banking	Treate	-	
		Employement	1 . teres		•
		Social needs	Comment		
:	Do you	170-70-101	Il businesses in the community?		
			otherware NONE		
	II yes,		e to use them if the Post Office is dis		
		Yes N	0		
Name.	0	deres	Jackson		
Addres	3. 4	5553 H	FM 895 Lake	Creek TX 7	5450
Telepho	one:	903.3	95. 2397		
Date:	Fe	bruar	4 17 2011		
5 .		4.00	N		
comple	e this	y additional comm quastionnaire.	enla on a separato piece of paper a	no affach il lo this form. Thank you i	or taking the time to
60	/ L	mail da	lange stander on	a Deer serve	e chould be
1.	KRIE	M. 200	hant the Lake	and Partorie	20 8 E
1/1	- 20	AMS" MIST	RENT TRE JAKE	The Man Al	
211	ay	le Perl.	, litter		

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you

Page Nbr: 22-03 7



03/01/2011 DOLORES JACKSON 5553 FM 895 LAKE CREEK, TX 75450

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6465.

Sincerely,

Page Nbr: 22-038

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following:

Postal Services

Daily Weekly Monthly

	P05	tal Sowices	Daily	Weekly	Monthly	Never
	a.	Buying Slamps				
	b.	Mailing Letters		X		
	c.	Mailing Parcels		M		
	ď.	Pick up Post Office box mail				Ø
	ė.	Pick up general delivery mail			[Z]	
	ſ.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			Ŵ	
	ħ.	Sending Express Mail			図	
	i.	Buying stamp-collecting material			ΣÏ	
	೦೮	ner Postal Servicas				
	a.	Entering permit mailings	☐ YES	⊠ ио		
	а.	Resetting/using postage meter	YES	№ №		
	N۵	npostal Services				
	а.	Picking up government forms (such as tax forms)	X YES	□ NO		
	b.	Using for school bus stop	YES	М ио		
	c.	Assisting senior citizes, persons with disabilities, ect.	T YES	⊠ ио		
		If yes, please explain:				
	d.	Using public bulle()n board	☐ YES	NO		
	e.	Other	YES	⊠ ио		
		If yes, please explain:				
2.	۵۵	you pass another Post Office during business hours while traveling to or from we	ork, or shap	oing, or for	personal n	eeds?
			YES	M MO		
		If yes, please explain.				

Docket: 1369563 Page Nbr: 22-639

	Better	Just as Good	No Opinion	Worse
<u>Ií y</u> e	es, ptease explain:			
For	which of the following d	o you leave your community? (Che	ck all (hat apply.) Where do you g	o to obtain these
	ices? Shopping	Paris TV		
	Personal needs	Paris IV	-	
\boxtimes		TAMON & Pan	(10)	
	Employement	1000		
.凶	Social needs	Paris TV		
<u> </u>	21 W 1 W 1			
5. Do y	you currently use local to Yes No	ousinesses in the community?		
lí ye		o use them if the Post Office is disc	continued?	
, -	Yes No	not cony		
ame:	Don To	Shirley &	mith	
ddress.	9687	FR 895- 2	ake Creok	Tx 1545C
elephone:	903-3	395-2202	<u>,</u>	
ate:	2-23-	2011		
		ils on a suparate piece of paper an	d attach II 10 this form. Thank you	for taking the time to
ompietė thi	is questionnaire.			
We.	want	Lo Reep	's the fo	et Offin
L	a ke Co	eok -if	not for	8 hours
dan	1	for 1/2 0	/ a day	7
-60	1	/)	(,

Page Nbr: 22-1340



03/01/2011

DON & SHIRLEY SMITH

9687 FR 895 LAKE CREEK, TX 75450

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken

In response to your letter.

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the Interest and vitality
of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the
suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page Nbr: 22-6741

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following: Dally Weekly Monthly Never Postal Sarvices W Buying Stamps \Box Mailing Letters Ъ. M Mailing Parcels (Pick up Post Office box mail d. 14 Pick up general delivery mall ę. v Buying money orders ſ. Obtaining special services, including Certified Mail, Registered Mail, Insured g. M Mail, Delivery Confirmation, or Signature Confirmation 17 h Sending Express Mail Buying stamp-collecting material Other Postal Services TYES TO Entering permit mailings Resetting/using postage meter Nonpostal Services Picking up government forms YES WO (such as tax forms) YES THO Using for school bus stop Ъ. Assisting sentor citizes, persons with disabilities, ed. Il vas plaaca avolain

		1) Chey Cant wait		
	d,	Using public bulletin board	- 4 PES	□ NO
	e.	Other	_ YES	LI NO
		If yes, please explain:		
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	ping, or for personal needs?
			YES	15 NO
		If yes, please explain.		

Docker: 1369563 Page Nbr: 22-042

	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
				
	_			
4.	For which of the following services?	do you leave your community? (Chec	k all that apply.) Where no you g	o lo obtain lhese
	Shopping	Paris - + (o oper	
	Personal needs	Pazin +	9 Vinner	
	Banking	Cooper'		
	Employement	Lake Cr	ul	
	Social needs	none		
		to use them if the Post Office is disc		Paris & Con
Name	If yes, would you continue	to use them if the Post Office is disc		
	If yes, would you continue Yes No	to use them if the Post Office is discons		32
Addre	If yes, would you continue Yes No. No. No. 10 07 0 Ss. 776 6	to use them if the Post Office is discons	onlinued?	3 2
Addre Yel e p	If yes, would you continue Yes No. 10 020 ss. 776 6 hane 903	The Llander of the Post Office is disconsisted by the Reservoire R 4/35 Col 395 443	onlinued?	32
Addre Yel e p	If yes, would you continue Yes No. No. No. 10 07 0 Ss. 776 6	The Llander of the Post Office is disconsisted by the Reservoire R 4/35 Col 395 443	onlinued?	32
Addre Yelep Date	If yes, would you continue Yes No. No. 10 07 0 Ss. 776 C hane 9 3 3 2 - 15 -	The Llander of the Post Office is disconsisted by the Reservoire R 4/35 Col 395 443	inlinued?	32
Addre Yelep Date	If yes, would you continue Yes No. No. 10 07 0 Ss. 776 C hane 903	The House them if the Post Office is disconding the Runanian Runan	inlinued?	32
comp	If yes, would you continue Yes No. No. 10 07 0 Ss. 776 6 Anone 9 3 3 Part of the second of the	The House them if the Post Office is disconding the Runanian Runan	attach it to this form. Thank you	for taking the time to

Page Nbr. 22-043



03/01/2011

DOROTHY DUNANIS

770 CR 4135 COOPER, TX 75432

Dear Postal Service Customer.

Thank you for returning your questionnaite concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office: to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the adminosfice postmaster.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a fater date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page Nbr: 22 - 044

Postal Service Customer Questionalre

Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following: Dally Weckly Monthly Never Postal Services V **Buying Stamps** \Box W Mailing Letters V Mailing Parcels Ċ. W Pick up Post Office box mail Pick up general delivery mail è. 1 1. Buying money orders Obtaining special services, including Certified Mail, Registered Mall, Insured g. \prod Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail 2 h. Buying stamp-collecting material N Other Postal Services Entering permit mailings YES NO NO TI YES Resetting/using postage meter Nonpostal Services Picking up government forms T YES (such as tax forms) T YES Using for school bus stop T YES Assisting senior citizes, persons with disabilities, ect. If yes, please explain. Using public bulletin board I YES M NO Other YES □ NO e, If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? TYES TO NO

If yes, please explain:

Docker: 1369563 Page Nor: 32 - 045

	Better	Just as Good	No Opinion	☐ Worse
lf ye	es, please explain			
	which of the following dices?	o you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
	Shopping			
区	Personal needs			
V	Banking			
	Employement			
	Social needs			
. 🗀 Оо у	ou currently use local to Yes No	ousinesses in the community?		
ll ve		o use them (the Post Office is disc	ontinued?	
.,-	Yes No			
ame:	mothy Ell	ioth		
ddress:	<i>V</i>	1140 Lake Creek,	1x 15450	
eleph one :	- 403-517-	·3805		
elephone:	903-517-	·3805 ⁻		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Docker: 1369563

Page Nbr: 22 - 046



0.5/01/2011

DOROTHY ELLIOTT

2032 CR 1140 LAKE CREEK, TX 75450

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office, Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely.

Page Nor: 22-047

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following: Daily Monthly Never Weekly Postal Services **Buying Stamps** П \mathbf{r} \Box Mailing Letters b. Mailing Parcels C. d. Pick up Post Office box mail $\sqrt{}$ Pick up general delivery mail \Box Buying money orders \Box t. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h, i, Buying stamp-collecting material Other Postal Services YES WO Entering permit mailings YES! Resetting/using postage meter Nonpostal Services Picking up government forms a. (such as tax forms) YES Using for school bus stop b. TYES TO NO Assisting senior citizes, persons with disabilities, ect. If yes, please explain: TES YES TYNO Using public bulletin board đ. T YES Other Il yes, please explain: 2. Do you pass another Post Office during business hours while travelling to or from work, or shopping, or for personal needs? YES NO

If yes, please explain

Page Nbr: 22-048

	Better	Just as Good	No Opinion	₩orse
	If yes, please explain:			
4,	For which of the following services?	do you leave your community? (Che	ck all that apply.) Where do you	go lo oblain these
	Shopping (aris Coorer		
	Personal needs	Paris		
	Banking	HER EHMAN - W	rayle 3-4 to	nu a m
	Employement	Retried	0	ð
	Social needs	Fani		
				A 1
5,	If yes, would you continue Yes N	to businesses in the community? o	Allesi Ressession	Lake Chee
5. Name	If yes, would you continue Yes N Audud	s to use them If the Post Office is disc	Aller Clerk	15450
Name:	If yes, would you continue Yes N Audud SS: 6317 7	s to use them If the Post Office is disc	Atli	15450

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire,

It would

Page Nbr: 22-049



03/01/2011

EDWARD & RETA HOUGHTLIN

6317 FM 198 E. LAKE CREEK, TX 75450

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additions: questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely.

MO NO

YES

TYES THO

Page Nbr: 22-050

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following: Daily Weekly Monthly Never Postal Services 11 Buying Stamps Mailing Letters \mathbf{Z}^{\prime} b. Mailing Parcels M đ. Pick up Post Office box mail 1 Pick up general delivery mail W \Box 1-1 Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mall, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material 14 Other Postal Services MNO YES Entering permit mailings Resetting/using postage meter | YES Nonpostal Services Picking up government forms (such as lax forms) Using for school bus slop YES Assisting senior citizes, persons with disabilities, ect. YES If yes, please explain:

	If yes, please explain:	-
2.	Do you pass another Post Office during business ho	ours while traveling to or from work, or shopping, or for personal needs?
		TYES LYNO
	If yes, please explain	

Using public bulletin board

Other

Docket: 1369563
Page Nbr: 22-05/

	Better	Just as Good	No Opinion	Worse
II yes,	please explain:			
	Laborat II. d. II. d. II.			
ervice		ou leave your community? (Che	ck all that apply.) Where do you go	o lo oblam these
	Shopping			
D/	Personal needs			
المقا	Banking			
X	Employement			
	Social needs			

Do you	currently use local bus	sinesses in the community?		
•	V Yes No	,		
f yes,		use them if the Post Office is disc	confinued?	
	Yes No	37N		
042		Greg u	alter	
()	u ~ Ca	rol Pau	likouski	Tr
Co	J	-	(21)	,
Ko	37/	m 895	Lakoco	00/5
, G	136 F	•		
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	736 F	01.89 		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire

what you are saying would Bo Gre But The mail caried is not Dependable he shows up anywhere from 130 Ph to U.80 Pm. when Ray Hawsley was Delivering our mail ité was at 10:30 Am Sharp. Do you expect me and my family to sit at The mail Box from 130 Pm till when over he Decidos to come Thank you No. I wash there ues another way to get my mail her than Priving 8 miles to get mail or stamps

Ray Paulhko.

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Page Nbr: 22-05-3



POST OFFICE ON WHEELS SERVICES AVAILABLE FROM RURAL AND HIGHWAY CONTRACT ROUTE CARRIERS

You can eliminate almost all trips to the Post Office, because doing business with the Postal Service is as close as your mailbox. The carrier can provide virtually all postal services to you, and most transactions do not require meeting the carrier at the mailbox. Some of the most frequently used services are.

MAILING PACKAGES

Carriers will accept packages at the mailbox without a customer being present, provided the postage is fully prepaid. and the customer is known to reside or conduct business at that collection point. The package MUST have a matching return address that is the same as the collection point. If postage has not been applied, estimate the amount of postage needed and leave the money in the mailbox. If insurance is desired, the value of the contents must be specified. The carrier will take the package to the Post Office, and it will be weighed to determine the appropriate rate. The package will be mailed that same day. The carrier will leave the customer's change and insurance receipt, if appropriate, in the mailbox on the next delivery day. Not Pepudable

PURCHASING STAMPS BY MAIL

The Stamps by Mail program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Slamp Purchase Order (Rural), available from the Post Office or the carrier. Commemorative stamps and stamp-collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the United States Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the Post Office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as Certified, Registered, Express Mail, Delivery Confirmation, Signature Confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOL	DING MAIL						
Post	Office during their ah	cence Hoon (atum the custon	may acke the O	may request that their ma ost Office to resume deliv	(AD)	
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11	mai/	1-/6:/	1 fo	v a	certin	Pay	
J		.9			Thanks		
. 5)			`			N. T.	

Page Nbr: 22-054



03/01/2011

GREG WALKER

9936 FM 895 LAKE CREEK, TX 75450

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require
meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393–6485.

Sincerely.

Page Nbr: 22-055



03/01/2011

RAY & CAROL PAWLIKOWSJI JR.

9936 FM 895 LAKE CREEK, TX 75450

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

in response to your letter:

- You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis. however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the adminostice post office located admindistance miles away.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Page Nbr: 22-057

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following: Postal Services Daily Weekly Monthly Never TY **Buying Stamps** a. Malling Letters b. Mailing Parcels C. 1 Pick up Post Office box mail d. 1 Pick up general delivery mail ē. 17 ſ. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail i. Buying stamp-collecting material Other Postal Services YES Entering permit mallings Resetting/using postage mater T YES Nonpostal Services Picking up government forms YES (such as tax forms) UNO Using for school bus stop T YES Assisting senior citizes, persons with disabilities, ect. If yes, please explain.

	If yes, please explain:		
	MERTING OVE	(Q	2 10 10 10 10 10 10 10 10 10 10 10 10 10
2.	. Do you pass another Post Office during business hours w	thile traveling to or from work, or shoppi	ing, or for personal needs?
		YES	NO
	If yes, please explain:		

d.

Other

Using public bulletin board

WYES

YES | NO

□ NO

Page Nbr. 22-058

	3.	previously	iously received ca received Post Off ery service compa	fice box servic	e or general de	livery service, o				
			Better		Just as Good		☐ No	Opinion	U	Worse
		II yes.	please explain:	WHI	CH WE	Would'	CHECK NOT 2	IS ANK IKE TO) ATHE BE-PU	12 Busines, 14
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	4,	service		j do you leave	your common	ty/ (Check all ti	кат арргу., у	vnere do you g	jo to obtain th	1626
			Shopping							
			Personal needs	-		-6-	<u>, a</u>		<u> </u>	
			Banking		1 h	15 h	as	is the	D.	
		中	Employement				(Not)	11 13		
			Social needs			KOU.	120	,		
						`	<u>, </u>			
	5.	Do you	currently use loca		in the communi	ly?				
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)	124111							
	Date		134111							
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_	- 4 1	0.00	J 6							

Page Nbr: 22-059



03/01/2011 J B COLLINS PO 80X 12 LAKE CREEK, TX 75450

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service
 concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of
 mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their
 hom when they arrive, in order to transact financial business.
- You expressed a concern about the security of mall. Customers may place a lock on their mailboxes. The mailbox must have a
 slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which
 are locked and does not accept keys for this purpose.
- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizari at (972) 393-6485.

Sincerely.

Page Nbr: 22-060

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following:

	Pos	tal Services	Dally	Weekly	Monthly	Never
	a,	Buying Stamps				
	b.	Mailing Letters				
	¢.	Mailing Parcels				
	d	Pick up Post Office box mail				
	e,	Pick up general delivery mall				
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	ħ.	Sending Express Mail				
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Intering permit mailings	YES	☐ NO		
	٤.	Resetting/using postage meter	YES	Ои		
	No	npostal Services				
	a,	Picking up government forms (such as tax forms)	TYES	□ NO		
	۶.	Using for echaol bus stop	T YES	□ NO		
	c.	Assisting senior citizes, persons with disabilities, ect.	YES	DN []		
		If yes, please explain:				-
	d.	Using public bulletin board	T YES	□ NO		
	e.	Other	YES	□ NO		
		If yes, please explain:			<u>.</u>	
2.	۵۵	you pass another Post Office during business hours while traveling to or from wi	ork, or shopp	oing, or for	personal n	eeds?
			7 YES	□ ио		
		Il yes, please explain				
		CUCTIVE PAVIS				

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			lo your previous service? Just as Good	rvice, complete this section. How a	Worse
	li yes.	please explain:		1227	<u></u>
				-	
			you leave your community? (Che	ck all that apply.) Where do you go	o to oblain these
	service	Shopping			
		Personal needs			
		Banking			
		Employement			
		Social needs			
Name:		Yes No	3 rodshiw		
Addres	a: L/	830 F In	895 1	skolverk	Γ
	-	903-39		,	
Date	2/0	ر/دی		_	
comple	te this o	questionnaire,		d attach it to this form. Thank you	- Jacob (1990)
TK	, 1 e	Carriers	. You have r	ver weed town	erka Whola
		era doys			
50	Jugar S	CALLICA	care home b	a fare won for	adays Par

Page Nbr: 22-062



11/2011 (ادن

JAMES BRADSHAW

4830 FM 895 LAKE CREEK, TX 75450

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mall volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your maritiox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located _____ miles away.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

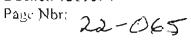
Page Nhr: 22-063

Postal Service Customer Questionaire

1. Please check line appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following. Dally Weekly Monthly Never Postal Services X Buying Stamps \Box a. X Ъ. Mailing Letters X Mailing Parcels C. Pick up Post Office box mail đ. X Pick up general delivery mail e. X 1. **Buying money orders** Obtaining special services, including Certified Mail, Registered Mail, Insured q. K) \bigcap Mail, Delivery Confirmation, or Signature Confirmation X П Sending Express Mail h. Buying stamp-collecting material 1 Other Postal Services NO NO YES Entering permit mailings 又 NO YES Resetting/using postage meter Nonpostal Services Picking up government forms YES (such as lax forms) b. Using for school hus slop YES Assisting senior citizes, persons with disabilities, ed. YES If yes, please explain. Using public bulk-lin board YES d. Other 43. YES If yes, please explain; Do you pass another Post Office during business hours while travelling to or from work, or shopping, or for personal needs? T YES Il yes, please explain.

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	☐ Better	Just as Good	No Opinion	☐ Worse
If yes,	please explain:			
For wh servige		do you leave your community? (Cl	heck all that apply.) Where do you go	to obtain these
	Shopping			
1	Personal needs			
	Banking			
	300000E			
$\mathbf{\nabla}$	Employement			
	Social needs			
Do you	currently use local	businesses in the community?		
	Yes Yo			
II yes,	would you continue	to use them if the Post Office is d	iscontinued?	
	Yes No			
		. /		
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ldress. /(OZ CR.	43 85		
elephone:	903-27	2-5979		
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	questionnaire.	,	,,,,	
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105	OFF	7(L	hank you	





03/01/2011

JAMES HART

102 CR 4385 LAKE CREEK, TX 75450

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

· You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspendoffice name and ZIP Code suspendzip in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CRFEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Salverely.

Docker: 1369563 Page Nbr: 22-066

YES

INO

Postal Service Customer Questionaire

Please check the appropriate box to Indicate whether you used the LAKE CREEK Post Office for each of the following: Daily Weekly Monthly Never Postal Services Buying Stamps Γī W TH \Box Mailing Letters b. I \Box Mailing Parcels Ġ. A Pick up Post Office box mail Pick up general delivery mail e. N Buying morey orders Obtaining special services, including Certified Mail, Registered Mail, Insured 9 Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. \bigcap Buying stamp-collecting material Other Postal Services TU/NO Entering permit mallings 1 YES TUNO Resetting/using postage meter YES а. Nonpostal Services Picking up government Jorms TYYES. [] NO (such as tax forms) ъ. Using for school bus stop T YES MNO Assisting senior citizes, persons with disabilities ect. 1/1/YES I NO If yes, please explain. + lace is toci Using public bulletin board ₫. æ. Other YES NO If yes, please explain: Do you pass another Post Office during business hours while travelling to or from work, or shopping, or for personal needs?

If yes, please explain:

Docker: 1369563

Page Nbr: 22-067

				ex service or general delivery service, con a your previous service? Just as Good			inis section. Mi Vo Opinion	ow do you ini	ou think carrier	
	lí yes.	please explain:	to	Much	1 Y) OA K	for	him.	J	g vvoise	
,									=======================================	_
	or wh	ich of the following o	lo you lea	avê your commu	nity? (Chack a	il that apply.) Where do yo	n do 10 olxsii	n these	
		Shopping	N	17:14						_
		Personal needs								_
		Banking								_
		Employement								_
		Social needs								_
										_
5. E	o you	currently use local	business	es in the commu	nliy?					
		Yes No		Farm	1~y-					
ŀ	í yes.	would you cantinue	io use thi		•	nued?				
		Yes No								
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Name:		Demes		<u>nn (</u>	<u>Olliw</u>	<u> </u>				
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Date	2	11/46/1								
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2	il	r Mai	١.							

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you

Page Nbr: 22-068



03/01/2011

JAMES LYNN COLLINS

7762 TX HWY 24 LAKE CREEK, TX 75450

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office, Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality. of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
- You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas white traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAK! CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely.

Page Nhr: 22-069

Postal Service Customer Questionaire

1.	Plea	ase check the appropriate box to indicate whether you used the LAKE GREEK Pr	st Office for each of the following:				
	Pos	tal Services	Daily	Waekly	Monthly	Never	
	a.	Buying Stamps					
	ъ.	Mailing Letters					
	c.	Mailing Parcels					
	d.	Pick up Post Office box mail				Ø.	
	ê.	Pick up general delivery mail				0	
	ť.	Buying money orders					
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					
	h.	Sending Express Mail				0	
	i.	Buying stamp-collecting material				Ø	
	Oth	ner Postal Services					
	a.	Entering permit mailings	T YES	Ф ио			
	a.	Resetting/using postage meter	YES	Ои 🔯			
	N۵ı	npostal Services					
	a.	Picking up government forms (such as tax forms)	YES	МО 📆			
	Ъ.	Using for school bus slop	TYES	МФ МО			
	٤.	Assisting senior citizes, persons with disabilities, eq.	YES	Ои 🌌			
		If yes, please explain:	_				
	ű.	Using public bulletin board	☐ YES	ои 🚰			
	e.	Other	YES	MO MO			
		if yes, please explain:					
2	ەرز	you pass another Post Office during business hours while traveling to or from w	ark, or shopp	oing, or for	personal n	eeds?	
		-	YES	∭ NO			
		if yes, please explain					

Docket: 1369563
Page Nbr: 22-070

Better	Just as Good	No Opinion	Worse
If yes, please explain:			
For which of the following of services?	lo you leave your community? (Chec	k all that apply.) Where do you	go to obtain these
Shopping P	vy Casper		
Personal needs	Paris Caoper		
Banking	Creaper		
Employement	N/A Relul		
Social needs	Casper		
There are No	business in hare	4 6 . /	1. 1. 1.6
Do you currently use local Yes No	businesses in the community?	I live 6 mil	w from alle
	fo use them if the Post Office is disci	ontinued?	Jenn caa
Yes No		There w	e No service
	0	while V	live Krycept of K, EDBC and
ne: Jeff & Ku	& Powers	any chair	K, LDNO and
ress 395 C.A	1,225 Lake	Cruk 24 75	450
.,			
phone: 703-30	95-2209		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Page Nbr: 22-071



03/01/2011

JEFF & RUTH POWERS

395 CR 1225 LAKE CREEK, TX 75450

Dear Postal Service Customer:

Thank you for returning your questions-sire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken

In response to your letter:

· You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the LAKE CRIEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Alison Rizan at (972) 393-6485.

Sincerely.

Page Nbr: 22-072

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following: Dally Weekly Monthly' Never Postal Services a. **Buying Stamps** Malling Letters Ъ. Mailing Parcels C. Pick up Post Office box mail d, Pick up general delivery mail e. ſ. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material Other Postal Services T YES Entering parmit mailings ☐ YES Resetting/using postage meter Nonpostal Services Picking up government forms YES (such as lax forms) Using for school bus stop YES Ь, Assisting senior citizes, persons with disabilities, ed. YES If yes, please explain: d Using public bulletin board | YES 1 NO Dibar

	۷.	Other	I_J YES	NO IN
		If yes, please explain:		_
2.	٥٥	you pass another Post Office during business hours while traveling to or from wo		- /
		If yes, please explain.	YES	∕ №

Page Nbr: 22-073

		Better	Just as Good	No Opinion	[] Worse
	If yes	, please explain:			
4.	For wh		you leave your continunity? (C	hack all that apply.) Where do you g	go to obtain these
		Shopping	NA		
		Personal needs	/		
		Bar-king			
		Employement			
		Social needs	Noi		
5.		yes No	sinesses in the community? use them if the Post Office is d	fiscontinued?	
Nan	16	\mathcal{Q}	Milliune		
Add	rėss	33		LAKE (Keck	1X. 75450
Tele	phone:	90	3-395-2171		
			15-11		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Page Nbr: 22-0.74



03/01/2011 JIM WILLIAMS 3300 CR 1220 LAKE CREEK, TX 75450

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan Manager, Post Office Operations 951 W Bethel Rd Coppell, TX, 75099-9993

Page Nbr: 22-075

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the LAKE GREEK Post Office for each of the following. Postal Services Dally Weekly Monthly Never **Buying Stamps** 77 Mailing Letters Mailing Parcels ۵. Pick up Post Office box mail П Pick up general delivery mail Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Other Postal Services YES Enlering permit mailings Resetting/using postage meter YES Nonpostal Services Picking up government forms YES (such as lax forms) T YES Using for school bus stop Assisting senior citizes, persons with disabilities, ed. YES If yes, please explain. Using public bulletin board NO I Other T YES If yes, please explain: Do you pass another Post Office during business hours while travelling to or from work, or shopping, or for personal needs? TYES TINO

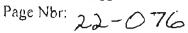
work in Corper. To bank up

If yes, please explain

Docket: 1369563 Page Nbr:

3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?	
	☐ Better ☐ Just as Good ☐ No OpInion ☐ Worse	
4.	Cost of this achieve your community? (Check all that apply.) Where do you go to obtain these services?	7 7 #
	Shopping Paris Commerce	
	Personal needs Paris	
	Banking Paris	
	I Employement COOPOV & Paris	
	social needs Cooper, Paris, Sulphur Springs	
5.	Do you currently use local businesses in the community?	
	Yes I No	
	If yes, would you continue to use them if the Post Office is discontinued?	
	Yes No	
Nai	ne Jimmy & Anita Copeland	
Ada	ress PO Box 31 Lake Creek TX 75450	ı
Tel	ephone: (903) 395-4684	ı
Da	e: 2-19-11	ı

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





03/01/2011

JIMMY & ANITA COPELAND

PO BOX 31 LAKE CREEK, TX 75450

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

· You expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feet free to contact Allison. Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan Manager, Post Office Operations 951 W Bethel Rd Coppell, TX, 75099-9993

Page Nbr: 22-077

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following: Postal Services Daily Weekly Monthly Never Buying Slamps b. Mailing Letters Malling Parcels d Fick up Post Office box mail e, Pick up general delivery mail ŧ. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Other Postal Services YES Entenng permit mallings Resetting/using postage meter YES Nonpostal Services Picking up government forms YES (such as lax forms) b. Using for school bus stop YES Assisting senior citizes, persons with disabilities, ect. YES If yes, please explain: MO NO d. Using public bulletin board T YES Other YES NO If yes, please explain Do you pass another Post Office during business hours while traveling to or from work, or shopping, op for personal needs? YES

If yes, please explain:

Page Nbr: 22-078

Beller	Just as Good	No Opinion	Worse
If yes, please explain			
Constitution (all constitutions)		Ladide acoustic blanca acous	to the work
For which of the following a services?	lo you leave your community? (Chec	ck all that apply.) Where do you g	o lo obtain these
Shopping D	axis IX		
Personal needs	· ·		
Banking D	akis Tx		
Employement			
Social needs			
Social Decos			
5. Do you currently use logal to	businesses in the community?		
☐ Yes ☐ No	•		
If yes, would you continue	to use them if the Post Office is disc	ontinued?	
Yes No			
lame: LIMMUN,	+ lina Lake		
ddress: 546 CK	1360 7	5450	
elephone: 903 - DL	19-9677		
Date 2-23-1	· (
			
omplate this questionnaire.	nts on a separate piece of paper and		
Please Keep o	or post offi	ce open. L	De harae a
	Tom Hill,		
	copt complains		
2 communit	y has and i	t does no go	od, c
			Thanks
			nung + Tina

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you

Page Nbr: 22-079



03/01/2011 JIMMY & TINA LOVE 546 CR1300 , 75450

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393–6485.

Smoerely.

Kay Vaughan Manager, Post Office Operations 951 W Bethel Rd Coppell, TX, 75099-9993

Page Nbr: 22-086

Postal Service Customer Questionaire

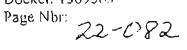
١,	Plea	Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following:									
	Pos	tal Services	Dally	Weekly	Monthly	Never					
	a.	Buying Stamps									
	ъ.	Mailing Letters									
	c.	Mailing Parcels			烹						
	d.	Pick up Post Office box mail				K					
	e.	Pick up general delivery mail				区					
	ſ	Buying money orders				<u>Ja</u>					
	9.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Ø					
	ħ.	Sending Express Mail			冱						
	j.	Buying stamp-collecting material			, M						
	Oth	ner Postal Services									
	2.	Enlering permit mailings	YES	Ø NO							
	a.	Reselting/using postage mater	YES	DN K							
	No	npostal Services									
	â.	Picking ap government forms (such as tax form:)	TYES	Q NO							
	b.	Using for school bits stop	YES	Ø no							
	۵.	Assisting senior citizes, persons with disabilities, ed.	YES	M 100							
		If yes, please explain:									
	d.	Using public bulletin board	YES	 ∑ NO							
	e.	Other	YES	יסא 🗀 אס							
		If yos, please explain:									
•	•										
2.	DØ	you pass another Post Office during business hours while travelling to or from w	ork, or shop	ping, or tor NO	personal n	eeds7					
		If yes, please explain.	<u> </u>								

Page Nbr: 22-08/

	Better	Just as Good	No Opinion	Worse
If ye	s, please explain:			
For w		ou leave your community? (Chec	k all that apply.) Where do you g	o to oblain these
K	Shopping			
4	Personal needs			
	Banking			
母	Employement			
去	Social needs			
Do ус	ou currently use local bus	inesses in the community?		
If yes		se them if the Post Office is disc	onlinued?	
	Yes No			
ne:	John Bar	Ker		
iress:	5346 FM	895		
ephone.	903 - 395	4413		
•	2-15-2011			
le				

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Docker: 1369563





03/01/2011

JOHN BAKER

5346 FM 895 LAKE CREEK, TX 75450

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Alirson Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan Manager, Post Office Operations 951 W Bethel Rd Coppell, TX, 75099-9993

Docker: 1369563

Page Nbr: 22 - 083

Postal Service Customer Questionaire

Please check the appropriate box to Indicate whether you used the LAKE CREEK Post Office for each of the following: Daily Weekly Monthly Never Postal Services X a. Buying Stamps M Mailing Letters Ъ. M Mailing Parcels Ċ. Pick up Post Office box mail d. Xe. Pick up general delivery mail 図 Buying money orders €. Obtaining special services, including Certified Mail, Registered Mail, Insured K! Mail, Delivery Confirmation, or Signature Confirmation X Sending Express Mail 'n. X Buying stamp-collecting material Other Postal Services ☐ YES \\ NO Enleding permit mailings Resetting/using postage meter YES Nonpostal Services Picking up government forms YES a. (such as tax forms) TI YES b. Using for school bus stop Assisting senior citizes, persons with disabilities, ed. YES MO X C. If yes, please explain. XI NO TYES Using public bulletin board TYES XINO Other ė, If yes, please explain. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES MO (X If yes, please explain.

Docket: 1369563 Page Nbr. 22 - 084

3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?
	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
	If yes, please explain. I comently receive all mail via PDBox and have no mail bear of home. Residence is very overal wino security Prefer to receive mail with the security of the Po Box. Rural markon vill become security and will be to set of remarkalism
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping
	Personal needs
	Banking
	Employement
	Social needs
5.	Do you currently use local businesses in the community? The It is no beal businesses in the community? If yes, would you continue to use them if the Post Office is discontinued? Yes No A
IS N	ne: KARL YORR
Ada	dress GOI CR 439,5 LINE CEER, TX 75450
Tel	ephone 214-500-2889
<u>Dal</u>	e. 2/15/11
	ase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to applete this questionnaire.
-	10 man allow some ities were I to be delivered to a law ille

I could never allow sensitive mail to be delivered to a roral mail boxquent where I live. I would have to get another P.O. box somewhere and the rearest P.O." are either Paries or Cooper. Is it possible to close the window service and maintain just the P.O. Box deliveries? Or replace the existing P.O. box location with a cluster of lockable mail boxer similar to what is used in some kigh density ar wal developments?

Docket, 1369363 Page Nbr: 22-085



03/01/2011

KARL KERR

501 CR 4395 LAKE CREEK, TX 75450

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a
slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which
are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely.

Kay Vaughan Manager, Post Office Operations 951 W Bethel Rd Coppell, TX, 75099-9993

Page Nbr: 22-086

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following: Daily-Weekly Monthly Never Postal Services V **Buying Stamps** Mailing Letters Mailing Parcels Pick up Post Office box mail ď. Pick up general delivery mail p. V Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation h Sending Express Mail Buying stamp-collecting material Other Postal Services Entering permit mailings YES I NO Resetting/using postage meter 1 YES I NO Nonpostal Services Picking up government forms YES I NO (such as tax forms) Using for school bus stop YES I NO c. Assisting senior citizes, persons with disabilities, ect. YES I NO If yes please explain: Using public bulletin board YES I NO d. Other YES I NO If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? VES NO Il yes, please explain:

Page Nbr: 22-087

3. p	reviously	received Post Office	rier delivery, there will be no chango a box service or general delivery scr es to your previous service?	to your delivery service — proceed vice, complete this scation. How d	d to question 4. If you so you think carner
		Better	Jusi as Good	No Opinion	Worse
	11 yes	please explain			
4.	For wh		do you leave your communily? (Che	ck all that apply.) Where do you go	o lo obtain these
		Shopping			
		Personal needs			
		Banking			
		Employement			
		Social needs			
Name	If yes,	Yes No	to use them if the Post Office is disc	onlinuad?	
Addre	253.	19 FM	1335- COOP	151X 75433	2
Telep	hone:	903 30	75-4823		
Dale.	2	-24-20	2/		
		ny additional comme questionnaire, WW 14 THE	lock Morth of Miles and Mi	He Lake Cr Doople By	for taking the time to

Page Nbr: 22 - 088



03/01/2011 LINDA FOOTE 119 FM 1335 COOPER, TX 75432

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about your 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Affison Rizan at (972) 393-6485.

Sincerely.

Kay Vaughan Manager, Post Office Operations 951 W Bethell Rd Coppell, TX, 75099-9993

Docket: 1369563
Page Nbr: 22-089

Postal Service Customer Questionaire

	Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following								
	Pos	tal Services	Daily	Weekly	Manthly	Never			
	а	8uying Stamps		ĬΖ		{;			
	ბ.	Mailing Letters		这					
	€.	Mailing Parcels			X				
	d.	Pick up Post Office box mail	×						
	c.	Pick up general delivery mail				K			
	ſ.	Buying money orders				\bigcap			
	2.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			M				
	h.	Sending Express Mail			X				
	i,	Buying stamp-collecting material			\Box	N			
	٥u	ner Postal Services				1			
	a.	Entering permit mailings	YES	DN X					
	a.	Resetting/using postage meter	YES	DINO					
	No	npostal Services							
	а.	Picking up government forms (such as tax forms)	YE\$	M NO					
	b.	Using for school bus slop	TYES	ОМЖ					
	c.	Assisting senior citizes, persons with disabilities, ect.	YES	M NO					
		If yes, please explain.							
	3 .	Using public bulletin board	ĭ≝ YES	П ио					
	e.	Other	YES	Ø. no					
		B yes, please explain:							
2.	Dα	you pass another Post Office during business hours while traveling to or from w	rork, ar shop	poing, as for	personal	needs?			
		- , , ,	YES		• •				
		If yes, please explain.		-					

Page Nbr: 22-092

Postal Service Customer Questionaire

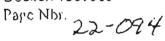
1. Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following: Daily Weekly Monthly Never Postal Services Buying Stamps $\Box \lor$ Mailing Letters W \Box Mailing Parcels \Box 11 KK П Pick up Post Office box mail П W W Pick up general delivery mail 1 1. Buying money orders Obtaining special services, including Carlified Mail, Registered Mail, Insured П Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Other Postal Services YES THRO Entering permit mailings Resetting/using postage meter 1 YES Who Nonpostal Services Picking up government forms YES מא ו (such as lax (orms) NO Using for school bus slop Assisting senior citizes, persons with disabilities, ed. YES NO If yes, please explain: of mile to office for takea Using public bulletin board TYES. _ NO Other [YES IT NO e If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES WNO

If yes, please explain.

Page Nbr: 22-093

3.	previously	iously received ca received Post Off ery service compa	ice box serv	ice or gen	eral delive	nange to yo ery service,	our deliver complete	y service — this section.	proceed to question How do you thinf	on 4. If you coarrier	
		Better	[_] Just a	s Good			No Oplnion		Worse	
	if yes.	please explain:	We	1,1/2	on	Huy	24	He's	NUMBER	Consi	stant.
4.	For whi	ch of the following	do you lea	ve your co	mmunity?	' (Check all	that appl	y.) Where do	you go to obtain	hese	
		Shopping	,	ta	r15	1	χ				
	4	Personal needs									
		Banking									
		Employement							_		
		Social needs									
5.	If yes.	currently use local Yes Nould you continu Yes N	lo a (o use the		·		ued?				
Ųa.	me LC	ori Collin	NS								_
\d	dress: P.(D. Bors	12		La	Ky C	Reck	TX			_
Γel	(lephone:	703.395	. 455	<u> </u>							_
) Da	te. 2/2	4/11					_		.		_

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.





03/01/2011 LORI COLLINS **PO BOX 12** LAKE CREEK, TX 75450

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CRETER Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about irregular hours that the rural route serves the community. Our carners strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located imiles away.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Atlison Rizan at (972) 393-6485.

Sincerely.

Kay Vauchan Manager, Post Office Operations 951 W Reibel Rd Coppell, TX, 75099-9993

Docker: 1369563

Page Nbr: 22-095

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following: Monthly Never Postal Services Dally Weekly K Buying Slamps П \Box X Mailing Letters b. 図 Mailing Parcels Ċ 囡 Pick up Post Office box mail П Pick up general delivery mail e. M ſ. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail \bigcap Buying stamp-collecting material Other Postal Services Entenng permit mailings YES ₩ NO Resetting/using postage meter X YES NO Nonpostal Services Picking up government forms T YES (such as tax forms) YES X NO Using for school bus stop YES NO Assisting senior citizes, persons with disabilities, ed. If yes, please explain: YES NO Using public bulletin board YES X NO Other II yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or phopping, or for personal needs? KIYES TINO office. If take treek closes Lwill proably liable online. If yes, please explain:

Page Nbr: 22-096

3.	previously rea	sly received carrier delivery, there will be no change to your defivery service — proceed to questionarived Post Office box service or general delivery service, complete this section. How do you think service compares to your previous service?	
		Better Just as Good No Opinion	Worse
	il yes, plea	ase explain: I donat want my mail lef	t a
	<u> </u>	mile of the good.	1 a files
4.	For which of services?	of the following do you leave your community? (Check all that apply) Where do you go to obtain the	hese
	X sı	hopping Paris	
	<u> </u>	Personal needs Paris	
	·/	lanking Paris	
	🙇 E	imployement Lake Creek	
	<u> </u>	ocial needs Lake Creek	
5.		rently use local businesses in the community? Yes No Roma	
		old you continue to use them if the Post Office is discontinued?	
	X	Y=3 [No	
٧a	me L	YNNE P. LONG	
٩d	dress: $\int_{-\infty}^{\infty}$	O. BOX 35 LAKE CREEK, TX 75	5450
Γe	lephone;	903) 395 - 2414	
Эa	ite o	2/16/11	
		1	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Page Nbr: 22-097

will have a post office some where I do ouse your rural how worthless to me

Page Nbr:

22-098



03/01/2011

LYNNE P. LONG

PO BOX 35

LAKE CREEK, TX 75450

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CRI. EK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers
 may receive PO Box service from the administrative Post Office located _______ miles away.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a
 stot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which
 are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or curriments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely.

Kay Vaughan Manager, Post Office Operations 951 W Bethel Rd Cappell, TX, 75099-9993

Page Nbr: 22-099

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following: Postal Services Daily Weekly Monthly Never Buying Stamps M Mailing Letters X ۲. Malling Parcels M **d**. Pick up Post Office box mail П X Pick up general delivery mall X f, Buying money orders X Obtaining special services, including Certified Mail, Registered Mail, Insured X Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail XBuying stamp-collecting material X Other Postal Services Entering permit mailings NO (X) T YES Resetting/using postage mater Ю (Х YES Nonpostal Services Picking up government forms YES YES NO (such as lax forms; Using for school bus stop YES **⊠** NO Assisting senior citizes, persons with disabilities, ed. YES ON X If yes, please explain. cJ Using public bulletin board YES X NO Other YES MO IX Il yes, please explain:

Do you pass another Post Office during business hours while traveling to or from work, or shopp	ing, or for personal needs?
YES	⊠ ио

If yes, please explain.

Page Nbr: 22 - 100

		Better	Just as Good	No Opin	ion Worse
	ll yes.	please explain:			
	-	_			
4,	For wh service	ich of the following do	you leave your community? (Che	ck all (hat apply.) Where	e do you go to obtain these
	M	Shopping }	Opher Springs,	Topon, Pan	, , Jc
	\boxtimes	Personal needs	Y-ea-	V	
	X	Banking Too	-per_		
		Employement	Retirel		
	\boxtimes	Social needs U	at freedo	ndrelati	101/2
5.	Do you	currently use local b	usinesses in the community?		
		Yes No			
	If yes.		use them if the Post Office is disc	onlinued?	
		Yes No			
Name:	. ,	Michael	Barnerell		
Addres	53: _	5915 F	M 895 Z	also Costo	TX. 75450
Teleph	one:	903-	243-6789		
Date:	F	= 0 .0	2011		

Please add any additional comments on a separate piece of paper and attact: it to this form. Thank you for taking the time to complete this questionnaire.

Page Nbr: 22-101



03/01/2011

MICHAEL BARNWELL

5915 FM 895 LAKE CREEK, TX 75450

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the : AKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Alison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan Manager, Post Office Operations 951 W Bethef Rd Coppell, TX, 75099-9993

Page Nbr: 22-103

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following:

	Pos	tal Services	Dally	Weekly	Monthly	Never		
	8.	Buying Stamps			[X]			
	b.	Mailing Letters			\square			
	c.	Mailing Parcels			_	□ Seldo		
	d.	Pick up Post Office box mail				1 5 e L do		
	e.	Pick up general delivery mall						
	ſ.	Buying money orders						
	ġ.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Seldom		
	ħ.	Sending Express Mail				[]S=2 dom		
	i.	Buying stamp-collecting material				\boxtimes		
	Oth	er Postal Services						
	a.	Entering permit mallings	YES	⊠ NO				
	а.	Resetting/using postage meter	YES	NO NO				
	Noi	npastal Services						
	a.	Picking up government forms (such as tax forms)	YES	M NO				
	b.	Using for school bus stop	T YES	Д ио				
	С	Assisting senior citizes, persons with disabilities, ect.	T YES	<u>У</u> 100				
		If yes, please explain:						
	d.	Using public bulletin board	T YES	∑ NO				
	ė,	Other	T YES	☐ NO				
		If yes, please explain:						
2.	Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?							
			YES	⊠ NO				
		If yes, please explain.		-				

Dockel: 1369561 Page Nbr: 22-104

	☐ Beπer	Just as Good	No Opinion	☐ Worse
If ye	s, please explain:			
_				
For w	hich of the following do	you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
X	Shapping			
X	Parsonal needs			
M	Banking			
	Employement R	etired		
Z	Social needs			
	Yes X No	usinesses in the community?	continued?	
Pa	t Moses			
s. 4	847 F M	198 E Lake C	Reek, 1 × 7545	0
ne:	903- 395	2273		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

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03/01/2011

PAT MOSES

4847 FM 198 E LAKE CREEK, TX 75450

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Aflison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan Manager, Post Office Operations 951 W Bethel Rd Coppell, TX, 75099-9993

Docker: 1369563

Page Nbr: 22-106

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following. Postal Services Dally Weekly Monthly Never Buying Stamps Mailing Letters b. \square Mailing Parcels c Pick up Post Office box mail TX \Box Pick up general delivery mail e. TH Buying money orders Obtaining special services, including Certified Mail, Registered Mall, Insured TY Mail, Delivery Confirmation, or Signature Confirmation 1 Sending Express Mail $I\mathcal{A}$ Buying stamp-collecting material Other Postal Services T YES Entering permit mailings YES Resetting/using postage meter Nonpostal Services Picking up government forms YES (such as lax forms) YES NO Tising for school bus stop b. TYES INO Assisting senior citizes, persons with disabilities, ect. If yes, please explain: YES Using public bulletin board đ. Other YES If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES If yes, please explain: way to get thing loving

Docker: 1369563
Page Nbr: 22-107

	Better	Just as Good	No Opinion	Worse
li yes,	płease explain:			
For whi		you leave your community? (Che	ck all that apply.) Where do you go	o to obtain these
	Shopping wal	mach - Pason	1)	
T	Personal neads	ilio.		
	Banking P	ania		
Ø	Employement [miles 7-3:30		
	Social needs	, , , , , , ,		
Do you	currently use local b Yes X No would you continue to Yes X No	usinesses in the community? - I LELE OLE ILETELL S o use them if the Post Office is disc	In Lahr leach	
Pa	busin Me	Man oy		
s /	1. 0. DOX /	12 Lakil	ick Try.	

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Page Nbr: 22-108



03/01/2011

PATRICIA CALOWAY

PO 80X 102 LAKE CREEK, TX 75450

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered parefully before further action is taken.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan Manager, Post Office Operations 951 W Bethel Rd Coppell, TX, 75099-9993

Page Nbr: 22-109

February 14, 2011

To Whom it may concern:

We receive our mail in a post office box at the Lake Creek post office. This is very convenient for us as we have a large farming operation. It would be very difficult for us to time our day to meet the rural mail carrier to buy stamps or take care of other business normally taken care of at the post office.

We receive and send checks through the mail on a daily basis as part of our business operation. We will not be comfortable having these items in the isolated mail box for long periods of time.

I hope you will reconsider closing this post office. It is very convenient to all the residents in this area.

Thank you
Paul & Teresa Burt
P () Box 26
Lake Creek, Tx 75450

Is it possible to re-negotiate the rent as opposed to the owner losing the total amount. But the hours of operation and still deliver to the Po boxes.

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Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following: Weekly Dally Postal Services Monthly Never \square Buying Stamps \Box Mailing Letters Mailing Parcels Pick up Post Office box mail d. Image: Control of the con Pick up general delivery mail e. Juying money orders ſ. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. l. Buying stamp-collecting material Other Postal Services Entering permit mailings Resetting/using postage meter

	Nor	npostal Services		/
	a.	Picking up government forms (such as tax forms)	YES	
	b.	Using for school bus stop	YES	[] yo
	C'	Assisting senior citizes, persons with disabilities, ed.	YES	NO NO
		If yes, please explain:		
	d.	Using public bulletin board	YES	IZ NO
	è	Other	YES	□ NO
		If yes, please explain.		
2.	Do	you pass another Post Office during business hours while travelling to or from wo		
			YES	NO
		If yes, please explain		

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Page Nbr: 22 -///

e explain; the following do your pring pri	ou leave your community aris Cooper	? (Check all that a	apply.) Where do you	u go lo oblain Ihese
sonal needs king ployement	ou leave your community a vis Cooper (1) Coper	? (Check all that a	apply.) Where do you	u go lo obtain Ihese
sonal needs king ployement	ou leave your community a ris Cooper (1)	? (Check all that a	apply.) Where do you	u go lo obtain Ihese
sonal needs kking	aris Cooper (1) oper			
oloyement ,	cper	·		
ployement ,	sper 1	<u> </u>		_
~		,		_
ial needs	 ij- 	<u> </u>		_
Yes No	therp's on (y the plantinued?	ost offi	ce.
osa Bu	ent			
150x 26	, Lake Cr	EP/C		
3 · 395	- 2825			
	Yes No I you continue to u Yes No OSA BU	Yes No there's callyou continue to use them if the Post Office Yes No tare au	you continue to use them if the Post Office is discontinued? Yes I No + here are none OSA Burt Lake (Trefk	Yes No there's any the post office you continue to use them if the Post Office is discontinued? Yes No there are none PSA Burt DOX 26 Lake (reple

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Page Nbr: 22-1/2



03/01/2011

PAUL & TERESA BURT PO BOX 26 (AKT CREEK, TX 75450

Dear Postal Service Customer;

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located _____ miles away.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept
 any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the
 following delivery day the carrier will provide change or a bill for the amount over the estimate.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan Manager, Post Office Operations 951 W Bethel Rd Coppell, TX, 75099-9993

Docker: 1369563

Page Nbr: 22-113

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whather you used the LAKE CREEK Post Office for each of the following. Daily Weekly Monthly Never Postal Services M **Buying Stamps** a. Mailing Letters Mailing Parcels Ĉ. Pick up Post Office box mall Pick up general delivery mail e Buying money orders ſ, Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation ħ. Sending Express Mail Buying stamp-collecting material Other Postal Services YES Enlenng permit mailings Resetting/using postage meter Nanpostal Services Picking up government forms a. (such as tax forms) Using for school bus stop YES b. Assisting senior citizes, persons with disabilities, ect. YE\$ If yes, please explain Using public bulletin board YES d, Other _ NO е YES If yes, please explain: 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or fer personal needs? TY NO YES

If yes, please explain.

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	Better Better	Just as Good	No Opinion	Worse
	If yes, please explain;			
4.	Far which of the following a services?	do you leave your communily? (Che	ck all that apply.) Where do you g	o to obtain these
	Shopping			
	Personal needs)	
	Banking	\bigcap	` !	
	Employement		Λ	
	Social needs	1 00 00		
5.	Do you currently use local	businesses in the community?		
	Yes No			
	If yes, would you continue	to use them if the Post Office is disc	ontinued?	
	Yes No	,		
Nam	E Rodney	& Down +	lice	
Addr	1853 706 Fix	199 F Lal	Le Creek T	x 75450
Telej	phone 903.5	139393		
Dale	7-19-11			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Page Nbr: 22-114



03/01/2011

RODNEY & DAWN PRICE

706 FM 198 E LAKE CREEK, TX 75450

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Affison Rizan at (972) 393-6485.

Sincerely.

Kay Vaughan Manager. Post Office Operations 951 W Bethel Rd Coppell. TX. 75099-9993

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Postal Service Customer Questionaire

Please check the appropriate box to Indicate whether you used the LAKE CREEK Post Office for each of the following: Postal Services Dally Weekly Monthly Never \Box W **Buying Stamps** \square Mailing Letters Ъ, V Midling Parcels Tick to Post Office box mail d. Pick up general delivery mail ſ. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp collecting material Other Postal Services YES Lineang permit mailings YES Resetting/using postage meler Nanpostal Services Picking up government forms YES (such as lax forms) YES b. Using for school bus stop YES Assisting senior citizes, persons with disabilities, ed. If yes, please explain: | YES tread nitallud silduq gaisU TYES WNO Olhar if yes, please explain: Do you pass another Post Office during business hours while travelling to or from work, or shopping, or for personal needs? If yes, please explain:

Docker: 1364563 Page Nbr: 22-116

3. p	you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you reviously received Post Office box service or general delivery service, complete this section. How do you think carrier but edelivery service compares to your previous service?
	Better Just as Good No Opinion Worse
	If yes, please explain: Our Carrier is not Consistant
	on delivery.
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Paris
	Personal needs Craper & Paris
	Banking Cooper
	Employement
	Social needs Paris & Casper
5 .	Do you currently use local businesses in the community?
	☐ Yes ☑ No
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Name	. Ronal & Deblie Finnemer
Addre	ess. 1001 CR 1300 Lake Creek Jy 75450
Telep	hone 903-395-2695
Date:	2-14-11

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Page Nbr: 22-117

-Feb. 24, 2011

My name is Dekkie Kennemer. My hiskand and I faim and ranch in Kensing, which is 12 miles from the Lake treek Past Office. Cooper Post Office is 25 miles from our kenne. We use the U.S. Postal Service to conduct our husiness transactions and correspondance. We need a dependable carrier in order to make sure our business mail gets to the proper place. If your depend on the carrier to do all the other transactions instead of the post office, I believe there will be many problems for the U.S. Postal Service.

The Lake Creek Post office is very dependable and very convenient, plus the elderly people in their area refly on the Lake Creek Post office. Please consider allowing the Lake Creek Post office to stay open for half aday. Please try this on a trial basis. Thank you for listening.

Docker: 1369563
Page Nbr: 22-1/8



03/01/2011

RONAL & DEBBIE KENNEMER

1001 CR 1300 LAKE CREEK, TX 75450

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mall volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located ______ miles away.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393–6485.

Sincerely,

Kay Vaughan Manager, Post Office Operations 951 W Bethel Rd Coppell, TX, 75099-9993

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Postal Service Customer Questionaire

205	al Services	Dally	Weekly	Monthly	Never
3.	Buying Stamps			凤	
٥.	Mailing Letters		\boxtimes		
S.	Mailing Parcels				\boxtimes \times
d .	Pick up Post Office box mail				\square
e.	Pick up general delivery mail				\boxtimes
ł.	Buying maney orders				\boxtimes
g.	Obtaining special services, including Cartified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				\times
h.	Sending Express Mail				Z
i,	Buying stamp-collecting material				囚
٥ŧh	er Postal Services				
ā,	Entering permit mailings	YES	⋈ №		
а.	Resetting/using postage meter	TYES	⊠ NO		
Мог	postal Services				
ð.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YE\$	⋈ NO		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	⊠ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ NO		
€.	Other	YES	M NO		
	If yes, please explain:	10-10-20			
Dο	you pass another Post Office during business hours while traveling to or from w	ork, or shop	olna, or for	personal n	eeds?

Page Nbr: 22-120

3. previou	usly received Post Off	irrier delivery, there will be no change ice box service or general delivery se ares to your previous service?		
	☐ Better	Just as Good	No Opinion	☐ Worse
<u> </u>	yes, please explain:			
	which of the following	g do you leave your community? (Che	eck all Ihal apply.) Where do you g	o to oblain these
X	Shopping /	ar 1 (Cooper)		
\geq	Personal needs	Parent Cooper		
	Banking			
	Employement			
	Social needs			
	X Yes 1	e to use them if the Post Office Is dis-	continued?	
Name	Kenalda 1	minia Dear	3.4	
Addinss:	2194 P	- 11 198 E La	akoliveck 1x	75450
Telephone	903-39	95-4231	. ,	
ڑے :Date	2-16-11			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Page Nbr: 22 -121



03/01/2011

RONALD & VIRGINIA PEARSON 2194 FM 198 E LAKE CREEK, TX 75450

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely.

Kay Vaughan Manager, Post Office Operations 951 W Bethel Rd Coppell, TX, 75099-9993

Page Nbr: 22-/22

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following: Monthly Never Postal Services Dally Weekly \Box X Buying Stamps Mailing Letters M ծ. Mailing Parcels С \boxtimes d. Pick up Post Office box mail X Fick up general delivery mail è. \Box M Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mall \boxtimes \Box N í. Buying stamp-collecting material Other Postal Services Entering permit mailings T YES M NO Resetting/using postage meter а YES NO Nonpostal Services Picking up government forms X NO YES (such as tax forms) Ь. Using for school bus slop YES NO NO MO K Assisting senior citizes, persons with disabilities, ed YES If yes, please explain:

d. Using public bulletin board e Other If yes, please explain. 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal need YES YES NO YES NO YES NO YES NO YES NO						
If yes, please explain. 2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal need. THES TO NO	(d.	Using public bulletin board			
2. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal need. [] YES [] NO	6	3	Other		YES	Ď NO
TYES Z NO			If yes, please explain.			
,						
,	2.	ِ ٥٥	you pass another Post Office during business hour	s while traveling to or from work, o	rshopp	sing, or for personal needs?
if yes, please explain:				[]	YES	MO
			if yes, please explain:			,

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	Better	Ø .	Just as Good		No Opinion	Worse
<u>lí yes</u>	, please explain:					
For wi servic	nich of the following do	you leave y	our community? (Che	eck all that app	ly) Where do you ;	go lo oblain lhese
M	Shopping	0000	4.0			_
, X	Personal needs		7-4 17			
M	Banking					rout Coope
	Employement				.)	,
	Social needs					
	Social needs				_	
Do yo	u currently use local bo			_	_	
	u currently use local bo	2 60	13.26 47			
	u currently use local be Yes No would you continue to	2 60	13.26 47	continued?		
	u currently use local bo	2 60	13.26 47	continued?		
	u currently use local bo Yes \(\sum \) No would you continue to	් පර use them if	/>		un y K	. ('lapm
If yes,	u currently use local bo Yes No would you continue to Yes No	් පර use them if	the Post Office is disc		un y K	Chapm
If yes	u currently use local bo Yes No would you continue to Yes No	c 6c, use them if	the Post Office is disc	Anth		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Docker: 1369563

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03/01/2011

SHARON & ANTHONY DI CHAPMAN

8871 FM 895 LAKE CREEK, TX 75450

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan Manager, Post Office Operations 951 W Bethel Rd Coppell, TX, 75099-9993

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Postal Service Customer Questionaire

Pliase check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following: Daily Weekly Monthly Never Postal Services M **Buying Stamps** 1 Mailing Letters \Box Ъ. Mailing Parcels 1 Pick up Post Office box mail V ď. 1 Pick up general delivery mail e. П V Buying maney orde ... ſ. Obtaining special services, including Certified Mail, Registered Mail, Insured \Box \cap V Mail, Delivery Confirmation, or Signature Confirmation 1 Sending Express Mail h. \Box V i. Buying slamp-collecting material Other Postal Services Entering permit mailings YES Y NO Resetting/using postage meter YES UNO Nonpostal Services Picking up government forms TI YES (such as tax forms) Using for school bus stop T YES ъ. YES Assisting senior citizes, persons with disabilities, ect. Il yes, please explain T YES Using public bulletin board Other YES If yes, please explain. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? TYES INO If yes, please explain,

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		Bener	Just as Good	No Opinion	Worse
	lí yes,	please explain.			
4.			do you leave your community? (Che	eck all that apply.) Where do you g	jo to obtain these
	service:	s r Shopping			
	4	Personal needs			
	كهدا	Banking			
	$\Box V$	Employament			
	W	Social needs			
Na a	C I	Yes No	July are mo lieu to use them if the Post Office is dis	continues / r	
Name Addre	2	199 CR	1220 Kake	Creek, Sy. 7	5460
Υelepì	ione:	903.395	5.4893		
Date:	2.	21.11			
comp1	ete this c	questionnaire.	nls on a separate piece of paper ar		
	ر الا	hustrand	Land I cut	ently work	in the DF4
~M	\rightarrow		1' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' ' '		1 11 77 / // / / /
~M ~r	retr	o area,	, Carrollion an	deliving.	in purces
~√\\\ ~r ~	netr	o area,	, Carrollton an Dend Wie Den	d from work	L. We buy
~~~ ~~ ~	netr Ne -	o area, need to a	Carrollton an send we send whe send whe send when the send when del	d from work	L. We long

Page Nbr: 22-127



03/01/2011 STACY RENESTO 3199 CR 1220 LAKE CREEK, TX 75450

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan Manager. Post Office Operations 951 W Bethel Rd Coppell. TX, 75099-9993

Page Nbr: 22-128

# Postal Service Customer Questionaire

٤.	Plea	ase check the appropriate box to indicate whether you used the LAKE CREEK F	Post Office for	reach of the	e following	i
	Pos	tal Services	Dally	Weekly	Monthly	Never
	3.	Buying Stamps			X	
	<b>b</b> .	Mailing Letters				$\boxtimes$
	С	Mailing Parcels				$\boxtimes$
	d.	Pick up Post Office box mail				$\boxtimes$
	e.	Pick up general delivery mail				$\boxtimes$
	f.	Buying money orders				$\boxtimes$
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				$\boxtimes$
	ħ.	Sending Express Mail				区
	i.	Buying stamp-collecting material				$\boxtimes$
	Oth	ner Postal Services				
	a.	Enlering permit mailings	YES	Ои 🔯		
	a.	Resetting/using postage meter	☐ YES	<b>⊠</b> NU		
	No	npostal Services				
	à.	Picking up government forms (such as tax forms)	YES	🛛 ио		
	ъ.	Using for school bus stop	YES	№ №		
	c.	Assisting senior citizes, persons with disabilities, ed.	X YES	□ ио		
		If yes, please explain:	MOUNT	, mai	Box	
		Closet to house				
	ð.	Using public bulletin board	YES	🛭 ио		
	ē.	Other	YES	🔯 ио		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from v	vork, or shoot	ning, or for i	personal n	eeds?
			YES			
		If yes, please explain:				

Page Nbr: 22-129

	Better	Just as Good	[] No Opinion	☐ Worse
If yes	, please explain:			
For wh		o you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
×	Shopping			
$\boxtimes$	Personal needs			
$\boxtimes$	Banking			
	Employement			
$\boxtimes$	Social needs	_		
Il yes.	Yes No No would you continue to	ousinesses in the community?  Ouse them if the Post Office is disc	continued?	
5	usie	Nabors		
3· 4·	579 FM	895 Lake Cre	ek Tx 75450-4	839
one: C	903-395-	4808		

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Page Nbr: 22-130



03/01/2011

SUSIE NABORS

4579 FM 895 LAKE CREEK, TX 75450

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered parefully before further action is taken.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485

Sincerely.

Kay Vaughan Manager, Post Office Operations 951 W Bethel Rd Coppell, TX, 75099-9993

YES

ои 🔯

Page Nbr: 22-131

# Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following: Dally Weekly Monthly Never Postal Services Buying Slamps ۵. M X Malling Letters ь. X Mailing Parcels C. d. Pick up Post Office box mail Pick up general delivery malf Θ,  $\square$ ſ. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured K Mall, Delivery Confirmation, or Signature Confirmation 区 h Sending Express Mail ituying stamp-collecting material  $\bigcap$ Other Postal Sorvices YES NO Entering permit mailings YES AND Resetting/using postage meter a. Nonpostal Services Picking up novernment forms DIYES TO NO A. (such as lax iorms) X NO b. Using for school bus stop YES X YES Assisting senior citizes, persons with disabilities, ect. If yes, please explain: Using public bulletin board đ. YES [] NO Other T YES □ NO If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

If yes, please explain.

Page Nbr: 22-132

	Beller	Just as Good	No Opinion	Worse
∐f y€	s, please explain:			
	Me 0+671			
_				
	vhich of the following do ces?	you leave your community? (Che	ck all that apply.) Whete do you g	o lo oblam lhese
	Shopping	MA		
	Personal needs	NIA	_	
	Banking	N/a		
	Employement		V	
		N/A		
اـا	Sodal needs	N/ N		
li ye	s, would you continue to	o use them if the Post Office is disc	ontinued?	
		o use them if the Post Office is disc	ontinued?	
»;		o use them if the Post Office is disc	ontinued?	
::		o use them if the Post Office is disc	ontinued?	
e: 283:		o use them if the Post Office is disc	ontinued?	
e: 283:		o use them if the Post Office is disc	ontinued?	
ess: ohone		o use them if the Post Office is disc	ontinued?	
ess: hone	Yes No	use them if the Post Office is disc		for taking the time to
ess:  ohone  se add	Yes No	ts on a separate piece of paper an	d attach it to this form. Thank you	
ess:  bhone  se add	Yes No	ts on a separate piece of paper an	d attach it to this form. Thank you	
ess: hone	Yes No	ts on a separate piece of paper an	d attach it to this form. Thank you	
ess:  chone  se add	Yes No		d attach it to this form. Thank you	

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you

Page Nbr: 22-133



03/01/2011

UNKNOWN

LAKE CREEK, 1X 75450

Dear Postal Service Customer.

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter.

You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal
Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The
proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan Manager, Post Office Operations 951 W Belhel Rd Coppell, TX, 75099-9993

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# Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the LAKE CREEK Post Office for each of the following Dally Weekly Monthly Never Postal Services V **Buying Stamps** V b. Mailing Letters Mailing Parcels C. Pick up Post Office box mail VI d. П e. Pick up general delivery mail  $\Box$ t. Buying money orders Obtaining special services, including Corlified Mail, Registered Mail, Insured  $\Box$ Mail, Delivery Confirmation, or Signature Confirmation 'n, Sending Express Mail V ì. Buying stamp-collecting material Other Postal Services T YES Entering permit mailings Resetting/using postage meter YES а. Nonpostal Services Picking up government forms TI YES (such as tax forms) გ. Using for school bus stop YES. Assisting senior citizes, persons with disabilities, ect. T YES c. If yes, please explain: Using public bulletin board TI YES W NO d Other YES ОИ If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? TYES NO If yes, please explain:

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4. For what service of the service o		A retired	ck all that apply.) Whe	ere do you go to ot	plain these
service  Service  Do you	Shopping Personal needs Banking Employement		ck all that apply.) Whe	re do you go to ot	plain these
service  Service  Do you	Shopping Personal needs Banking Employement		ck all that apply.) Whe	re do you go to ot	olain these
回 回 回 II	Personal needs  Banking  Employement	A retired	,		
□ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □ □	Banking Employement	A retired	,		
Do you	Employement N	A retired	,	_	
5 Do you	/	A retired	,	-	
5 Do you	Social needs				
	ou currently use local busin	nesses in the community?			
422 0 3	Yes No				
If yes,	, would you continue to us	se them if the Post Office is disc	onlinued?		
	Yes No				
Name:	W. J. Bu	rns)			
Address /	7688 TX	Hwy 241	<u>Coo</u>	per, Ix	15432
Telephone.	903-34	-8-2861		1 /	
Date:	4 ok 18	2011			

Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to complete this questionnaire.

Page Nbr: 22-/36



33/01/2011

W. J. BURNS

7688 TX HWY 24 N LAKE CREEK, TX 75450

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office, Your comments, along with others received, will be included in the official record and considered carefully before further action is taken

If it is determined that a discontinuance of the LAKE CREEK Posi Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Kay Vaughan Manager, Post Office Operations 951 W Bethel Rd Coppell, TX, 75099-9993

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# Postal Service Customer Questionaire

_					ρ,
Post	tal Services	Daily —	Weekly	Monutily	Marie
а.	Buying Stamps				
ь.	Mailing Letters		1	$\Box_{/}$	
c.	Mailing Parcels			V	
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				W
ſ.	Buying money orders			$\Box$ /	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			I	
'n.	Sending Express Mail				
l.	Buying stamp-collecting material				
Qth.	er Postal Services				
s.	Entering parmit mailings	T YES	[] NO		
a.	Resetting/using postage meter	YES	MO		
Non	postal Services				
a,	Picking up government forms (such as lax forms)	YES	□ NO		
p′	Using for school bus stop	YES	□ NO		
c.	Assisting senior citizes, persons with disabilities, ect.	YES	□ NO		
	If yes, please explain:	·			
ব	Using public bulletin board	☐ YES	☐ NO		
e.	Other	YES	<u>П</u> мо		
	If yets, please explain:			,	
٥٥	you pass another Post Office during business hours while traveling to or from w	ark, or shops	oing, or log	personal n	eeds?
		YES	DINO		

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	Better	Just as Good	] No Opinion	Worse
	If yes, please explain:			
	For which of the following de	o you leave your community? (Chec	ck all that apply.) Where do you g	o to obtain these
	services? Shopping		_	\ \ \
	Personal needs	7 1 1 7		11
	Banking	MANC		1)2:1
	Employement		10100	T-IN TV
	Social needs			-0 a
	300,01110003			<del></del>
ne:		o use them if the Post Office is disc BECAUSE, IS		
dres	s: P.O. Box -	57 LAKE	Cleek, Tx	75450
	one: 903-	395-325	5	
esho				
	7-71-			
	2-21-	2011		
ite:	add any additional commen	ils on a separate piece of paper and	d attach it to this form. Thank you	for taking the time to
te:	add any additional commente this questionnaire.	ils on a separate piece of paper and	·	_
te:	add any additional commente this questionnaire.	Is on a separate piece of paper and	AleA Dep	_
	add any additional commente this questionnaire.	ils on a separate piece of paper and	AleA Dep	_

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03/01/2011

WILLIAM E. MILLER

PO BOX 57 LAKE CREEK, TX 75450

Dear Postal Service Customer

Thank you for returning your questionnaire concerning the proposed discontinuance of the LAKE CREEK Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post
effice for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship
delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the LAKE CREEK Post Office should be pursued, a formal proposal will be posted in the LAKE CREEK Post Office(s) at a later date. If you have additional questions or comments, please feel free to contact Alison Rizan at (972) 393-6485.

Sincerely.

Kay Vaughan Manager, Post Office Operations 951 W Belhel Rd Coppell, TX, 75099-9993

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# Postal Service Customer Questionaire Analysis

Questionnaires were distributed to all delivery customers of the LAKE CREEK Post Office on 01/26/2011, Additionally, during the survey period, questionnaires were available at the LAKE CREEK Post Office to walk-in retail customers.

# 1. Number of Questionalres

Total questionnaires distributed	144
Favorable to proposal	4
Unfavorable to proposal	30
Expressing no opinon	19
Total questionnaires received	53

# Postal Concerns

The following postal concerns were expressed

- Concern (Favorable):
- 1. No Concern

Response:

- Concern (No Opinion):
- 2. No Concern

Resnanse

Concern (UnFavorable):

3. Customer expressed a concern about irregular hours that the rural route serves the community

# Response

You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his hom, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located _____ miles away.

Concern (UnFavorable):

Customer expressed a concern about irregular hours that the rural route serves the community

# Resonnse

You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the adminosfice post office located admindistance miles away.

Concern (UnFavorable).

5. Customer expressed a concern about leaving money in the mailbox

# Response

You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their hom when they arrive, in order to transact financial business.

Concern (UnFavorable):

Customer expressed a concern about package delivery and pickup

# Response

You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

Concern (UnFavorable):

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages

# Response:

You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

Concern (UnFavorable):

Customers expressed concern about having to erect a rural mailbox

# Response

You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes.

# Concern (UnFavorable):

# Customers expressed concern for loss of community identity

You expressed a concern about the loss of the Communities' identity, A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

# Concern (UnFavorable):

# 10. Concern (Officavorable). Customers expressed concern for loss of community identity

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspendoffice name and ZIP Code suspendzip in addresses and in the National Five-Digit ZI. Code and Post Office Directory.

# Concern (UnFavorable):

# 11. Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail

# Response:

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the adminoffice postmaster

# Concern (UnFavorable):

# Customers expressed concern over the apparent tack of interest by the Postal Service for the needs of the community

You expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

# Concern (UnFavorable):

# Customers expressed concern over the dependability of rural route service

# Response:

You expressed a concern over the dependability of rural route service, Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

# Concern (UnFavorable):

# Customers inquired about mailbox installation and maintenance

# Response:

You expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

# Concern (UnFavorable):

# Customers said they would miss the special attention and assistance provided by the personnel at the

# Response:

# Concern (UnFavorable):

# Customers were concerned about loss of employment in the community

You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

# 17. Concern (UnFavorable): Customers were concerned about mail security

# Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

# Concern (UnFavorable):

# Customers were concerned about senior citizens

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who far special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. 7 request an exception for hardship delivery, customers may contact the administrative postmaster for more information

Concern (UnFavorable):

No Concern

Resoonse:

Concern (UnFavorable):

20. You were concerned about having to travel to another post office for service

# Response:

You expressed a concern about having to travel to another post office for service. Services provided at the post offic be available from the carrier, and customers will not have to travel to another post office for service. Most transaction not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience

# Nonpostal Concerns

The following nonpostal concerns were expressed

Concern (UnFavorable):

Customer expressed a concern about their 911 address

# Response:

You expressed a concern about your 911 address, 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

Dockert 1369563 - 75450

# Page Nbr. 24

# Community Meeting Roster

Postal Service Respresentive (Na Kay Vaughan MPOO Randell Hayes Postmaster Coop Allison Rizon OPS/CSA			Date. <u>02/23/2011</u> Time <u>10:00</u>		
Total Number of Customers Pros	ent: 19	Lake Creek Methodist Church located at 569 Place: FM 198 E			
	an of the official record that will be	available for public viewing			
Names of Customers Present:					
Name	Mailing Address (optional)	ZIp Code	Phone Number		

Dockect 1369563 Page Nbr: 24

# Community Meeting Roster

Postal Service Respresentive (Names and Ti Kay Vaughan MPOO Randell Hayes Postmaster Cooper Allison Rizan OPS/CSA	lles)	Date: 02/23/2011 Time 10:00
Total Number of Customers Present: 0		Lake Craek Methodist Church located at 569 Place: FM 198 E
This document may become a part of the offi Names of Customers Present:	cial record that will	ne available for public viewing.

Name	Mailing Address (optional)	Zip Code	Phone Number
Deresa Burt	Pobor So, Laketran	75450	203, 395.2825
Law Collins	P.D.Box D. Lake Crak	75450	903-395-4559
Onother Elliott	2032 CR 1140 Jak	Cant - 75450	903-517-3805.
Panis Pearson	3262 FR 198E Cal	Creek 79490	903395 4569
Non PERMINON	2184 FB19056	1828 KOUK 2544	9073954771
Virginia Pearson	2194 FM198 E	75458	903-395-4231
Edy Riba Hougett	1. P.O. Bay 83		903-395-2466
Sephie Fennemar	1001CR 1300 Luk	Ceck &	903-395-2695
Shirley Smit	1 94.81 F 8895	Jak ( rack 1545	0 903-395-2202
Paul But	P.O. Box 24 Lopling	75450	903 345-2825
MARKBAIRD	4.0, Box 55	75450	903-395-2577
B COLLINS	PO BOX/Z	45450	903.782-6747
January of Timo Live	S4602 1300	75450	903-249-9677
Kinga L Baker	POB1/03	75450	908-395-2395
William E. Miller	P.O. DO157	75450	903-395-3255
Carolentobida	420081200	75450	903-395-2810
Lynne P. Long	PO. BOX 35	75450	903 395 - 24/4
Frech FEDISON	2382 FM 198E	75450	903 395-2443

# Community Meeting Roster

Rostal Service Respresentive (Names and Titles): Kay Vaughan MPOO			Date: 02/23/2011 Time 10:00		
Randell Hayes Postmaster Coop				Time10.00	
Allison Rizan OPS/CSA					
Total Number of Customers Present:			Lake Creek Methodist Church located at 589 Place: FM 198 E		
This document may become a pa	ad of the official rea	and that will be av	eileble for public viewing		
Names of Customers Present:	or the omerar rec	SOJO (NEC WIII DE EV	anabie ibi poolie viewing.		
Name	Mailing Addres	s (optional)	ZIp Code	Phone Number	
W.T. Burns	P.O. Box		75450	903-395-4295	

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# Postal Service Customer Community Meeting Analysis

(categorize customer concerns as postal or nonpostal and provide the Postal Service response for each.)

#### Postal Concerns

# Concern (No Opinion):

Customers inquired about mailbox installation and maintenance

# Response

You expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.

# Concern (No Opinion):

Customers were concerned about permit mailing

#### Response:

You expressed a concern about permit mailing that was input at the suspended Post Office. Responsibility for the permit account will be/has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

# Concern (UnFavorable):

Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages

#### Response

You expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

# Concern (UnFavorable):

Customer expressed a concern about irregular hours that the rural route serves the community

# Response:

You expressed a concern about irregular hours that the rural route serves the community. Our camers strive to provide service at approximately the same time on a daily basis, however mall volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located _7.90____ miles away.

# Concem (UnFavorable):

Can the rural carrier deliver the mail to the Post Office Boxes?

# Response:

No, because we would still have to maintain the building.

# Concern (UnFavorable):

Customer expressed a concern about package delivery and pickup

# Response:

You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.

# Concern (UnFavorable):

Customers expressed concern over the dependability of rural route service

# Response:

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

# Concern (UnFavorable):

 Customers questioned the economic savings of the proposed discontinuance. Connem was also expressed that too much money was spent in the larger cities.

# Response

You expressed a concern about the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings of approximately totalsavings. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize

Docket: 1369563 Page Nor: 25 a

err militare with the properties employed

# Concern (UnFavorable):

# Customers were concerned about senior citizens

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

Concern (UnFavorable):

# Customers expressed concern for loss of community identity

### Response.

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

### Concern (UnFavorable):

# Customers expressed concern about having to erect a rural mailbox

You expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located 7.9 miles away.

### Concern (UnFavorable).

# Customer's wanted to know what can they do to save their Post Office.

### Response:

You can fill out questionnaires and attendance at the community meeting.

## Concern (UnFavorable):

# 13. Concern (unravorable). Customers asked why their post office was being discontinued while others were retained

You asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means.

### Concern (UnFavorable):

# Customers questioned the economic savings of the proposed discontinuance

You questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.

# 15. Concern (UnFavorable):

# Customers wanted to know if they could choose who delivered their mail?

# Response:

No, rural carriers bid on routes. Postmaster will address this issue with the carrier.

## Concern (UnFavorable):

### During the recent ice storm customers complained they did not get mail.

### Response:

MPOO addressed. The HCR drivers refused to drive with the bad weather conditions.

# .7. Concern (UnFavorable)

### Is the closing of Post Offices an President Obama initialive?

### Responso.

No

### Concern (UnFavorable):

# 18. Can'l the US Government help the USPS? Such as a bailout?

We have asked for assistance. There has been no response to our requests.

### Concern (UnFavorable):

# 19. Customers expressed a concern for the loss of retail services.

Your Rural Carrier can provide any of the services that the retail units provide.

### Concern (UnFavorable):

# 20. If you lower the level of the office and reduce the hours could the office stay open?

No, it would still cost the Post Office money to continue to maintain this office

# 21. Concern (UnFavorable): Customers concerned about the additional work load for the carrier?

If the workload increases a route adjustment will be completed on the route to adjust the workload to another route

Docket: 1369563 Page Nbr: 25 B

### Response:

You expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.

## Concern (UnFavorable).

Customers wanted to know who owned the building and what was the amount of cent that was paid?

### Response:

We are unable to answer that question. (FOI act)

### Concern (UnFavorable):

24. What critis was used to select this office for closing?

The office is vacant and earns less then 2 hours aday of workload.

### Concern (UnFavorable):

Customers were concerned about later delivery of mail

You expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Concern (UnFavorable): You expressed a concern that they requested and were denied rural delivery service

### Response:

You expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

### Concern (UnFavorable):

Customer expressed a concern about irregular hours that the rural route serves the community

You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 7.90 miles away.

# Concern (UnFavorable):

You were concerned about having to travel to another post office for service

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

### Concern (UnFavorable):

85% of this community consist of the elderly. Some can not drive to the Cooper Post Office. What will be done for them?

### Response:

The rural carrier can provide service to these customers

### Concern (UnFavorable):

Customers expressed concern over the dependability of rural route service

You expressed a concern over the dependability of rural route service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.

# Concern (UnFavorable):

Customer expressed a concern about irregular hours that the rural route serves the community

You expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect

delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located 7.9 miles away.

32. Concern (UnFavorable):
The customers wanted to reduce the hours of the Post Office on a trail basis.

### Response:

This suggestion should be included in your responses on your questionnaire.

### Concern (UnFavorable):

Customers were concerned about mail security

### Response:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox mus have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

### Concern (UnFavorable):

34. Customers have poor internet service.

### Response:

We gave the customers the 1-800 number to contact the Postal Service.

# Concern (UnFavorable):

Customer expressed a concarn about leaving money in the mailbox

### Response:

You also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

## Concern (UnFavorable):

36. Customers expressed concern about misdelivered mail

You expressed a concern about misdelivered mail. The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.

# Concern (UnFavorable): Customers were concerned about obtaining services from the carrier

### Response:

You were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

### PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope. encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

### PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

### SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery,

### Nonpostal Concerns



### 01/28/2011

As the Postal Service manager responsible for all Post Offices in your area, I would like your opinion concerning a possible change in the way postal services are provided. Our tentative plans will only lead to a formal proposal if we are satisfied that a maximum degree of regular and effective service can be provided.

If you would like an opportunity to discuss alternatives with us, a postal representative will be at Lake Creek Methodist Church located at 569 FM 198 F on 02/23/2011 from 10:00 to 12:00 to answer questions and provide information about our service.

If you have any questions, you may contact Allison Rizan at (972) 393-6485.

Thank you for your assistance.

Sincerely.

KAY VAUGHAN

Manager, Post Office Operations

Kay Vaugher



A, Office						
	CREEK			State: TX	Znp Code	75450
	I'HWEST		District:	DALLAS PFC		
Congressional D		n Hall	County:	Della		
EAS Grade:	11			Finance Numbe	r: <u>484865</u>	
Post Office:	F	Classified Station		Classified Branch	CF	П
This form is a pla	ace holder for n	umber 27. There was not a	petition recieved.			
Prepared by:	Allson Riz	an			Date:	06/01/201
Tille:	DALLAS P	FC Post Office Review Co	ordinator			
Tele No:	(972) 393-	 6485			Fax No:	( <del>9</del> 72) 393 <b>-</b> 6336





April 25, 2011

The Honorable Herbert Brookshire Delta County Judge 200 West Dallas Avenue Cooper, TX 75432-1774

## Dear Judge Brookshire:

This is in response to your recent correspondence to the Postmaster General on behalf of the Delta County Commissioners Court, regarding the Ben Franklin, Enloe and Lake Creek Post Offices.

Thank you for sharing the February 28 Delta County Commissioners' Resolution opposing the closing of the Ben Franklin, Enloe and Lake Creek Post Offices. I recognize your interest in ensuring that the citizens of Delta County continue to have convenient access to essential postal services. As you may be aware, the U.S. Postal Service is an exceptional government agency in that we are totally self-supporting—all of our income is derived from the sale of our products and services, and not operational subsidies from taxpayers. The ongoing effects of the economic slowdown and the rate at which mail is migrating from traditional postal hard copy services to electronic media continue to negatively impact mail volume and the related revenue. Mail volume declined by 6.2 billion pieces in 2010, after a 26 billion piece decline in 2009. Despite increases in productivity and \$11 billion in cost savings over the past three years, the Postal Service experienced net losses of \$8.5 billion, \$3.8 billion, and \$2.8 billion for the years ended 2010, 2009, and 2008, respectively.

In the face of such difficulties, the Postal Service Is pursuing solutions and strategles to mitigate the Impact. Efforts have focused on improving efficiencies and making sure the processing and delivery networks are as streamlined as possible through such activities as mall processing consolidations and carrier route adjustments. We are also moving to better align our facility network to match today's community activity and usage.

As you are aware, the Postal Service is reviewing postal operations at the Ben Franklin, Enloe and Lake Creek Post Offices. The reviews are ongoing and no final decisions have been made. You can be assured that postal officials are devoting careful attention and effort to the studies and customers will be notified in advance of any changes that may affect service in their area.

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# Page 2

Additionally, before a Post Office can be closed, our field managers must provide every opportunity for customers to voice their opinions and air their concerns. Questionnaires, meetings, and other methods are used to ensure that all issues are fully explored before any final decision is made, and all final decisions are subject to review by the independent Postal Regulatory Commission. If an office is closed, the office name is retained for use in local mailing addresses to preserve community identity.

Thank you for writing.

(Signed)

William J. Weagley Manager, Government Relations Response

Docket: 1369563 Page Nbr: 28-3

### bcc:

DEPUTY POSTMASTER GENERAL ROOM 10022

DISTRICT MANAGER
DALLAS DISTRICT
U S POSTAL SERVICE
951 WEST BETHEL ROAD
COPPELL TX 75099-9998

CONSUMER AFFAIRS MANAGER DALLAS DISTRICT US POSTAL SERVICE 951/WEST BETHEL ROAD COPPELL TX 75099-9631

557603-Key:POA~GR-03 MISCELLANEOUS DUE 0324 LMW 0405 EVS 0425 Vita 4/25

Docker: 1369563 Page Nbr: 28-4

RESOLUTION

TO: Ralph Hall, State Representative

John Cornya, Senator
John Potter, Post Master General

RE: Resolution opposing Post Office Closings

WHEREAS, there are post offices, within Delta County, Texas, that are in danger of being permanently closed; and

WHEREAS, Delta County, with regards to its citizens, recognizes a need for these post offices to remain open:

NOW, THEREFORE, BE IT RESOLVED that Delta County Commissioners Court opposes the closing of the post offices located in:

BEN FRANKLIN, 75415 ENLOE, 75441 LAKE CREEK, 75450

DONE IN UPEN COURT, this do day of TER 2011 upon motion by RIP TEMPLE TON seconded by TMAN TOOM?

and 5 members of the Court being present and voting "aye"

Theoreable Herb Brookshire/County Indge

Honorable Kip Templaton
Commissioner, Precinct 1

Commissioner, Precinct 2

Honorable Wayne Poole

Honorable Mark Brantley

Honorable Wayne Poole Commissioner Precinct 3

Commissioner, Precinct 4

Docket: 1369563 - 75-150 Item Nbr: 29 Page Nbr: 1

# Proposal Checklist

Section I	Responsiveness to Community Postal Needs
	Tell what we are doing and why.
	Is reason for discontinuance justified and documented in the record?
	If suspended, what type of alternate service customers are now receiving?
	Rivason for vacancy and Information on postmaster/OIC
	Number of customers and type of service they received and will receive.
	Hours of service, daily window transaction average, number of permit mailers, and postage meter users.
	Last three fiscal years of revenue and revenue units.
	Decline in service workload/reduction in EAS level, if appropriate
	Nearest Post Office office level, miles away, hours of service, number of Post Office boxes available.
	Administrative/emanating office — office level, miles away, hours of service, number of Post Office boxes available.
	If the nearby/administrative Post Office has a different Post Office box fee schedule, this is stated in the proposal.
	Preproposal activities — questionnaires: number of favorable, unfavorable and no opinion responses must equal the total number of questionnaires returned. List customer concerns and Postal Service responses.
	Community meeting. Number of customers who attended, customer concerns, and Postal Service responses.
	Information on petitions and congressional inquiries included with Postal Service responses.
	Revised proposal states dates and locations the proposal was posted for 60 days. Number of comments received, customer concerns and Postal Service responses.
	Advantages and disadvantages of proposed alternate service:
	Any other pertinent information concerning Postal Service needs.
Section II	Effect on the Community
	Brief background of area, community government, population, etc.
	Number of businesses, religious institutions, schools, local government offices, social organizations, etc.
	Was Post Office used as meeting place?
	Was Post Office a sheller for a bus stop?
	Did the Post Office have a public bulletin board?
	Were government forms available at the Post Office?
	Lid the Post Office provide assistance to senior citizens, persons with disabilities, etc.:
	What is the historical value of the office?
	Is an address change necessary?
	Will the community identity be preserved?
_	What are the growth trends (flat, up, down)?
	Were any other nonpostal Items identified?
Section III	Effect on Employees
	Paragraph explaining about postmaster vacancy/OIC/other career and noncareer employees of the office. If a postmaster or other employees are reassigned this must be explained and tell whether the reassignments are voluntary.

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Section IV	Economic Savings	
	A statement of annual savings includes a breakdown as follows:	
	Postmaster salary (EAS, Minimum, no COLA)	\$
	Fringe benefits 33.5%	\$
	Rental costs, excluding utilities	\$
	Total annual costs	<u> </u>
	Less estimated cost of replacement service	-
	Total annual savings	\$
A one-time expense of \$	will be/was incurred for installation of CBUs and parcel lockers.	
	Is postmaster salary based on the minimum salary without COLA?	
	Does postmaster salary reflect the current office evaluation?	
Section V	Other Factors	
	The Postal Service has identified no other factors for consideration (if appro-	priale).
<u> </u>	List other factors as appropriate.	
	Other factors when replacement service is a CPO.	
Section VI	Summary	
	The proposal must include a brief summary that explains why the closing or necessary and an assessment of how those factors supporting the need for negative factors. In taking competing considerations into account, the need degree of effective and regular service must be paramount.	change outweigh any
Section VII	Notices	
	Appropriate notice is made that this is a proposel and not a final determination determination is made to discontinue the office, information on the appeal of at that time	
Checklist Completed By:		
Investigative Coordinator	Date	
Reviewed and Certified By:		
District PO Review Coordinator	Dale	-



03/24/2011

SENIOR VICE PRESIDENT GOVERNMENT RELATIONS AND PUBLIC POLICY 475 L'ENFANT PLAZA SW RM 10804 WASHINGTON DC 20260-3500

SUBJECT: Posting of the Proposal to Close the LAKE CREEK Post Office Docket No. 1369563

This is to advise you that on 03/30/2011, I will post for public comment a proposal to close the LAKE CRI EK Post Office in Delta, Congressional District No. Ralph Hall.

If you have any questions, please call ALLISON RIZAN District Review Coordinator at (972) 393-6485

VICTOR BENAVIDES District Manager DALLAS PEC District

cc. Manager, Customer Service Operations Area Manager, Public Affairs and Communications

Enclosures: PS Form 4920 Proposal



03/24/2011

OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Letter of Instructions Regarding Posting of

LAKE CREEK Proposal Docket No. 1369583 - 75450

Please post the enclosed proposal to close the LAKE CREEK Post Office in the lobby. The proposal must be posted in a prominent place from 03/30/2011 through close of business on 05/31/2011. The posting must last at least 60 days and the first day does not count.

Round-date stamp the cover of the proposal on the date of posting and on the date of removal. Also, post the "Invitation for Comments" next to the proposal and round-date stamp it in the same manner.

Additional copies of the proposal and comment forms are enclosed. Provide them to customers upon request,

Also enclosed is the official record on which this proposal is based. Customers may read it; however, they may not remove it from your office. When a customer requests a copy of the record, provide it upon payment of any fees prescribed in AS-353 Guide to Privacy and the Freedom of Information Act. If you do not have photocopy equipment, take the customer's name, address, and telephone number and contact the district for a copy of the record.

At the expiration of the posting period, further instructions will be provided. If there are any questions, please contact me at (972) 393-6485.

ALLISON RIZAN

Post Office Review Coordinator

DALLAS PFC District

Enclosures: PS Form 4920

Proposal

Invitation for Comments

Comment Forms
Official Record

Docket: 1369563 - 75450

Item Nbr; 32 Page Nbr: I

Date of Posting: 03/30/2011 Date of Removal: 05/31/2011

### UNITED STATES POSTAL SERVICE

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE LAXE CREEK, TX POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the Lake Creek Post Office:

The Postal Service is considering the close of the Lake Creek Post Office for reasons stated in the accompanying proposal

During the 60-day posting period from 03/30/2011 through 05/31/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Lake Creek Post Office. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

ALLISON RIZAN 951 W BETHEL RD COPPELL. TX 75099-9331

For more information, you may call ALLISON RIZAN at (972) 393-6485 or write to the above address.

Thank you for your assistance.

Kay Vaugher

KAY VAUGHAN 951 W BETHEL RD

COPPELL. TX 75099-9331

Date	of	Postin	g: 03	/30/20	11

Posting Round Date:

Date of Removal: 05/31/2011

Removal Round Date:

PROPOSAL TO CLOSE
THE LAKE CREEK, TX POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1369563 - 75450

Dreket D69863 - 75450 kom Nar 17 Paga Nbr. 1

Date of Posting: 03/30/2011



UNITED STATES POSTAL SERVICE

IN ATATION FOR COMMENTS ON THE PROPOSAL TO CLOSE

Date of Removal; 05/31/2011



THE LAKE CARRY, TX POST OFFICE
AND SETABLISH
SERVICE BY RUNAL ROUTE SERVICE

To the customers of the Lake Creek Post Office:

The Postal Service is considering the close of the Lake Creek Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from \$3/\$0/2011 through 05/31/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the Lake Creek Post Office and Cooper Post Office. If you choose to use the optional domment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

ALLISON RIZAN 961 W BETHEL RO COPPELL, TX 75099-9331

For more information, you may call ALLIISON RIZAN at (972) 393-6485 or write to the above address.

Thank you for your assistance.

KAY VAUGHAN 951 W BETHEL RD

COPPELL, TX 75099-9331

Date of Posting: 03/30/2011

Date of Removal 05/31/2011



### UNITED STATES POSTAL SERVICE



INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE
THE LAKE CREEK, TX POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

To the customers of the LAKE CREEK Post Office:

The Postal Service is considering the close of the LAKE CREEK Post Office for reasons stated in the accompanying proposal

During the 60-day posting period from 03/30/2011 through 05/31/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the LAKE CREEK PO. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

ALLISON RIZAN 951 W BETHEL RD COPPELL, TX 75099-9331

For more information, you may call ALLISON RIZAN at (9/2) 393-6485 or write to the above address.

Thank you for your assistance

Sincerely,

KAY VAUGHAN KAY VAUGHAN 951 W BETHEL RD COPPELL TX 75099-9331

Date of Posting: 03/30/2011

Posting Round Date:

Date of Removal: 05/31/2011

Removal Round Date:

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PROPOSAL TO CLOSE
THE LAKE CREEK, TX POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1369563 - 75450

Docket: 1369563 - 75430 Item Nbr: 33 Page Nbr: 2

### I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Lake Creek, TX Fost Office and provide delivery and retail services by rural route service under the administrative responsibility of the Cooper Post Office, located eight miles away.

The postmaster position became vacant when the postmaster retired on January 02, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of delivenes and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Office does not earn 2 hours

The Lake Creek Post Office, an EAS-11 level, provides service from 08 00 to 15:45 Monday - Friday , 08:00 to 09:00 on Saturday and lobby hours of 24 on Monday - Friday and 24 on Saturday to 28 post office box or general delivery customers and 116 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 16 transaction(s) accounting for 17 minute(s) of retail workload daily. With minimal workload, the Postal Service feets that effective and regular service will be provided by rural route service. Office receipts for the tast 3 years were: \$29,206 ( 76 revenue units) in FY 2008; \$20,857 ( 54 revenue units) in FY 2009; and \$26,505 ( 69 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On February 23, 2011, representatives from the Postal Service were available at Lake Creek Methodist Church located at 569 FM 198 F to answer questions and provide Information to customers, 19 customer(s) attended the meeting.

On January 26, 2011, 144 questionnaires were distributed to delivery customers of the Lake Creek Post Office. Questionnaires were also available over the counter for retail customers at the Lake Creek Post Office. 53 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 4 favorable, 30 unfavorable, and 19 expressed no opinion.

One congressional inquiry was received on April 25, 2011.

If this proposal is implemented, delivery and retail services will be provided by the Cooper Post Office, an EAS-18 level office. Window service hours at the Cooper Post Office are from 08:00-16:00, Monday through Friday, and Closed on Saturday. There are 52 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

		Customer expressed a concern about Inequiar hours that the rural route
١.	Concem:	serves the community
	Response:	The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retall services may also be obtained at the administrative post office located miles away.
2.	Concern:	Customer expressed a concern about irregular hours that the rural route serves the community
	Response:	The customer expressed a concern about irregular hours that the rural route serves the community. Our camers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his hom, and then meet the carrier to receive services. Retail services may also be obtained at the adminoffice post office located admindistance miles away.
3.	Concem;	Customer expressed a concern about leaving money in the mailbox
	Response:	The customer also expressed a concern about leaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mall theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.
4.	Concern:	Customer expressed a concern about package delivery and pickup

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The customer expressed a concern about package delivery and pickup. Response: Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport. Customer expressed a concern about the inability of the rural carrier to 5 Concern: weigh and rate letters and packages Response: The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Concern: R Customers expressed concern about having to erect a rural mailbox Response: The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural maliboxes. Customers may receive PO Box service from the administrative Post Office located _ miles away. 7 Concern: Customers expressed concern for loss of community identity Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory. Concern: Customers expressed concern for loss of community identity Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspendoffice name and ZIP Code suspendzip in addresses and in the National Five-Digit ZIP Code and Post Office Directory. Customers expressed concern for those customers with disabilities who Concern: are not able to go to adminoffice Post Office to pick up their mail Response: The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the adminoffice postmaster. Customers expressed concern over the apparent lack of interest by the 10 Concern: Postal Service for the needs of the community Response: The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner. Customers expressed concern over the dependability of rural route 11. Concern:

service

19. Concern:

Response:

The customer expressed a concern over the dependability of rural route Response: service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of familles and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day. 12. Concern: Customers inquired about mallbox installation and maintenance The customer expressed a concern about mailbox installation and Response: maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carner for advice on placement of mailboxes and mailbox height and supports. Customers said they would miss the special attention and assistance 13. Concem: provided by the personnel at the Response: 14. Concern: Customers were concerned about loss of employment in the community Response: The customer expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community, 15. Concern: Customers were concerned about mail security Response: The customer expressed a concern about the security of mail Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. 16 Concern: Customers were concerned about senior citizens Response: The customer expressed a concern about senior citizens. Carner service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. You were concerned about having to travel to another post office for 17. Concern; service Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mallbox. Stamps by Mail and Money Order Application forms are available for customer convenience. 85% of this community consist of the elderly. Some can not drive to the 18. Concern: Cooper Post Office. What will be done for them? Response: The rural carrier can provide service to these customers.

Can the rural carrier deliver the mail to the Post Office Boxes?

No, because we would still have to maintain the building.

30. Солсет:

20.	Concern:	Can't the US Government help the USPS? Such as a bailout?
	Response:	We have asked for assistance. There has been no response to our requests.
21.	Concern:	Customers asked why their post office was being discontinued while others were retained
	Response:	The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the leasibility of providing service by alternate means.
22.	Concern:	Customers concerned about the additional work load for the carrier?
	Response:	If the workload increases a route adjustment will be completed on the route to adjust the workload to another route.
23.	Concern:	Customers expressed a concern for the loss of retail services.
	Response:	The customer r Rural Carrier can provide any of the services that the retail units provide.
24.	Concern:	Customers expressed concern about misdelivered mail
	Response:	The customer expressed a concern about misdelivered mail. The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action.
25.	Concern:	Customers have poor internet service.
	Response:	We gave the customers the 1-800 number to contact the Postal Service.
26.	Concern:	Customers questioned the economic savings of the proposed discontinuance
	Response:	The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings.
27.	Concern:	Customers questioned the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities
	Response:	The customer expressed a concern about the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings of approximately totalsavings. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses.
28.	Concern:	Customers wanted to know if they could choose who delivered their mail?
	Response:	No, rural carriers bid on roules. Postmaster will address this issue with the carrier.
29.	Concern:	Customer's wanted to know what can they do to save their Post Office.
	Response:	The customer can fill out questionnaires and attendance at the community meeting.

Customers wanted to know who owned the building and what was the amount of rent that was paid?

Response:

We are unable to answer that question. (FO) act)

Concern:

Customers were concerned about later delivery of mail

Response:

The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route. somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the piece of gasoline goes up one cent per gallon our total gasoline cost uses more than \$8 million. Therefore, when structuring a route, we must balance our goal to defiver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

32. Concern:

Customers were concerned about obtaining services from the carrier

Response:

The customer were concerned about obtaining services from the carrier. retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

### PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R. Slamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately

## PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers profer, the completed money orders will be returned for verification on the next delivery day.

# SPECIAL SERVICES

Special services such as certified, registered, Express Mail delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about permit malling

The customer expressed a concern about permit mailing that was input at the suspended Post Office, Responsibility for the permit account will be/has been transferred to the administrative Post Office. Mailings must be submitted to that office for vanfication. Customers interested in oblaining a permit should contact the administrative postmaster.

33. Concern:

Response:

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Response: MPOO addressed. The HCR drivers refused to drive with the bad weather conditions. If you lower the level of the office and reduce the hours could the office 35. Concern: stay open? Response: No, it would still cost the Post Office money to continue to maintain this office. Concern: Is the closing of Post Offices an President Obama Initiative? Response: The customers wanted to reduce the hours of the Post Office on a trail 37. Concern: Response: This suggestion should be included in your responses on your questionnaire. 38. Concern: What critta was used to select this office for closing? Response: The office is vacant and earns less then 2 hours aday of workload. You expressed a concern that they requested and were denied rural 39 Concern: delivery service Response: The customer expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met

per one-half mile of travel.

prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the camer, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family

### Some advantages of the proposal are:

- 1 The rural or contract delivery carrier may provide retall services, alleviating the need to go to the post office. Stamps by Mail order forms are provided for customer convenience.
- 2. Customers opting for carrier service will have 24-hour access to their mail.
- Savings for the Postal Service contribute in the long run to stable postage rates and savings for 3.
- customers.
- 4. CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient
- parcel delivery for customers.
- 5 Customers opting for carrier service will not have to pay post office box lees.
- 6. Saves time and energy for customers who drive to the post office to pick up mail.

# Some disadvantages of the proposal are:

- The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carner.
- 2. Meeting the rural or contract delivery camer at the box to transact business. However, it is not
  - necessary to be present to conduct most Postal Service transactions.
- 3. A change in the malling address. The community name will continue to be used in the new address. A carried route address will be assigned.
- A change in your PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

### IL EFFECT ON COMMUNITY

Lake Creek is an unincorporated community located in Delta County. The community is administered politically by Delta County. Police protection is provided by the Delta Sheriff Office. Fire protection is provided by the Cooper Fire Department. The community is comprised of retires 75%, commuters 10%, farmines 15%, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include. No Businesses. Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Lake Creek Post Office will be available at the Cooper Post Office. Government forms normally provided by the Post Office will also be available at the Cooper Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

CORCAID: Customer expressed a concern about their 911 address

Response: The customer expressed a concern about your 911 address. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should

be directed to the county's 911 coordinator.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

### III. EFFECT ON EMPLOYEES

The postmaster relired on January 02, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 42,134 with a breakdown as follows:

Postmaster Salary (FAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 30,492 \$ 10,215 + \$ 6,300
Total Annual Costs Less Annual Cost of Replacement Service	\$ 47,007 <u>- \$ 4.873</u>
Total Annual Savings	\$ 42.134

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

### VI. SUMMARY

The Postal Service is proposing to close the Lake Creek, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Cooper Post Office, located eight miles away.

The postmaster retired on January 02, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service; however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service:

The Lake Creek Post Office provided delivery and retail service to 28 PO Box or general delivery customers and 116 delivery route customers. The daily retail window transactions averaged 16. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$42,134 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, if is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outwelch the disadvantages and this proposal is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Lake Creek Post Office and Cooper Post Office during normal office hours.
- B. This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postel Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

RAY VAUGHAN
Manager, Post Office Operations

03/30/2011
Date

# Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the LAKI-CREEK Post Office.

	State, and ZIP Code	Date
	of Postal Customer  g Address	Signature of Postal Customer
Name	of Poetal Customer	Signature of Postal Customer
3.		ny other views or information (hat you believe the ciding whether to adopt the proposal.
2.	Effect on Your Community, Please you believe the proposal would have	e describe any favorable or unfavorable effects that on your community.
Ι.		scribe any favorable or unfavorable effects you the regularity or effectiveness of your postal services.



05/11/2011

# OFFICER-IN-CHARGE/POSTMASTER

SUBJECT: Instructions for Posting the "Notice of Taking Proposal and Comments Under Internal Consideration"

At the close of business on 05/31/2011 take down the "Proposal" and the "Invitation for Comments" from the lobby. Round-date stamp them upon removal and verify that the mandatory 60-day posting period was observed. The proposal and invitation for comments must be posted for at least 60 days, and the first day does not count.

On the same day, prominently post in the lobby the enclosed "Notice of Taking Proposal and Comments Under Internal Consideration." The notice should remain posted until you receive further notice from this office.

Please return the posted "Proposal." "Invitation for Comments," the official record, and any related discontinuance materials to this office.

Thank you for your assistance.

Sincerely.

ALLISON RIZAN
Post Office Review Coordinator
951 W BETHEL RD
COPPELL. TX 75099-9331



A. Office							
Name: LAKE C Area: SOUTH Congressional Dis EAS Grade: Post Office:	IWEST Ilríca: Ralph 11	n Hall  Classified Station		District County:	State  DALLAS PFC  Delta  Finance Nu  Classified Branch	mber: <u>484</u>	865 CPO
	⊭l be Holder for n	umber 36. The round dated	1 copies o	f the propo			
Prepared by:	Allison Riza					Date:	06/02/2011
Tille: Tele No:	(972) 3934	FC Post Office Review Co.	ordinator			Fax No.	(972) 393-6336

Docket:1369563-75450

Item Nbr: 36

Page: 1

Date of Posting 03/30/2011



### UNITED STATES POSTAL SERVICE



Date of Removal, 05/31/2011

INVITATION FOR COMMENTS ON THE PROPOSAL TO CLOSE THE LAKE CREEK, TX POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the LAKE CREEK Post Office:

The Postal Service is considering the close of the LAKE CREEK Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from 03/30/2011 through 05/31/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable regarding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposal is finalized.

Copies of the proposal and optional comment forms are available upon request at the LAKE CREEK PO. If you choose to use the optional comment form and need additional space, please attach additional sheets of paper.

Please return the comment form to:

ALLISON RIZAN 951 W BETHEL RD COPPELL, TX 75099-9331

For more information, you may call ALLISON RIZAN at (972) 393-6485 or write to the above address

Thank you for your assistance.

Sincerely,

KAY VAUGHAN KAY VAUGHAN 951 W BETHEL RD COPPELL, TX 75099-9331 Docket:1369563-75450

Item Nbr: 36 Page: 2

Date of Posting 03/30/2011

Posting Round Date.

1886

Date of Removal: 05/31/2011

Removal Round Date.



PROPOSAL TO CLOSE

THE LAKE CREEK, TX POST OFFICE

AND ESTABLISH

SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1369563 - 75450

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# I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Lake creek, TX Post Office and provide delivery and retail services by Rural Route Service under the administrative responsibility of the Cooper Post Office, located eight miles away.

The postmaster position became vacant when the postmaster retired on January 02, 2009. An employee from a neighboring office may be installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The Office is being studied for possible closing or consolidation due to the following reasons: Office does not earn 2 hours

The Lake creek Post Office, an EAS-11 level, provided service from 08:00 to 15:45 Monday - Friday , 08:00 to 09:00 on Saturday and lobby hours of 24 on Monday - Friday and 24 on Saturday to 28 Post Office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders, special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 16 transaction(s) accounting for 17 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$29,206 ( 76 revenue units) in FY 2008; \$20,857 ( 54 revenue units) in FY 2009; and \$26,505 ( 69 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On February 23, 2011, representatives from the Postal Service were available at Lake Creek Methodist Church located at 569 FM 198 E to answer questions and provide information to customers, 19 customer(s) attended the meeting.

On January 26, 2011, 144 questionnaires were distributed to delivery customers of the Lake creek Post Office. Questionnaires were also available over the counter for retail customers at the Lake creek Post Office. 53 questionnaires were returned. 4 responses were favorable, 30 unfavorable, and 19 expressed no opinion regarding the proposed alternate service.

If this proposal is implemented, delivery and retail services will be provided by the Cooper Post Office, an EAS-18 level office. Window service hours at the Cooper Post Office are from 08.00 16:00, Monday through Friday, and Closed on Saturday. There are 62 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

١.	Concerns	Customer expressed a concern about irregular hours that the rural route serves the community
	Response:	The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located miles away.
2	Concern:	Customer expressed a concern about irregular hours that the rural route serves the community
	Response:	The customer expressed a concern about irregular hours that the rural route service the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the adminoffice post office located admindistance miles away.
3.	Concern;	Customer expressed a concern about leaving money in the mailbox
	Response:	The customer also expressed a concern about leaving money in the mallbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their hom when they arrive, in order to transact financial business.
4	Concern:	Customer expressed a concern about package delivery and pickup

Docket:1369563-75450 Item Nbr: 36 Page: 4 The customer expressed a concern about package delivery and pickup Rasponse: Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to 1/2 mile off of the line of travel, at a designated place, such as on your porch or under a carport. Customer expressed a concern about the mability of the rural carrier to Concern: weigh and rate letters and packages Response: The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for malling. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate. Concern: Customers expressed concern about having to erect a rural mailbox Response: The customer expressed concern allout having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located miles away. Concem: Customers expressed concern for loss of community identity Response: The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community Identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory. Concem: Customers expressed concern for loss of community identity Resiponse: The customer expressed a concern about the loss of the Communities' identity A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspendoffice name and ZIP Code suspendajo in addresses and in the National Five-Digit ZIP Code and Post Office Directory. Customers expressed concern for those customers with disabilities who Concern: are not able to go to adminoffice Post Office to pick up their mail Response: The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the adminoffice postmaster. Customers expressed concern over the apparent lack of interest by the 1º. Concern: Postal Service for the needs of the community Reanonse: The customer expressed a concern that the Postal Service exhibits a

Concem:

The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.

Customers expressed concern over the dependability of rural route service

Docket: 1369563-75450 Hem Nbr: 36 Page: 5 The customer expressed a concern over the dependability of rural route Response: service Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural fetter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day. Concern: Customers inquired about mailbox installation and maintenance The customer expressed a concern about mailbox installation and Response: maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative posimaster of carrier for advice on placement of mailboxes and mailbox height and supports. Customers said they would miss the special attention and advisionize Concem: provided by the personnel at the Response. 14. Concern: Customers were concerned about loss of employment in the community Response: The customer expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no quarantee that any replacement postmaster would be from the community. Concern: Customers were concerned about mail security Response: The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mallboxes which are locked and thes not accept keys for this purpose. Concarn: Customers were concerned about senior citizens Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery. customers may contact the administrative postmaster for more information You were concerned about having to travel to another post office for Concern: service Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the malbox. Stamps by Mail and Money Order Application lorms are available for customer convenience. 85% of this community consist of the elderly. Some can not drive to the

Response: The rural carrier can provide service to these customers. Concern: Can the rural carrier deliver the mail to the Post Office Boxes? Response:

Cooper Post Office. What will be done for them?

'8, Concern:

No, because we would still have to maintain the building

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Concern: Can't the US Government help the USPS? Such as a bailout? Response: We have asked for assistance. There has been no response to our requests. Customers asked why their post office was being discontinued while 21 Concern: others were retained Response: The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. 22 Concern: Customers concerned about the additional work load for the carrier? Response: If the workload increases a route adjustment will be completed on the route to adjust the workload to another route. Concem: Customers expressed a concern for the loss of retail services Response: The customer r Rural Carrier can provide any of the services that the retail units provide. Concern: Customers expressed concern about misdelivered mail Response: The customer expressed a concern about misdellvered mail. The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any Inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very senous problem and appreciate when customers report this to us since it provides an opportunity to take corrective action. Concern: 25 Customers have poor internet service. Response: We gave the customers the 1-800 number to contact the Postai Service. Customers questioned the economic savings of the proposed Concern: 26 discontinuance Response: The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings. Customers questioned the economic savings of the proposed 27. Concern: discontinuance. Concern was also expressed that too much money was spent in the larger cities Response: The customer expressed a concern about the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings of approximately totalsavings. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses. 28. Concern: Customers wanted to know if they could choose who delivered their mail? Resoonse: No, rural carriers bid on routes. Postmester will address this issue with 29. Concern: Customer's wanted to know what can they do to save their Post Office Response: The customer can fill out questionnaires and attendance at the community meeting. Customers wanted to know who owned the building and what was the 30. Concem:

amount of rent that was paid?

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Response:

Concern:
Response:

32. Concern: Response:

33. Concern:

Response:

34. Concem:

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Response:

Rysponse:

36. Concern:

37. Concem:

Response:

38. Concern:

Response:

We are unable to answer that question (FOI act)

Customers were concerned about later delivery of mail

The customer expressed a concern about delivery time. A customer's location on a carner's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the targest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Customers were concerned about obtaining services from the carner

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

### PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R. Stamp Purchase Order (Rurat), available from the post office or the rarrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carmer to pick up. Most orders are processed overnight, and some inim

Customers were concerned about permit mailing

The customer expressed a concern about permit mailing that was input at the suspended Post Office. Responsibility for the permit account will be has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification, Customers interested in obtaining a permit should contact the administrative postmaster.

During the recent ice storm customers complained they did not get mail.

MPOO addressed. The HCR drivers refused to drive with the bad weather conditions.

If you lower the level of the office and reduce the hours could the office stay open?

No, if would still cost the Post Office money to continue to maintain this affice

Is the closing of Post Offices an President Obama initiative?

No

The customers wanted to reduce the hours of the Post Office on a trail basis.

This suggestion should be included in your responses on your questioning re.

What critia was used to select this office for closing?

The office is vacant and earns less then 2 hours aday of workload.

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### 39. Concern:

Response:

You expressed a concern that they requested and were denied rural delivery service

The customer expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

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3.

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### Some advantages of the proposal are:

The carrier provides retail services, alleviating the need to go to the Post Office. Stamps by Mail order forms are provided for customer convenience.

Customers opting for carrier service will have 24-hour access to their mail.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for

customers.

4 CBUs can offer the security of individually locked mail compartments, Parcel lockers provide

convenient parcel delivery for customers.

Customers opting for carrier service will not have to pay Post Office box fees.

Saves time and energy for customers who prive to the Post Office to pick up mail.

### Some disadvantages of the proposal are:

 The loss of a retail outlet and a postmaster position in the community. Retail services are provided by the carrier

 Meeting the carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address.

A carrier route address will be assigned.

A change in you PO Box Fees may be a result of this proposal.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community

### H. EFFECT ON COMMUNITY

Lake creek is not an incorporated community located in Delta County. The community is administered politically by Delta County. Police protection is provided by the Delta Sheriff Office. Fire protection is provided by the Cooper Fire Department. The community is comprised of retired people, farmers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: No Businesses . Residents may travel to nearby communities for other supplies and services

Nonpostal services provided at the Lake creek Post Office will be available at the Cooper Post Office. Government forms normally provided by the Post Office will also be available at the Cooper Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry

1 Concern: Customer expressed a concern about their 911 address

Response:

The customer expressed a concern about your 911 address.
911 addresses are generally given by the county's 911
coordinator. The Postal Service does not establish 911
addresses. Any questions concerning your 911 address should

be directed to the county's 911 coordinator.

Based on information the Postal Service obtained, it was determined that there has been minimal growth in the area in recent years. Carrier service is expected to be able to handle any future growth in the community.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community

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### III. EFFECT ON EMPLOYEES

The postmaster retired on January 02, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

### IV. ECONOMIC SAVINGS

The Postal Service estimates an annual savings of \$ 42,134 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Rental Costs, Excluding Utilities	\$ 30,492 \$ 10,215 + \$ 6,300
Total Annual Costs Less Annual Cost of Replacement Service	\$ 47,007 <u>- \$ 4,873</u>
Total Annual Savings	<b>\$</b> 42 134

### V. OTHER FACTORS

The Postal Service has identified no other factors for consideration.

### VI. SUMMARY

The Postal Service is proposing to close the Lake creek, TX Post Office and provide delivery and retail services by Rural Route Service under the administrative responsibility of the Cooper Post Office, located eight miles away.

The postmaster retired on January 02, 2008. If the office has a noncareer PMR, they may be separated from the Postal Service. No other employee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Lake creek Post Office provided delivery service to no customers and 28 PO Box customers. The daily retail window transactions averaged 16. There are no permit mailers or postage meter customers

There will no longer be a retail outlet in the community. However, delivery and retail services will be available from the camer, alleviating the need to travel to a Post Office for service. The Postal Service will save an estimated \$42,134 annually. A disadvantage to some may be in meeting the camer to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Lake creek Post Office and Cooper Post Office during normal office hours
- B. This is a proposal, it is not a final determination to close this Post Office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination

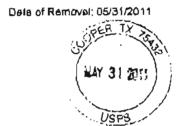
KAY VAUGHAN	03/29/2011
KAY VAUGHAN	Dale
Manager, Post Office Operations	

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Date of Posting: 03/30/2011 |



UNITED STATES POSTAL SERVICE



INVITATION FOR COMMENTS ON THE PROFOSAL TO GLOSE THE LAKE CREEK, TX POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

To the customers of the Lake Crack Post Office:

The Postal Service is considering the close of the Lake Creek Post Office for reasons stated in the accompanying proposal.

During the 60-day posting period from \$350/2011 through 05/31/2011 you are invited to provide written comments. Comments will be most helpful if they offer specific opinions and information favorable or unfavorable reparding the potential effect of the proposed change on postal services and on the community. Your comments will be carefully considered and will be incorporated into the official record, which will be made public if the proposel is finalized.

Copies of the proposal and optional comment forms are available upon request at the Lake Creek Post Office and Cooper Post Office. If you choose to use the optional dominant form and need additional space, please ottach additional sheets of paper.

Please return the comment form to:

ALLISON RIZAN 951 W BETHEL RO COPPELL, TX 75099-9331

For more information, you may call ALLUS ON RIZAN at (972) 393-8486 or write to the above address.

Thank you for your assistance

KAY VAUGHAN \$51 W BETHEL RD

COPPELL, TX 75099-0331

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Date of Posting: 03/30/2011

Posting Round Date:

Date of Removal: 05/31/2011

USPS

Removal Round Date:

PROPOSAL TO CLOSE
THE LAKE CREEK, TX POST OFFICE
AND ESTABLISH
SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1369563 - 75450

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## L RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service is proposing to close the Lake Creek, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Cooper Post Office, located eight miles away.

The postmaster position became vacant when the postmaster retired on January 02, 2009. Since the postmaster vacancy an OIC has been installed to operate the office. Postmaster level and office service hours are determined by a workload analysis which includes the number of deliveries and revenue.

The office is being studied for possible closing or consolidation due to the following reasons: Office does not earn 2 hours

The Lake Creek Post Office, an EAS-11 level, provides service from 08:00 to 15:45 Monday - Friday . 08:00 to 09:00 on Saturday and lobby hours of 24 on Monday - Friday and 24 on Saturday to 28 post office box or general delivery customers and 116 delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insurad Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 16 transaction(s) accounting for 17 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$29,206 (76 revenue units) in FY 2008; \$20,857 (54 revenue units) in FY 2009; and \$26,505 (69 revenue units) in FY 2010, There were no permit maller(s) or postage meter customer(s).

On February 23, 2011, representatives from the Postal Service were available at Lake Creek Methodist Church located at 569 FM 198 E to answer questions and provide information to customers, 19 customer(s) attended the meeting.

On January 26, 2011, 144 questionnaires were distributed to delivery customers of the Lake Creek Post Office. Questionnaires were also available over the counter for retail customers at the Lake Creek Post Office. 53 questionnaires were returned. Responses regarding the proposed alternate service were as follows: 4 favorable, 30 unfavorable, and 19 expressed no opinion.

One congressional inquiry was received on April 25, 2011.

Concern:

If this proposal is implemented, delivery and retail services will be provided by the Cooper Post Office, an EAS-18 level office. Window service hours at the Cooper Post Office are from 08:00 16:00, Monday through Friday, and Closed on Saturday. There are 62 post office boxes available.

The following concerns were expressed on the returned questionnaires, at the community meeting, from customer letters, on the petition, and from the congressional inquiry:

١.	Concern:	Customer expressed a concern about frregular hours that the rural route serves the community
	Response:	The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mallbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located miles away.
2.	Concern:	Customer expressed a concern about irregular hours that the rural route serves the community
	Response:	The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often affect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the adminoffice post office located admindistance miles away.
	Concern:	Customer expressed a concern about leaving money in the mailbox
	Response:	The customer also expressed a concern about leaving money in the mallbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their horn when they arrive, in order to transact financial business.

Customer expressed a concern about package delivery and pickup

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	Response:	The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
٦.	Concern:	Customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages
	Response:	The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
ŝ	Concern:	Customers expressed concern about having to erect a rural mailbox
	Response:	The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located miles away.
7.	Concern:	Customers expressed concern for foss of community identity
	Response:	The customer expressed a concern about the loss of the Communities identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
2.	Concern:	Customers expressed concern for loss of community identity
	Response:	The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspendoffice name and ZIP Code suspendzip in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
٤.	Concern:	Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail
	Response:	The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the adminoffice postmaster.
10.	Concern:	Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community
	Response:	The customer expressed a concern that the Postal Service exhibits a lack of Interest in the malling needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed alternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
11.	Concern:	Customers expressed concern over the dependability of rural route

service

19. Concern:

Response:

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> The customer expressed a concern over the dependability of rural route Response: service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburban areas while traveling millions of miles daily. Rural letter parriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of extreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day. Customers inquired about mailbox installation and maintenance 12. Concern: The customer expressed a concern about mailbox installation and Response: maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports. Customers said they would miss the special attention and assistance 13. Concern: provided by the personnel at the Response: 14. Concern: Customers were concerned about loss of employment in the community Response: The customer expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community. 15. Concern: Customers were concerned about mail security Response: The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot (arge enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose. 16. Concern: Customers were concerned about senior citizens Response: The customer expressed a concern about senior citizens. Carrier service is beneficial to many servior citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information. You were concerned about having to travel to another post office for 1. Concern: service Response: The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. 85% of this community consist of the elderly. Some can not drive to the 18. Concern: Cooper Post Office. What will be done for them? Response: The rural carrier can provide service to these oustomers.

> > Can the rural carrier delive: the mail to the Post Office Boxes?

No, because we would still have to maintain the building.

Docket: 1369563-75450 Item Nbr: 36 Page: 16 Can't the US Government help the USPS? Such as a bailout? 20. Concern: We have asked for assistance. There has been no response to our Response: requests. Customers asked why their post office was being discontinued while 21. Concern: others were retained Response: The customer asked why the suspended post office was being discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the feasibility of providing service by alternate means. 22 Concern: Customers concerned about the additional work load for the carrier? Response: If the workload increases a route adjustment will be completed on the route to adjust the workload to another route. 23. Concern: Customers expressed a concern for the loss of retail services. Response: The customer r Rural Carrier can provide any of the services that the retail units provide. 24. Concern: Customers expressed concern about misdelivered mail Response: The customer expressed a concern about misdelivered mail. The concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take corrective action. 25. Concern: Customers have poor internet service. Response: We gave the customers the 1-800 number to contact the Postal Service, Customers questioned the economic savings of the proposed 26. Concern: discontinuance Response: The customer questioned the economic savings of the proposed discontinuance. Carrier service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an positive annual savings. Customers questioned the economic savings of the proposed 27. Concern: discontinuance. Concern was also expressed that too much money was spent in the larger cities Response: The customer expressed a concern about the economic savings of the proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a postmaster position. The Postal Service estimates an annual savings of approximately totalsavings, Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater revenue which can offset their greater expenses. 28. Concern: Customers wanted to know if they could choose who delivered their mail?

29. Concern: Customer's wanted to know what can they do to save their Post Office.

Response: The customer can fill out questionnaires and attendance at the

No, rural carriers bid on routes. Postmaster will address this issue with

community meeting.

the carrier.

Response:

30. Concern: Customers wanted to know who owned the building and what was the amount of rent that was paid?

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Responso:
Concern:
Response:

52. Concern:

Response:

We are unable to answer that question. (FOI act)

Customers were concerned about later delivery of mail

The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mail is delivered. This, of course, precludes providing early delivery of mail to every customer because, no matter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.

Customers were concerned about obtaining services from the carrier

The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

### PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

### PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

### SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

### HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

Customers were concerned about permit mailing

The customer expressed a concern about permit mailing that was input at the suspended Post Office. Responsibility for the permit account will be has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.

During the recent ice storm customers complained they did not get mail.

33 Concern:

Response:

**Response:** 

liem Nbr: 36 Page: 18

> MPOO addressed. The HCR drivers refused to drive with the bad Response: weather conditions. If you lower the level of the office and reduce the hours could the office 35 Concern: stay open? Response: No, it would still cost the Post Office money to continue to maintain this office. Is the closing of Post Offices an President Obama initiative? 36. Concern: Response: Nο The customers wanted to reduce the hours of the Post Office on a trail 37. Concern: Response: This suggestion should be included in your responses on your questionnaire. 38. Concern: What critia was used to select this office for closing? Response: The office is vacant and earns less then 2 hours aday of workload, You expressed a concern that they requested and were denied rural 39. Concern: delivery service

> > The customer expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to, if backing is necessitated, the Postmaster must verify it is in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

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2.

2.

### Some advantages of the proposal are:

The rural or contract delivery carrier may provide retail services, alleviating the need to go to the post ٦.

office. Stamps by Mail order forms are provided for customer convenience. Customers opting for camer service will have 24-hour access to their mail.

Savings for the Postal Service contribute in the long run to stable postage rates and savings for 3.

customers.

CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient 4.

parcel delivery for customers.

Customers opting for carrier service will not have to pay post office box fees. 5.

Saves time and energy for customers who drive to the post office to pick up mail. 6

### Some disadvantages of the proposal are:

The loss of a retail outlet and a postmaster position in the community. Retail services may be provided 1. by the rural or contract delivery carrier.

Meeting the rural or contract delivery carrier at the box to transact business. However, it is not

necessary to be present to conduct most Postal Service transactions.

A change in the mailing address. The community name will continue to be used in the new address. A 3.

carrier route address will be assigned.

A change in your PO Box Fees may be a result of this proposal. 4.

Taking all available information into consideration, the Postal Service concludes this proposal will provide a maximum degree of effective and regular postal services to the community.

### H. EFFECT ON COMMUNITY

Lake Creek is an unincorporated community located in Delta County. The community is administered politically by Delta County. Police protection is provided by the Delta Sheriff Office. Fire protection is provided by the Cooper Fire Department, The community is comprised of retires 75%, commuters 10%, farmres 15%, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: No Businesses . Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Lake Creek Post Office will be available at the Cooper Post Office. Government forms normally provided by the Post Office will also be available at the Cooper Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the pelition, and on the congressional inquiry:

Concern: 1. Customer expressed a concern about their 911 address

Response: The customer expressed a concern about your 911 address. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

Based on the Information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community,

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### III. EFFECT ON EMPLOYEES

The postmaster retired on January 02, 2009. The noncareer postmaster relief (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected. .

### IV. ECONOMIC SAVINGS

Total Annual Savings

The Postal Service estimates an annual savings of \$ 42,134 with a breakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.5% Annual Lease Costs	\$ 30,492 \$ 10,215 + \$ 6,300
Total Annual Costs Less Annual Cost of Replacement Service	\$ 47,007 - \$ 4.873
Total Appual Savings	_ \$ 42.134

### V. OTHER FACTORS

The Postal Service has identified no other lactors for consideration.

### VI. SUMMARY

The Postal Service is proposing to close the Lake Creek, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Cooper Post Office, located eight miles away.

The postmaster retired on January 02, 2009. If the office has a noncareer PMR(s), they may be separated from the Postal Service: however, attempts will be made to reassign the employee(s) to a nearby facility. No other employee(s) will be adversely affected. Post office mail volume has declined. Effective and regular service will continue to be provided by rural route service.

The Lake Creek Post Office provided delivery and retail service to 28 PO Box or general delivery customers and 116 delivery route customers. The daily retail window transactions averaged 16. There are no permit mailers or postage meter customers.

There will no longer be a retail outlet in the community. However, delivery and retail services may be available from a rural or contract delivery carrier, which could alleviate the need to travel to a post office for service. The Postal Service will save an estimated \$42,134 annually. A disadvantage to some may be in meeting the rural or contract delivery carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions with a rural or contract delivery carrier.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this proposal is warranted.

### VIL NOTICES

11 11 1

- Support Materials. Copies of all materials upon which this proposal is based are available for public inspection at the Lake Creek Post Office and Cooper Post Office during normal office hours,
- R This is a proposal. It is not a final determination to close this post office. If a final determination is made to close this post office, after public comments on this proposal are received and taken into account, a notice of that final determination will be posted in this office.

The final determination will contain instructions on how affected customers may appeal that decision to the Postal Regulatory Commission. Any such appeal must be received by the commission within 30 days of the posting of the final determination.

Kay Varguer	
√	03/30/2011
KAY VAUGHAN	Date
Manager, Post Office Operations	

Docket: 1369563 - 75450 Item Nbr: 37 Page Nbr: 1

## NOTICE OF TAKING PROPOSAL AND COMMENTS UNDER INTERNAL CONSIDERATION

Dale 05/11/2011

Postal Customers of the Lake creek Fost Office: The Postal Service appreciates receiving the views of those of you who submitted comments on the proposal to consolidate the Lake creek Post Office, which was posted 03/30/2011 through 05/31/2011. These comments will be considered carefully as the matter is reviewed further in my office and at higher levels within the Postal Service.

When a final decision is made by the Postal Service, that decision will be posted in place of this notice. If the decision is to approve the proposal, any customer of the Lake creek Post Office who disagrees will have the right to appeal that decision to the Postal Rate Commission in Washington, DC.

Sincerely,

KAY VAUGHAN 951 W BETHEL RD

COPPELL, TX 75099-9331

Kay Vaugher

Docket: 1369563
Page Nbr: 1
Item 38

# Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the LAKE CREEK Post Office.

CREEK	Post Office.	•
Ĭ.	Effect on Your Postal Services. Describe any fabelieve the proposal would have on the regularity	
	at this Lake Cruck Po	I all all & Day
	and the computer Lake creek & cans  80 steps with all my	
<u>.</u> .	Effect on Your Community. Please describe an you believe the proposal would have on your con	ny favorable or unfavorable effects that mmunity.
	you believe the proposal would have on your con all the geopal in the co alder people and they a and climb these sty	cont drive that furt
3.	Other Comments. Please provide any other view	ews or information that you believe the
	Postal Service should consider in deciding when the La be a grade location for Enlore people could that people in Cooper ht that	a the strength and
	Down Dunanin	Dorochy Dunani
Name of	Postal Customer  O Pro 3	Signature of Postal Customer
Mailing	Address Pake Cruh It 75450	3-3/-11
Ciry, Sta	ite, and ZIP Code	Date

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Page Nbr: 2



05/12/2011

DUNANI, DOROTHY POST OFFICE BOX 3 COOPER, TX 75450

Dear Postal Service Customer

Kay Vaugher

Chank you for taking the time to submit your comments on the proposal to consolidate the LAKE CREEK. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

I realize that with change there is always concern. However, we are confident that r. rat route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely.

Manager, Post Office Operations 951 W Bethel Rd Coppell, TX, 75099-9331 Docket: 1369563 Item 38

Page Nbr: 3

# Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the LAKE CREEK Post Office.

1.	Effect on Your Postal Services. Describe any fa believe the proposal would have on the regularity	or effectiveness of your postal services.
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2.	Effect on Your Community. Please describe any	y lavorable of unlavorable effects that Committee
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	11. 1= 40 == 0.1	what a Move of our
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	Other Comments. Please provide any other view Postal Service should consider in deciding wheth	round ## and lose way more
3.	Other Comments. Please provide any other view	vs or information that you believe the
	Postal Service should consider in deciding wheth	er to adopt the proposal.
	Lake Creek Postoffice was	built in 1986 and the
		108/2 C105/NG
,	that a transfiffle ?	to maintain, What a shame
4	a service that cost very little to	it this is to small communition
1-	That do not have a second	- 11 11/
2	inca Bake.	Chall The
Nam	ame of Postal Customer	Signature of Postal Customer
P	PO B 43	
Mail	ailing Address	1 1
40	ake like Tx 75450	05/05/204
City	ity, State, and ZIP Code	Date/

over V I wish that the closing of one USPS in Lato Creek would is Save Money, But it will to make very little impact on the way Dallas District Small Offices are not your Problem. The waste of it Il is way greater than Lake Creek \$30000 a year is not a doop in the Budget. Keep on a the vale you in going and Some day people will just remember that once upon time the American People had a great Mail Service But it will be to late. Not everyone used a computer and I guest used Well we tam frame Fedt on UPS. This makes Me Sad that one little chip @ atime the USPS is going to become 1ess than the Universal Service Het we once upon atime Had

Item 38

Docket: 1369563 Page Nbr: 5



05/12/2011

LINDA BAKER

POST OFFICE BOX 63 LAKE CREEK, TX 75450

Dear Postal Service Customer.

Kay Vaugher

Thank you for taking the time to submit your comments on the proposal to consolidate the LAKE CREEK. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality
of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the
suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

I realize that with change there is always concern. However, we are confident that rural route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Allison Rizan at (972) 393-6485

Sincerely,

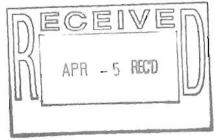
Manager, Post Office Operations 951 W Bethel Rd Coppell, TX, 75099-9331

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Page Nbr: 🔪 🥛	100 to 100 to 1 to 100

# Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the LAKE CREEK Post Office.

basers	Effect on Your Postal Services. Describe any favorable or untage believe the proposal would have on the regularity or effectiveness. It something is important and needs there is not their we would not be we are In Citizenand sometime we will also send packages 3 to 4 temes ily out of state	s of your postal services.  allention how  able to tak Cerre get important
2.	Effect on Your Community. Please describe any favorable or un you believe the proposal would have on your community.  The is a Sr Cityen Community to here because it is a small and community and community and	People line
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Page Nbr: 7



05/12/2011

OTT, JANICE 102 CR 4385 COOPER, TX 75450

Dear Postal Service Customer.

Kay Vaugher

Thank you for taking the I:nie to submit your comments on the proposal to consolidate the LAKE CREEK. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

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Sincerely.

Manager, Post Office Operations 951 W Beihel Rd

Coppell, TX. 75099-9331

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# Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the LAKI-CREEK Post Office.

l.	Effect on Your Postal Services. Describe any favo believe the proposal would have on the regularity of	
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Ô	Post office. . No Long Lines to WAIT II	N No steps to climb.
3. 44 2.	Home town feel - First A Convenient for Me - It is Effect on Your Community. Please describe any in you believe the proposal would have on your comm	avorable or unfavorable effects that No Exthe
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2. 1	oss of identity. coss sense of Pride.	g#
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3.	Other Comments. Please provide any other views Postal Service should consider in deciding whether	•
By	discontinuing LAKE Cree	ok post office and
te o	ther ones - this is a step.	more community oriented
RAI	VDV Wicks	Ranchy Wicks
Name	of Postal Customer	Signature of Postal Customer
Mailir	g Address	
/	tate, and ZIP Code	4-20-20/1 Date

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Item 38



05/12/2011

RANDY WICKS

10477 FM 895 LAKE CREEK, TX 75450

Dear Postal Service Customer

Thank you for taking the time to gubmit your comments on the proposal to consolidate the LAKE CREEK. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

Kay Vaugher

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I realize that with change there is always concern. However, we are confident that rural route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely.

Manager, Post Office Operations 951 W Bethel Rd Coppell, TX, 75099-9331 Docker: 1369563 Item 38

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# Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the LAKI CREEK Post Office.

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_ 19	SBA Lake Creek	<u> </u>	75450	4-4-2011	
City, S	State, and ZIP Code		Dat	<u>و</u>	

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05/12/2011

SMITH, ANGE

POB 4

LAKE CREIIK, TX 75450

Dear Postal Service Customer.

Thank you for taking the time to submit your comments on the proposal to consolidate the LAKE CREEK. Your comments are appreclated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter:

Kay Vaugher

 Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

I realize that with change there is always concern. However, we are confident that rural route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Manager, Post Office Operations 951 W Bethel Rd Coppell, TX, 75099-9331 Docket: 1369563 Item 38

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# **Optional Comment Form**

Following are comments I wish to make concerning the proposed discontinuance of the LAKE CREEK Post Office.

L.	Effect on Your Postal Services. Describe any	y favorable or unfavorable effects you
	believe the proposal would have on the regula	rity or effectiveness of your postal services.
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to I	30x 44	
Mailing	Address	
Cake	Creek tx 75450	Ol April 2011
City, Sta	ate, and ZIP Code	Date

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05/12/2011

WHITE, KIMBERLY POST OFFICE BOX 44 COOPER, IX 75450

Dear Postal Service Customer.

Thank you for taking the time to submit your comments on the proposal to consolidate the LAKE CREEK. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service

In response to your letter:

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Sincerely.

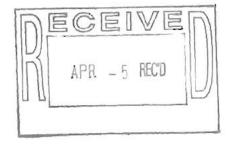
Manager, Post Office Operations 951 W Bethel Rd Coppell, TX, 75099-9331 Docket: 1369563 Item 38

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# Optional Comment Form

Following are comments I wish to make concerning the proposed discontinuance of the LAKI CREEK Post Office.

Effect on Your Postal Services. Describe any favorable or unfavorable effects you believe the proposal would have on the regularity or effectiveness of your postal services. Postage on line + than take them to the P.O. I can no Clint steps a Cooper for or lift those heaven floor Effect on Your Community. Please describe any favorable or unfavorable effects that you believe the proposal would have on your community. Lake Creek will Class teepist if you take our Det officiancey. We need our P.O. Box We are get Vandelige &. 3. Other Comments. Please provide any other views or information that you believe the Postal Service should consider in deciding whether to adopt the proposal. leave Kake Creek on Enlow post office - Don't take beth away from us, We reed to least one or Name of Postar Custon Signature of Postal Customer Mailing Address City, State, and ZIP Code



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05/12/2011

WHITENER, MISTY
POST OFFICE BOX 04
COOPER, 1X /5450

Dear Postal Service Customer:

Kay Vaugher

Thank you for taking the time to submit your comments on the proposal to consolidate the LAKE CREEK. Your comments are appreciated and will be carefully considered, along with the comments of other customers, as the matter is reviewed further in my office and at higher levels of the Postal Service.

In response to your letter.

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I realize that with change there is always concern. However, we are confident that rural route service will continue to provide you with effective and regular service. If you have questions or further comments concerning this change in service, please feel free to contact Allison Rizan at (972) 393-6485.

Sincerely,

Manager, Post Office Operations 951 W Bethel Rd Coppell, TX, 75099-9331



A_Office  Name: LAKE C Area: SOUTH' Congressional Dist EAS Grade:	WEST	Hall		Istrict: ounty:	State: 7X DALLAS PFC Delta Finance Number		:. <u>75450</u>
Post Office	¥.	Classified Station			Classified Branch	<u></u> c	PO
This form is a place	e holder for nun	nber 39. There was not a	premature a	ppeal re	eceived.		
Prepared by: Title:	Allison Rizar	Dest Office Review Coo	ordinalor			Date ⁻	06/01/2011
Tele No:	(972) 393-64		- Jan parker			Fax No [,]	(972) 393-6336

### Analysis of 60-Day Posting Comments

Number of comments returned		
Talai questionnaires distributed	7	
Favorable comments	g	
Unfavorable comments	7	
No opinon expressed	٥	
Total comments returned	7	

### Postal Concerns

### The following postal concerns were expressed

## Concern (UnFavorable):

### Customers were concerned about server obizons

### Response

You expressed a concern about serior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retall services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

# Concern (UnFavorable): You were concerned about having to travel to another post office for service.

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

### Concern (UnFavorable):

### Customers were concerned about senior ditizens

### Response:

You expressed a concern about serior citizens. Carrier service is beneficial to many serior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information,

### Concern (UnFavorable):

### Customers expressed concern for loss of community identity

### Response:

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and intality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.

## Concern (UnFavorable)

### You were concerned about having to travel to another post office for service

Services provided at the post office will be available from the carrier, and customers will not have to travel to another post. office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience

# 6 Concern (UnFavorable):

### Customers expressed concern for loss of community identity

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory

# 7. Concern (UnFavorable):

### Customers expressed concorn for loss of community identify

You expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Dinit ZIP Code and Post Office Directory.

The lollowing nonpostal concerns were expressed



06/01/2011

MEMO TO THE RECORD

SUBJECT: Certification of the Record

LAKE CREEK

Docket Number 1369563 - 75450

This certifies that all comments and documents enclosed in the attached record are originals, or true and correct copies of the originals.

VICTOR H BENAVIDES

District Manager

## LOG OF POST OFFICE DISCONTINUANCE ACTIONS

Office Name,	State, ZIP Code;	LAKE CREEK, TX, 76450-9998		
EAS Lovel:		11		
District.		DALLAS PFC		
County:		Ocila		
•		Ralph Hall		
Congressions	i Dian (d.	(СДД.) 7   Ди		
Proposel:		Clasa Consolidato		
Reason For P	ropsed:	retired		
Akernate Sen	fce Proposed:	Rural Route Service		
Customers Afr	ected:			
Post Office	Box.	28		
General Del	lvery:	0		
Rural Route		0		
Highway Co	miraci Roule (HCR).	0		
City Route		0		
Intermediate	Rust	0		
Intermediate		0		
10cat numb	or of customors:	28		
Date	Action			
	Office suspended, Reason suspended; Suspension notice sent to Headquarters.			
01/02/2009	Postmaster vacancy occurred. Reason: rollred			
01102200	OIC Career: 0 Noncareer: 1 Other Employee	s: 1		
12/03/2010	District manager authorization to study.			
01/26/2011	Questionnaires sent to customers, Number sent; 1- Analysis, Favorable 4 Unlavorable 10 No Opini			
01/20/2017	Petition received. Number of signatures: 0	on 13		
	Concerns expressed.			
D4/25/2011	Congressional inquiry received: Yes			
	Concerns expressed: Customers do not want their Post Office to closs.			
03/17/2011	Proposal and checklist sent to district for review.			
03/28/2011	Government Relations and Retail Operations notifi- attached).	ed by disarica 10 days before the 60-day postling (PS Form 4920		
03/17/2011	,			
08/01/2011	Proposal and invitation for comments removed and			
	Continent Analysis: Favorable 0 Uniavotable 7 No Optrion 0 7			
None	Premature PRC appeal received			
	Concerns expressed:			
02/08/2011	Updated PS Form 4920 completed (if necessary).			
	Certification of the officeal record to your pushed	I. Delivery and Retail, and copy of transminal letter to vice		
	prasident, Area Operations.	in boild by min from the copy of the property of the copy		
	Headquarters logged in official record (option entry			
	Record returned to district for additional consideration	ion.		
	Record returned as not warranted, Final determination posted at effected office(s) and	(A) (ad-dated		
	Final determination removed and round-dated.	Tourio delesi.		
	Postal Bulletin Post Office Change Announcement	form sent to Headquarters.		
	No appeals letter received from Headquarters.			
	Appeal to PRC received.  PRC cointon received on appeal:			
Attirmed: Remanded: U Address management systems notified to updated		SPS Willidrawn		
Discontinuance announced in Postal Bulletin No.: Effective date:				
Review Coordi	nator/person most (amiliar with the case:			
ALLISON RIŽAN		(972) 393 <del>-8</del> 485		
	Name/Titu	Talephane Number		
	ALLISON STATE	1824) ABA 4 18E		
	ALUSON RIZAN  District Pasi Office Review Coordinator	(972) 393-8485 Telaphono Number		
		i diaphana i tamaa		

Pasting Round Date: 2011

Date of Removal: 08/02/2011

Removal Round Date.



FINAL DETERMINATION TO CLOSE THE LAKE CREEK, TX POST OFFICE AND ESTABLISH SERVICE BY RURAL ROUTE SERVICE

DOCKET NUMBER 1369563 - 75450

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" Docket: 1369563 - 75450 Item Nor: 47 Page: Nor: 2

### I. RESPONSIVENESS TO COMMUNITY POSTAL NEEDS

The Postal Service has determined to close the Lake Creek, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Cooper Post Office, located eight miles away.

The postmaster position became vacant when the postmaster retired on January 02, 2009. An employee from a neighboring office may have been installed as the temporary officer-in-charge (OIC). Postmaster level and office service hours are determined by a workload enalysis which includes the number of deliveries and revenue.

The office was studied for closing or consolidation due to the following reasons: Office does not earn 2 hours

The Lake Creek Post Offics, an EAS-11 level, provided service from 08:00 to 16:45 Monday - Friday , (8:00 to 09:00 on Saturday and lobby hours of 24 on Monday - Friday and 24 on Saturday to 28 Post Office box customers and no delivery customers. Retail services included the sale of stamps, stamped paper, and money orders; special services such as Registered Mail, Certified Mail, Insured Mail, COD Mail, and Express Mail services; and the acceptance and dispatch of all classes of mail.

The retail window averaged 16 transaction(s) accounting for 17 minute(s) of retail workload daily. With minimal workload, the Postal Service feels that effective and regular service will be provided by rural route service. Office receipts for the last 3 years were: \$29,208 ( 76 revenue units) in FY 2008; \$20,857 ( 54 revenue units) in FY 2009; and \$26,505 ( 69 revenue units) in FY 2010. There were no permit mailer(s) or postage meter customer(s).

On February 23, 2011, representatives from the Postal Service were available at Lake Creek Methodist Church located at 569 FM 198 E to answer questions and provide information to customers. 19 customer(s) attended the meeting.

On January 26, 2011, 144 questionnaires were distributed to delivery customers of the Lake Creek Post Office. Questionnaires were also available over the counter for retail customers at the Lake Creek Post Office. 53 questionnaires were returned. 4 responses were favorable, 30 unfavorable, and 19 expressed no opinion regarding the proposed alternate service.

One congressional inquiry was received on April 25, 2011.

When this final determination is implemented, delivery and retail services will be provided by the Cooper Post Office, an EAS-18 level office. Window service hours at the Cooper Post Office are from 08:00 16:00, Monday through Friday, and Closed on Saturday, There are 62 post office boxes evallable.

The following concerns were expressed on the returned questionnaires, at the community meeting, on the petition, and on the congressional inquiry:

1.	Concern:	Customer expressed a concern about irregular hours that the rural route serves the community
	Response:	The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time, on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the administrative post office located miles away.
2.	Concern:	Customer expressed a concern about irregular hours that the rural route serves the community
	Response:	The customer expressed a concern about irregular hours that the rural route serves the community. Our carriers strive to provide service at approximately the same time on a daily basis, however mail volumes and weather conditions often effect delivery times. If you desire special services from the rural carrier you may leave a note in your mailbox instructing the carrier to sound his horn, and then meet the carrier to receive services. Retail services may also be obtained at the adminoffice post office located admindlatance miles away.
3.	Concern:	Customer expressed a concern about leaving money in the mailbox
	Reaponse:	The customer also expressed a concern about feaving money in the mailbox. A questionnaire was sent to the postal inspection service concerning mail theft and vandalism in the suspended Post Office area. Their records indicate that there has not been any report of mail theft or vandalism in the area. However, customers may place a note in their mailboxes instructing the carrier to sound their hom when they arrive, in order to transact financial business.
4.	Concern:	Customer expressed a concern about package delivery and nickup

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	Response:	The customer expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport.
5.	Concern:	Customer expressed a concern about the Inability of the rural cerrier to weigh and rate letters and packages
	Response:	The customer expressed a concern about the inability of the rural carrier to weigh and rate letters and packages. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.
6.	Concern:	Customers expressed concern about having to erect a rural mailbox
	Response:	The customer expressed concern about having to erect a rural mailbox. Customers are not required to erect rural mailboxes. Customers may receive PO Box service from the administrative Post Office located miles away.
7.	Concern:	Customers expressed concern for loss of community identity
	Response:	The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspended Post Office name and ZIP Code in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
8.	Сопсет:	Customers expressed concern for loss of community identity
	Response:	The customer expressed a concern about the loss of the Communities' identity. A community's identity derives from the interest and vitality of its residents and their use of its name. The Postal Service is helping to preserve community identity by continuing the use of the suspendoffice name and ZIP Code suspendorp in addresses and in the National Five-Digit ZIP Code and Post Office Directory.
9.	Concern:	Customers expressed concern for those customers with disabilities who are not able to go to adminoffice Post Office to pick up their mail
	<b>Response</b> :	The customer expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the camer to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the adminosfice postmaster.
10.	Concern:	Customers expressed concern over the apparent lack of interest by the Postal Service for the needs of the community
	Respanse:	The customer expressed a concern that the Postal Service exhibits a lack of interest in the mailing needs of the community. The Postal Service is required to provide each community with regular and effective service, using the most cost efficient means possible. The proposed eiternate delivery service will meet the mailing and service needs of the community in a more cost effective manner.
11.	Concern:	Customers expressed concern over the dependability of miral route service

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	Response:	The customer expressed a concern over the dependability of rural toute service. Rural letter carriers perform a vital function in the United States Postal Service serving thousands of families and businesses in rural and suburbari areas while traveling millions of miles daily. Rural letter carriers are highly respected by the American public. This respect has been earned by many years of dedication to the Postal Service and to postal customers. During national and local emergencies, including prolonged periods of axtreme weather conditions, rural carriers have demonstrated great responsibility in providing mail service to postal customers. Rural carriers are required to serve the route expeditiously and arrive at boxes at about the same time each day.
12,	Concern:	Customers Inquired about mailbox installation and maintenance
	Response:	The customer expressed a concern about mailbox installation and maintenance. Customers are responsible for mailbox installation and maintenance. Mailboxes must be placed so that they may be safely and conveniently served by the carrier and must be located on the right-hand side of the road in the direction of the carrier's travel. Mailbox supports should conform to state laws and highway regulations. The Postal Service recommends that customers contact the administrative postmaster or carrier for advice on placement of mailboxes and mailbox height and supports.
13.	Concern:	Customers said they would miss the special attention and assistance provided by the personnel at the
	Response:	
14.	Concern:	Customers were concerned about loss of employment in the community
	Response:	The customer expressed a concern about the loss of employment in the community. The postmaster position is vacant and there is no guarantee that any replacement postmaster would be from the community.
15.	Concern:	Customers were concerned about mall security
	Response:	The customer expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
18.	Concern:	Customers were concerned about senior citizens
	Response:	The customer expressed a concern about sentor citizens. Carrier service is beneficial to many sentor citizens and those who face special challenges because the carrier can provide delivery and retail services to Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
17.	Concern:	You were concerned about having to travel to another post office for service
	Response:	The customer expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the melibox. Stamps by Mail and Money Order Application forms are available for customer convenience.
18.	Congern:	85% of this community consist of the elderly. Some can not drive to the Cooper Post Office, What will be done for them?
	Response:	The rural carrier can provide service to these customers.
19.	Cancern:	Can the rural cerrier deliver the mail to the Post Office Boxes?
	<b>Response</b> :	No, because we would still have to maintain the building.

Dacker 1369563 - 75450 Item Nbs. 47 Page Nbr. 5 20. Concern:

Response:

Response:

23. Concern:

Can't the US Government help the USPS? Such as a ballout?

We have asked for assistance. There has been no response to our Response:

Customers asked why their past office was being discontinued while 21. Concern:

others were retained

The customer asked why the suspended post office was being Response:

discontinued while others were retained. Post offices are reviewed on a case-by-case basis. When there is a vacancy in a small office, it is customary to conduct a study of the business activity and investigate the

leasibility of providing service by alternate means.

22. Concern: Customers concerned about the additional work load for the certific?

If the workload increases a route adjustment will be completed on the

Customers expressed a concern for the loss of retail services.

route to adjust the workload to another route.

The customer r Rural Carrier can provide any of the services that the

retail units provide.

24. Concern: Customers expressed concern about misdellyared mall

Response: The customer expressed a concern about misdellvered mail. The

concern about misdelivery has been brought to the attention of the administrative postmaster. The Postal Service regrets any inconvenience that customers have experienced because of misdelivery. We consider misdelivered mail a very serious problem and appreciate when customers report this to us since it provides an opportunity to take

corrective action.

25. Concern: Customers have poor internet service.

We gave the customers the 1-800 number to contact the Postal Service. Response:

Customers questioned the economic savings of the proposed 26. Concern:

discontinuance

Response: The customer questioned the economic savings of the proposed

disconfinuance. Carder service is more cost-effective than maintaining a postal facility and postmaster position. The Postal Service estimates an

positive annual savings.

Customers questioned the economic savings of the proposed 27. Concern:

discontinuance. Concern was also expressed that too much money was

spent in the larger cities

**Вопропас:** The customer expressed a concern about the economic savings of the

proposed discontinuance. Concern was also expressed that too much money was spent in the larger cities. Carrier service can be and, in this case, is more cost-effective than maintaining a postal facility and a posimester position. The Postal Service estimates an annual savings of approximately totalsavings. Additional funds are necessary in larger cities because of a greater workload. Larger cities often realize greater

revenue which can offset their greater expenses.

28 Connern: Customers wanted to know if they could choose who delivered their mail?

**Response:** No, rural carders bid on routes. Postmaster will address this issue with

the carrier.

29. Concern; Customer's wanted to know what can they do to save their Post Office.

Response: The customer can fill out questionnaires and attendance at the

community meeting.

Customers wanted to know who owned the building and what was the 30, Concern:

amount of rent that was paid?

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	Response:	We are unable to answer that question. (FOI act)
31.	Concern:	Customers were concerned about later delivery of mail
	Reaponac:	The customer expressed a concern about delivery time. A customer's location on a carrier's line of travel determines the time of day mall is delivered. This, of course, precludes providing early delivery of mail to every customer because, no metter how we structure a route, somebody must be last. We do, however, carefully consider the volume of mail for each route so that we can deliver the greatest amount of mail at the earliest possible hour. With the largest fleet of delivery vehicles in the world we must pay special attention to energy conservation measures, to minimize vehicle and fuel expenses. When the price of gasoline goes up one cent per gallon our total gasoline cost rises more than \$8 million. Therefore, when structuring a route, we must balance our goal to deliver as much mail as possible as early as possible with the need to minimize the travel distance a route must cover.
32.	Concern:	Customers were concerned about obtaining services from the carrier
	Response:	The customer were concerned about obtaining services from the carrier, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the malbox. Stamps by Mall and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.
		PURCHASING STAMPS BY MAIL The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the cerrier. Commemorative stamps and atamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves It in the mailbox for the carrier to pick up. Most orders are processed overnight, and some imm
33.	Concern:	Customers were concerned about permit mailing
	Response:	The customer expressed a concern about permit mailing that was input at the suspended Post Office. Responsibility for the permit account will be/has been transferred to the administrative Post Office. Mailings must be submitted to that office for verification. Customers interested in obtaining a permit should contact the administrative postmaster.
34.	Concern:	During the recent ice storm customers complained they did not get mail.
	Response:	MPOO addressed, The HCR drivers refused to drive with the bad weather conditions.
35.	Concern:	If you lower the level of the office and reduce the hours could the office stay open?
	Response:	No, It would still cost the Post Office money to continue to maintain this office.
38.	Concern:	is the closing of Post Offices an President Oberna initiative?
	Response:	No
37.	Concern;	The customers wanted to reduce the hours of the Post Office on a trail basis.
	Response:	This suggestion should be included in your responses on your questionnaire.
38.	Concern:	What critia was used to select this office for closing?
	Response:	The office is vacant and earns less then 2 hours aday of workload.

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39. Concern:

You expressed a concern that they requested and were denied rural delivery service

Response:

The customer expressed a concern that you requested and were denied rural delivery service. There are several guidelines which must be met prior to a road being approved for delivery. The road to be traveled must be at least 14 feet wide and maintained at all times of the year. It cannot dead end in a private driveway even if the drive is maintained by a municipality. There must be a suitable turning point provided for the carrier, preferably with no backing. If backing is involved, there are other guidelines to adhere to. If backing is necessitated, the Postmaster must verify it is, in a low-traffic area and there are no children in the immediate vicinity on a regular basis. There must also be a minimum of one family per one-half mile of travel.

### Some advantages of the final determination are:

- The rural and contract carders may provide retail services, alleviating the need to go to the post office. Stamps by Mall order forms are provided for customer convenience.
- 2. Customers opling for carrier service will have 24-hour access to their mail.
- 3. Savings for the Postal Service contribute in the long run to stable postage rates and savings for customers
- CBUs can offer the security of individually locked mail compartments. Parcel lockers provide convenient parcel delivery for customers.
- 5. Customers opling for carrier service will not have to pay post office box fees.
- Saves time and energy for customers who drive to the post office to pick up mail.

### Some disadvantages of the final determination are:

- The loss of a retail outlet and a postmaster position in the community. Retail services may be provided by the rural or contract delivery carrier.
- Meeting the rural or contract delivery carrier at the box to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.
- A change in the mailing address. The community name will continue to be used in the new address. A carrier route address
  will be assigned.
- 4. A change in your PO Box Fees may be a result of this final determination.

This final determination to close the Lake Creek Post Office was posted with an invitation for comment at the Lake Creek Post Office and Cooper Post Office from March 30, 2011 to May 31, 2011. The following additional concerns were received during the proposal posting period:

### NONE

Taking all available information into consideration, the Postal Service concludes this final determination will provide a maximum degree of effective and regular postal services to the community.

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### **JI. EFFECT ON COMMUNITY**

Lake Creek is not an incorporated community located in Delta County. The community is administered politically by Delta County. Police protection is provided by the Delta Sheriff Office. Fire protection is provided by the Cooper Fire Department. The community is comprised of retired people, (armers/ranchers, and those who commute to work at nearby communities and work in local businesses.

Businesses and organizations include: No Businesses , Residents may travel to nearby communities for other supplies and services.

Nonpostal services provided at the Lake Creek Post Office will be available at the Cooper Post Office. Government forms normally provided by the Post Office will also be available at the Cooper Post Office or by contacting your local government agency.

The following nonpostal concerns were expressed on the returned questionnaires, at the community meeting, on the patition, and on the congressional inquiry:

1. Concern:

Customer expressed a concern about their 911 address

Response:

The customer expressed a concern about your 911 address. 911 addresses are generally given by the county's 911 coordinator. The Postal Service does not establish 911 addresses. Any questions concerning your 911 address should be directed to the county's 911 coordinator.

Based on the information obtained in the course of this discontinuance study, the Postal Service concludes this proposal will not adversely affect the community.

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### III. EFFECT ON EMPLOYEES

The postmaster ratifed on January 02, 2009. The noncenter postmaster raile! (PMR) may be separated from the Postal Service. No other Postal Service employee will be adversely affected.

### IV. ECONOMIC SAVINGS

The Postal Sarvice estimates an annual savings of \$42,134 with a broakdown as follows:

Postmaster Salary (EAS-11, No COLA) Fringe Benefits @ 33.6% Annual Lease Costs	\$ 30,492 \$ 10,215 <u>+ \$ 6,300</u>
Total Annual Costs Less Annual Cost of Replacement Service	\$ 47.007 <u>~\$ 4.873</u>
Total Annual Savings	_ <b>\$.42.</b> 134

### V. OTHER PACTORS

The Postal Service has identified no other factors for consideration.

### VI. SUMMARY

The Postal Service has determined to close the Lake Crosk, TX Post Office and provide delivery and retail services by rural route service under the administrative responsibility of the Cooper Post Office, located eight miles away.

The postmaster retired on January 02, 2009. If the office has a noncareer PMR, they may be separated from the Postsi Service. No other amplityee(s) will be adversely affected. Post office workload has declined. Effective and regular service will continue to be provided by rural route service.

The Lake Creek Post Office provided delivery service to no customers and 28 PO Box customers. The deity retail window transactions averaged 16. There are no permit malters or postage meter customers.

There wift no longer be a retail outlet in the community. However, defivery and retail services will be available from the carrier, alleviating the need to travel to a Post Office for service. The Postal Service will save an estimated \$42,134 annually. A disadvantage to some may be in meeting the carrier to transact business. However, it is not necessary to be present to conduct most Postal Service transactions.

Taking all available information into consideration, the Postal Service has determined that the advantages outweigh the disadvantages and this final determination is warranted.

### VII. NOTICES

- A. Support Materials. Copies of all materials upon which this final determination is based are available for public inspection at the Lake Creek Post Office and Cooper Post Office during normal office hours.
- B. Appeal Rights. This final determination to close the Lake Creek Post Office may be appealed by any person served by that office to the Postal Regulatory Commission at 901 New York Ava NW, Suite 200, Washington DC 20288-000. Appeals must be received by the Commission within 30 days of the date this final determination is posted. If an appeal is filed, copies of appeal documents prepared by the Postal Regulatory Commission or the parties to the appeal will be made available for public inspection at Lake Creek Post Office and Cooper Post Office during normal office hours.

Dean J Grannolm

Vice President of Delivery and Post Office Operations

06/30/2011

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